Aging and Community Resource Directory

For San Joaquin County’s Seniors, Disabled, Caregivers and Providers

1 800 510-2020
209 468-1104

www.sjchsa.org

2021- 2022 Edition
Notes
Foreword

The San Joaquin County Aging and Community Services Resource Directory is a service of the Information and Assistance Program of San Joaquin County, Aging and Community Services Division.

The Directory is intended to reach seniors, disabled adults, and those who serve and care for them. The Directory contains the names, addresses, contact information and other information of agencies offering a wide range of services in such areas as health, social services, housing and finance, elder abuse and legal assistance.

The Directory is organized alphabetically by agency and/or program name.

The goal is to offer a single point of contact for information that will assist individuals to access the many resources in San Joaquin County.

The Directory is available on the Aging and Community Services website at www.sjchsa.org, which you are encouraged to explore. However, the realization that many seniors do not have access to a computer, or feel comfortable in using a computer, is acknowledged. Therefore, in addition to the website, one-to-one assistance can be accessed by calling 1 800 510-2020 within San Joaquin County or 209 468-1104.

Aging and Community Services serves to protect and support independent living for aging and dependent adults. Funding received from state and federal sources, which are designed to support the implementation of programs for the aged; generally, sixty years or older (60+). The adult services funding refers to adults eighteen years or older (18+) whose safety and independence is at risk.

It is our hope that the Resource Directory serves as a bridge for caregivers and families, and to service providers in building a “Safety Net” for individuals needing help.

Respectfully,

Information and Assistance
San Joaquin County Aging and Community Services
Dedication

“This Directory is dedicated to the residents of San Joaquin County, and the professionals who provide services to meet their needs. It is our sincere hope that this Directory will assist to improve the quality of life for our community.”

Mission Statement

To provide leadership in issues that relate to older Californians; to develop community based systems of care that provide services which support independence within California’s interdependent society, and which protect the quality of life of older persons with functional impairments; and to promote citizen involvement in the planning and delivery of services.

Acknowledgments

Planning and development of the Directory was coordinated under the direction of Elise Vigil, Division Chief & Christina Naranjo, Social Worker Supervisor of San Joaquin County Aging and Community Services. Information and Assistance Program Staff provided research, data collection, and editing.

San Joaquin County Aging and Community Services Bureau of Human Services Agency provide funding for the directory in whole. We wish to acknowledge all Aging and Community Services staff, past and present, for their continued support of and assistance with the directory over the years. You are all greatly appreciated.

Disclaimer

Information printed in this Directory is provided voluntarily by the agencies listed herein. Inclusion of an agency does not imply endorsement of its services, nor does exclusion reflect an organization’s contribution to the community.

You are encouraged to investigate, for yourself, an organization’s programs or services prior to determining whether to access or participate in services.

*Information provided in this directory has been confirmed to the best of our ability. Information may not be current after initial printing.*

Please address inquiries to:
San Joaquin County Aging and Community Services Information and Assistance Program (209) 468-1104 PO Box 201056 Stockton, CA 95201-3006
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Important Phone Numbers

Emergency-Police, Fire, Ambulance  911

Poison Control  1 800 222-1222
or  1 800 876-4766
Or for TTY  1 800 972-3323 TTY
Office of Emergency Services  209 953-6200
Suicide Prevention  1 800 784-2433
  1 800 787-3224 TTY

Law Enforcement (Non-Emergency Phone Numbers)

California Highway Patrol  209 943-8600
Escalon Police Department  209 838-7093
Lodi Police Department  209 333-6727
Lathrop Police Department (Sheriff’s Dispatch)  209 468-4400
Manteca Police Department  209 239-8401
Ripon Police Department  209 599-2102
San Joaquin County Sheriff’s Office  209 468-4400
Stockton Police Department  209 937-8377
Tracy Police Department  209 831-4550

Hospitals

Dameron Hospital  209 944-5550
Doctors Hospital of Manteca  209 823-3111
Kaiser Permanente Medical Center-Manteca  209 825-3700
Kaiser Permanente Medical Center-Stockton  209 476-2080
Lodi Memorial Hospital  209 334-3411
San Joaquin General Hospital 209 468-6000
St. Joseph’s Medical Center 209 943-2000
Sutter Tracy Community Hospital 209 835-1500

Mental Health
Latino Behavioral Health and Recovery Services 209 444-8910
Sponsored by El Concilio
San Joaquin County Behavioral Health Services (BHS) 209 468-8686
San Joaquin County Behavioral Health Services (BHS) Community Response Team 209 468-8686
San Joaquin County Older Adult Services (BHS) 209 468-3760
St. Joseph’s Behavior Health Center 209 461-2000

Elder and Dependent Adult Abuse
San Joaquin County Adult Protective Services 209 468-3780
1 888 800-4800
San Joaquin County Ombudsman Program 209 468-3785
San Joaquin County DA-Victim Witness 209 468-2500
Senior Awareness Day

San Joaquin County, Human Services Agency’s Department of Aging has hosted Senior Awareness Day since the event originated in 1979. Frank Bodine, an Escalon community leader and Chairman of the County Commission on Aging, introduced the concept.

His vision was to enhance community awareness of older adults’ contribution to the prosperity and vitality of San Joaquin County and to advise the community of the many programs and services available to them at little or no cost throughout the County.

The San Joaquin County Human Services Agency Aging and Community Services and Commission on Aging work in coordination with many public and private agencies and volunteers of all ages, to make this event possible.
Area Agency on Aging #11

The Area Agency on Aging (AAA) is a legislated overseeing body within the Aging and Community Services Division of San Joaquin County Human Services Agency. The Board of Supervisors and Area on Agency Staff are assisted and guided by the Commission on Aging which serves as an Advisory Board.

Our local Area Agency on Aging is seated within the structure of the Aging and Community Services Division of the Human Services Agency, the positioning of the AAA in the county service system increases the ability to deploy resources for seniors as a single point of entry optimizing service delivery.

The Area Agency on Aging funding includes federal dollars through the Older Americans Act with matching State Funding. The funding is distributed through contracts with service providers and direct services provided by the Aging and Community Services.

Every four years, the AAA sets out a plan and creates goals for the next period. Information is gathered through countywide surveys; outreach, input and contact with the communities and its residents to determine the needs of the county.

In the goals set forth for the current plan, the Area Agency on Aging will:
Advocate and provide the leadership for the older and functionally, impaired seniors.
Provide information and education in the community to aid individuals and their families, health professionals, providers of social services and link seniors and caregivers to appropriate services.
Continue to improve the safety and protection of seniors through advocacy and addressing issues of abuse by providing services to victims.
Continue to address the needs of caregivers ultimately essential in maintaining the needs of the care receiver.
Promote and develop programs that prevent and provide alternatives to institutionalization. Support and promote working seniors

For further information regarding services or the San Joaquin County Area on Agency on Aging, please call Aging and Community Services, Information and Assistance at: 209 468-1104
Commission on Aging
The Commission on Aging (COA) is the advisory body to the San Joaquin County Board of Supervisors on all matters affecting older people in San Joaquin County. The Commission also serves as an advisory council to the Department of Aging on all matters affecting older people in the County and acts as their principal advocate. They serve as an advisory body to the Area Agency on Aging in regards to the administration of the Title III funding for the contracted services and advocate for senior’s issues.

The Commission on Aging Mission Statement:
To provide guidance, education, and advocacy on issues that relate to seniors of San Joaquin County.

To provide Leadership at the local level in developing systems of home and community-based services.

To assist our diverse population to live with independence and dignity in their homes and community.

The COA is composed of twenty-two members, primarily senior citizens. The Board of Supervisors (BOS), City Councils and the community at large appoint the commissioners to three-year terms. Ten members are appointed by the BOS: 5 members- 1 from each District, 4 members At-Large; 1 representative for the Disabled or Handicapped; one member is appointed by each of the following City Councils: Stockton, Lodi, Tracy, Manteca, Ripon, Escalon and Lathrop; and five representatives of agencies serving seniors: SJC Human Services Agency, SJC Health Care Services, Housing Authority of San Joaquin County, Social Security Administration, and Long-Term Care Services. A demonstration in the interest of matters affecting older people and being a San Joaquin County resident are the requirements to be eligible for the Commission.

The structure of the Commission includes elected officers: Chairman, First Vice-Chairman and second Vice-Chairman; elected representatives for the California Senior Legislature and Subcommittees. Meetings are held on the first Monday of the month at 1:30 p.m. with the exception of August when no meeting is held. If a meeting falls on a legal holiday, it is held on the first business day following. Meetings are held at the Human Services Agency, Conference Room “C”, 5th floor, 102 S. San Joaquin Street, Stockton. All interested parties are encouraged to attend. Contact Aging and Community Services at 209 468-2202 for more information.
### Area Agencies on Aging in Other Counties

<table>
<thead>
<tr>
<th>County</th>
<th>County Code By #</th>
<th>Area Agency on Aging (AAA) by County</th>
<th>Information and Assistance</th>
<th>Ext. or Option</th>
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<td>Alameda</td>
<td>1</td>
<td>510 567-8040</td>
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<td>Alpine</td>
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<td>Amador</td>
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<td>Contra Costa</td>
<td>7</td>
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<td>Del Norte</td>
<td>8</td>
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<td>El Dorado</td>
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## Area Agencies on Aging in Other Counties (Continued)

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<th>Area Agency on Aging (AAA) by County</th>
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<td>San Diego</td>
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<td>858 495-5885</td>
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Social Security and SSI

Social Security (SSA): [www.SSA.gov](http://www.SSA.gov)

The Social Security Administration (SSA) provides insured workers and their dependents or survivors with some protection against loss of monthly cash benefits based on the worker’s earnings record. An individual can be eligible for Social Security as early as age 62.

**Supplement Security Income (SSI)**

Supplement Security Income (SSI) is a federal welfare program for persons 65 and over, and for blind or disabled persons of any age. “Disabled” means that you have a physical or mental disability that is expected to keep you from working for 12 months or longer, or will result in death. Supplement Security Income may provide total monthly income or it may supplement a low income. In addition to cash payments, SSI recipients are automatically covered by Medi-Cal, the state health insurance plan.

**All About Medicare: [www.medicare.gov](http://www.medicare.gov)**

Medicare is a federal health insurance program for people who are age 65 and over, for some younger people with permanent disabilities, and for people with end-stage kidney disease.

Medicare has:

- **Hospital insurance**, called Medicare Part A, which helps pay for hospital services both acute care and limited skilled nursing – No monthly fee. A deductible when admitted to a hospital.
- **Medical insurance**, called Medicare Part B, which helps pay for outpatient services with a monthly fee based on income.
- **Prescription drug insurance**, called Medicare Part D, which helps pay for prescription drugs. Monthly fee based on plan chosen.
- **Medicare Advantage Plans**, called Medicare Part C, which can be purchased through Medicare approved insurance companies. Cost varies based on plan.
Who Can Get Medicare
Most people who are 65 and older, some younger people with disabilities and people with end-stage kidney disease can get Medicare. Call the Social Security Administration at 1 800 772-1213 if you want information about eligibility or are not certain you can get Medicare. You will need to provide your Social Security number and your date of birth when you call Social Security Administration.

When You Can Get Medicare
If you are nearing 65, there is a seven-month period during which you can enroll for Medicare. This time is referred to as the Initial Enrollment Period.
This seven-month period includes:
the three months before your 65th birthday
the month of your 65th birthday
the three months after your 65th birthday

The best time to sign up for Medicare is during the three months before your 65th birthday.

How to Sign up for Medicare at 65
You can sign up for Medicare in one of two ways:
You are automatically signed up for Medicare when you turn 65 if you are getting Social Security or Railroad Retirement payments. You’ll receive a package of Medicare information, including your Medicare card, in the mail. Call the Social Security Administration at 1 800 772-1213 if you do not get your information package by your 65th birthday.
You need to sign up for Medicare yourself if you aren’t getting Social Security or Railroad Retirement payments. Note: The enrollment eligibility age varies on your date of birth. You can sign up by calling or visiting the Social Security office nearest you. Go to the Social Security Administration Web site to find the Social Security office nearest you.
http://ssa.gov

Medicare Plan Choices
You may have choices of how you get your health care with Medicare. Choices include the Original Medicare Plan, open to everyone who qualifies for Medicare, or you may choose a Medicare Advantage Plan. Medicare Advantage Plans are health plans offered by private insurance companies that provide you your Medicare benefits. You can also choose a Medicare Drug Plan to help reduce the costs of your prescription medications.

Medicare plans include 3 options:

1st The Original Medicare Plan, sometimes called the “traditional” plan
2nd Medicare Advantage Plans, such as:

Medicare Health Maintenance Organizations (HMOs)
Medicare Preferred Provider Organizations (PPOs)
Medicare Private-Fee-for-Service (PFFS) Plans

3rd Medicare Prescription Drug Plans

Remember:
You can always choose the Original Medicare Plan.
No matter which Medicare plan you choose, you will still be in the Medicare program.
All Medicare plans must provide at least the same benefits offered by the Original Medicare Plan.
If you are now in the Original Medicare Plan and you’re happy with what you have, you don’t need to make changes during annual enrollment periods.
You may want to consider a Supplemental Plan.

The Original Medicare Plan
The Original Medicare Plan is a fee-for-service health plan. This means that your doctor, hospital or other health care provider is paid for each service you receive. Under this plan, you can go to almost any doctor or hospital in the country that accepts Medicare.
In the Original Medicare Plan, Medicare pays its share of the doctor or hospital bill, (usually 80% of the approved amount), and you pay your share, (20% not covered by Medicare.) The Original Medicare Plan pays for many heath care services and supplies, but it doesn’t pay all of your health care costs. For this reason, many people with Original Medicare also purchase a Medi-gap also referred as supplemental insurance to pay the 20% responsible by the beneficiary.

Medicare Advantage Plans
There are three main types of Medicare Advantage Plans: HMOs, PPOs, and PFFS. They are offered by private insurance companies. These plans provide all of the benefits of Original Medicare and generally provide additional benefits and lower copayments. However, there may be a limit on where you can get your care, which doctors you can see, and how often you can see them. The Open Enrollment period for these plans is: November 1\textsuperscript{st} – December 15\textsuperscript{th}.

Medicare HMOs and PPOs
These plans pay for the same health care as the Original Medicare Plan. Some plans also offer other benefits that the Original Medicare Plan does not cover. These benefits can include prescription drug
coverage, check-ups, vision care, and hearing aids. However, be aware that these plans can change their benefits from year to year. In a Medicare HMO, you can only go to doctors, specialists, and hospitals in the plan’s network. You usually need to choose one doctor, such as a family doctor or internist, to be your main or primary care doctor. Your primary care doctor will coordinate all of your health care and send you to a specialist when you need one (such as a cardiologist for a heart problem). Your primary doctor can also admit you to the hospital.

A Medicare PPO also has a network of doctors, specialists and hospitals. However, in a PPO, you can go to doctors, specialists and hospitals outside the plan’s network, but you will pay more for your care. Since prescription drug coverage is usually included in HMOs and PPOs, you may not need to select a separate Medicare prescription drug plan.

**Medicare Private Fee-for-Service (PFFS) Plans**
You can choose any doctor or hospital that accepts the plan’s payment. The insurance company pays its share of your doctor and hospital bills, and you pay your share. However, the private insurance company, not Medicare, decides how much you pay for your care. This means you might pay more for your health care than if you were in the Original Medicare Plan. Under the PFFS Plan, you may get extra benefits. Some PFFS Plans include prescription drug coverage and some do not. Unless your prescription drugs are covered through the PFFS Plan or elsewhere, you may need to select a Medicare prescription drug plan.

**Medicare Prescription Drug Plans**
Everyone needs to make a decision about prescription drug coverage. If you have Original Medicare, you may need to select a Medicare prescription drug plan. You may not need to purchase a drug plan if you have a Medicare Advantage Plan. Drug coverage is generally included in Medicare HMO and PPO Plans.

Be aware that drug plans vary considerably in coverage and costs. Compare plans carefully to find the best plan for your individual health needs.

You may not need to purchase additional coverage if your prescription drug purchases are covered elsewhere (for example, Medicaid, employer, union) and that plan is as good as or better than what Medicare offers.
Where Medicare Plans Are Available

- **The Original Medicare Plan** is available everywhere in the country and to everyone who signs up for Medicare.
- **Medicare Advantage Plans** are available everywhere in the country. Some areas have more than one Medicare Advantage Plan; other areas don’t have any.
- **Medicare Prescription Drug Plans**: are available everywhere in the country; however, plans may vary by region.

Signing Up for a Medicare Plan (See Below)

**The Original Medicare Plan:**
If you are getting Social Security or Railroad Retirement benefits, you automatically get the Original Medicare Plan (Parts A) when you turn Medicare Eligible Age. You’ll receive a packet of information on Medicare, including your Medicare card. You will need to agree to Medicare Part B, and choose a part D.

**Medicare Advantage Plans:**
If you want to join a Medicare Advantage Plan (MAP) (HMO, PPO or PFFS), you must have Medicare Part A and live in the service area of the plan you want to join. People with End-Stage-Renal Disease are not eligible to enroll in a Medicare Advantage Plan. You may enroll in MAP during your initial enrollment period or during the annual enrollment period.

**Medicare Prescription Drug Plans:**
If you want to join a Medicare drug plan, you can contact the individual company directly and ask for an enrollment package. You can also call Medicare at 1 800 633-4227 or visit www.Medicare.gov to get information about signing up for a plan.

**Changing Your Prescription Drug Plan**
Generally, you can choose to switch your current prescription drug plan to a new plan during the open enrollment period of each year. Enrollment is generally for the calendar year. In certain cases, such as if you move or enter a nursing home, you can switch plans at other times.
If you decide to switch plans you can:
- Write or call your plan,
- Call Medicare at 1 800 633-4227, or
- Contact the Social Security Administration
After you request to switch, your plan will let you know, in writing, the date your coverage begins. If you don’t get a letter, call the plan and ask for the date.
Before Switching Plans
If you have other health care coverage, such as Medicaid or retiree health insurance from an employer or a union, find out how these plans work with each Medicare plan. You will also want to find out all the facts about your coverage before dropping your extra insurance or switching between the different types of Medicare plans. If you drop your additional insurance when you change plans, you may not be able to get the same Medi-gap policy or your retiree health insurance back if you later want to return to Original Medicare.

The three Primary Enrollment Periods are:
• Initial Enrollment Period
• Open Enrollment Period October 15-December 7 of each year
• Medicare Advantage Open Enrollment January 1-March 31

Enrollment periods that Happen Every Year for Part C and Part D
Every year, you have a chance to make changes to your Medicare Advantage or Medicare prescription drug coverage for the following year. There are two separate enrollment periods each year. See the chart below for specific dates.

<table>
<thead>
<tr>
<th>Enrollment Period</th>
<th>What You Can Do</th>
</tr>
</thead>
</table>
| In the fall of 2020, the Open Enrollment Period will be **October 15 to December 7**. If you make a change during this period, your new coverage will begin on January 1, 2021. | ▶ Change from Original Medicare to a Medicare Advantage Plan.  
▶ Change from a Medicare Advantage Plan back to Original Medicare.  
▶ Switch from one Medicare Advantage Plan to another Medicare Advantage Plan.  
▶ Switch from a Medicare Advantage Plan that doesn’t offer drug coverage to a Medicare Advantage Plan that offers drug coverage.  
▶ Switch from a Medicare Advantage Plan that offers drug coverage to a Medicare Advantage Plan that doesn’t offer drug coverage.  
▶ Join a Medicare Prescription Drug Plan.  
▶ Switch from one Medicare Prescription Drug Plan to another Medicare Prescription Drug Plan.  
▶ Drop your Medicare prescription drug coverage completely. |
| January 1-March 31 | If you are in a Medicare Advantage Plan, you can leave your plan and switch to Original Medicare.  
▶ If you switch to Original Medicare during this period, you will have until March 1 to also join a Medicare Prescription Drug Plan to add drug coverage. Your coverage will begin the first day of the month after the plan gets your enrollment form.  
**Note:** During this period, you can’t do the following:  
▶ Switch from Original Medicare to a Medicare Advantage Plan.  
▶ Switch from one Medicare Advantage Plan to another.  
▶ Switch from one Medicare Prescription Drug Plan to another.  
▶ Join, switch, or drop a Medicare Medical Savings Account Plan. |
Medicare Rates for 2020 listed below:

**Part A Monthly Premiums**
Most people do not pay a Part A premium because they paid Medicare taxes while working. If you do not get premium-free Part A, you pay up to $458 each month.

**Part A Deductible for a Hospital Stay**
- $1,408 deductible per benefit period
- $0 for the first 60 days of each benefit period
- $352 per day for days 61–90 of each benefit period
- $704 per “lifetime reserve day” after day 90 of each benefit period (up to a maximum of 60 days over your lifetime)

**Part A Deductible for a Skilled Nursing Facility Stay**
- $0 for the first 20 days of each benefit period
- $176 per day for days 21–100 of each benefit period
- All costs for each day after day 101 of the benefit period

**Part B Monthly Premiums**
The chart below shows the Part B monthly premium amounts based on income. These amounts may change each year. In addition, there may be a late-enrollment penalty if beneficiary does not enroll during their initial enrollment period.

<table>
<thead>
<tr>
<th>If your yearly income in 2018 was</th>
<th>File individual tax return</th>
<th>File joint tax return</th>
<th>File married &amp; separate tax return</th>
<th>You pay (in 2020)</th>
</tr>
</thead>
<tbody>
<tr>
<td>$87,000 or Less</td>
<td>$87,000 or Less</td>
<td>$87,000.00 or Less</td>
<td>$144.60</td>
<td></td>
</tr>
<tr>
<td>$87,000 up to $109,000</td>
<td>Above $174,000 or Less</td>
<td>$202.20</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Above $109,000 up to $136,000</td>
<td>Above $218,000 up to $218,000</td>
<td>$289.20</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Above $136,000 up to $163,000</td>
<td>Above $272,000 up to $272,000</td>
<td>$376.20</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Above $163,000 and less than $500,000</td>
<td>Above $326,000 up to $326,000</td>
<td>$462.70</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
For further information call:  
www.socialsecurity.gov
Social Security: 1 800 772-1213
TTY: 1 800 325-0778

www.medicare.govMedicare:
1 800 MEDICARE (1 800 633-4227) TTY users 1977-486-2048
Call a HICAP Counselor in California: 1 800 434-0222 (Note if you call this number you will connect to the HICAP in your Area Code.)

What Is Part D (Medicare Prescription Drug Coverage)?

Part D Monthly Premium

The chart below shows your estimated prescription drug plan monthly premium based on your income. If your income is above a certain limit, you will pay an income-related monthly adjustment amount in addition to your plan premium.

<table>
<thead>
<tr>
<th>If your yearly income in 2018 was</th>
<th>You pay (in 2020)</th>
</tr>
</thead>
<tbody>
<tr>
<td>File individual tax return</td>
<td>File joint tax return</td>
</tr>
<tr>
<td>$87,000 or less</td>
<td>$174,000 or less</td>
</tr>
<tr>
<td>above $87,000 up to $109,000</td>
<td>above $174,000 up to $218,000</td>
</tr>
<tr>
<td>above $109,000 up to $136,000</td>
<td>above $218,000 up to $272,000</td>
</tr>
<tr>
<td>above $136,000 up to $163,000</td>
<td>above $272,000 up to $326,000</td>
</tr>
<tr>
<td>above $163,000 and less than $500,000</td>
<td>above $326,000 and less than $750,000</td>
</tr>
<tr>
<td>$500,00 or above</td>
<td>$750,000 and above</td>
</tr>
</tbody>
</table>

This figure used to estimate the Part D late enrollment penalty and the income-related monthly adjustment amounts listed in the table above. The national base beneficiary premium amount can change each year. See your Medicare & Your handbook or visit Medicare.gov for more information.
Having difficulty affording your prescription medications?

If you...
- Are enrolled in Medicare
- Are enrolled in Part D Prescription Drug Coverage
- Have a Yearly income of less than:
  - $18,210 – Individual  (Monthly Income $1,538.00)
  - $24,690 – Couple  (Monthly Income $2,078.00)
- Have financial resources less than:
  - $14,610 – Individual
  - $29,160 – Couple
  (Excludes your House and Car.)

...you may qualify to receive extra help contact:

Health Insurance Counseling and Advocacy Program:
HICAP at: 800-434-0222 or local office at: 209-334-9608
or
Social Security Administration at:
www.ssa.gov
www.socialsecurity.gov
or 888-772-1213

Supported by:
Low Income Assistance: Medi-Cal
Medi-Cal provides health coverage to people with low income and asset levels who meet certain eligibility requirements. (Medi-Cal is the California name for the Medicaid program.) While there are several ways to qualify for the Medi-Cal program, this summary focuses only on Medi-Cal beneficiaries who also qualify for Medicare—certain aged and disabled individuals. People who qualify for both Medicare and Medi-Cal are known as “dual eligible” or “Medi-Medi.” See the Health Consumer Alliance website (www.healthconsumer.org) for more info about the Medi-Cal program.

Benefits for People with Both Medicare and Medi-Cal
Medi-Cal can help pay for "medically necessary" health care, including physician visits, X-ray and laboratory tests, hospital and nursing home care, adult day health services, home health care, very few prescription drug categories not covered by Medicare, some prosthetic and orthopedic devices, eyeglasses, hearing aids, durable medical equipment, ambulance services. Medi-Cal also pays the Medicare deductibles, and monthly Part B premiums ($144.60 in 2020) for people qualifying and covered by both programs.

Make sure your doctor or hospital accepts Medi-Cal as well as Medicare. Once Medi-Cal eligibility is established, a person with Medi-Cal is issued a Benefits Identification Card (BIC). To obtain health care services, present both your Medicare card and your BIC to your doctors and other providers. The providers will bill Medicare and Medi-Cal directly and then Medicare and Medi-Cal will make payments directly to the providers. If you do not get confirmation that your doctor or hospital accepts both Medicare and Medi-Cal before using their services, you may have to pay for some of the services yourself.

Prescription Drugs
If you are receiving both Medicare and Medi-Cal benefits, the Medicare Part D drug benefit now provides your prescription drug. Medi-Cal, however, still pays for some categories of drugs not covered by Part D. With Medicare Part D drug coverage, you have co-payments between $1.30 and $8.95 for each prescription. A program called the Low-Income Subsidy (or “Extra Help”) will pay for part or all Medicare Part D drug benefit plan premiums, depending on the plan you qualify for. For more information on this Extra Help, see our Fact Sheet, “Low-Income Assistance: Assistance for People with Low-
Incomes.” For information on the Medicare Part D drug benefit, contact your Social Security Office at 1 800 772-1213 or on the web at www.socialsecurity.gov, or contact Medicare at 1 800 Medicare or on the web at www.medicare.gov.

**How to Qualify** Everyone is entitled to Apply for Medi-Cal. To see if you qualify for Medi-Cal, you must look at both your countable income and asset levels. You can have up to $2,000 in assets as an individual, or $3,000 in assets as a couple. Some of your personal assets are not considered when determining whether you qualify for Medi-Cal coverage. For example, assets that do not count when determining your eligibility are: your primary home, one vehicle, household goods and personal belongings, a life insurance policy with a face value of $1500 per person, a pre-paid burial plan (unlimited if irrevocable and up to $1500 if revocable) and a burial plot. If your assets are within the allowable range, but your income is higher, you may qualify for Medi-Cal with a “Share of Cost.”

**Income**
If you qualify for Supplemental Security Income (SSI), then you automatically qualify for full Medi-Cal coverage, whether or not you also have Medicare. To qualify for SSI, applicants must be 65-years-old or over, blind, or disabled. Your monthly countable income cannot exceed $783.00 for an individual or $1,175.00 for a married couple (higher income levels apply for individuals who are blind). These income limits are generally adjusted each year. This amount may be adjusted by the state based on the federal poverty level.

**Medi-Cal with a Share of Cost (SOC)**
If your monthly income is higher than the income limits explained above but you still meet the resource test, you may still be eligible for Medi-Cal with a Share of Cost (SOC). The SOC functions like a deductible. Medi-Cal will pay the remaining amount of your medical bills for that month once you have met your Share of Cost.

**Note:** A SOC is paid only for the months you have incurred medical expenses; it is not a monthly premium. Your SOC is determined according to your monthly income and paid each month you received or use Medi-Cal benefits.

**In order to accurately determine your Medi-Cal eligibility you must complete the Medi-Cal application process.**
Call 209 468-1000 then press Option 3 for Medi-Cal Assistance or visit the see for yourself website at www.c4yourself.com
How to Apply

When you apply for SSI (through your local Social Security Administration office) you are automatically enrolled in Medi-Cal and sent a Benefits Identification Card (BIC). If you do not qualify for SSI, you may still qualify for Medi-Cal with, or without, a SOC. To find out more information about your eligibility, contact your county Department of Social Services (DSS) office.

If you or your spouse anticipate placement in a nursing home, contact your local county Department of Public Social Services (DPSS) office to learn about the Medi-Cal rules for long term care. These rules are very different from the Medi-Cal rules that apply if you are not in a nursing home. If you are hospitalized and think you might have to go to a nursing home, ask to speak with the hospital’s Medi-Cal specialist for assistance. Note: For more information about qualifying for Medi-Cal long term care coverage, see California Advocates for Nursing Home Reform’s (CANHR) website at www.canhr.org.

Apply for Medi-Cal as soon as you know you can’t afford your medical expenses or nursing home placement because it will take time for Medi-Cal to verify your income and personal assets to determine your eligibility before any Medi-Cal coverage can be approved. You can request that Medi-Cal pay retroactively for the three months prior to the month in which you applied.

This health insurance program pays for a broad range of medical services for individuals with low income and resources. Basic services include physician, inpatient and outpatient hospital services, laboratory tests, x-rays, and medical transportation.

People who have Medicare can also receive Medi-Cal if they meet the eligibility criteria. Medi-Cal may cover some services not covered by Medicare such as nursing facilities, in home care, or Medicare co-payments and deductibles.

For further information about Medi-Cal, call 1 800 952-5253, or call the San Joaquin County Human Services Agency at 209 468-1000, select Option 3, for Medi-Cal.
Home Health and Home Care Defined

Often we become caregivers very suddenly, without warning—a spouse diagnosed with cancer, a child becomes injured or ill, a parent has a stroke. At other times, caregiving creeps up on us—we know mom is forgetting things and we slowly start taking on some administrative tasks and calling more often, until one day we realize she no longer has the capacity to live safely on her own.

The following are definitions of care options:

What is Home Health Care?

Home Health Care, also referred to as Skilled Nursing or Paraprofessional Care, covers a broad range of services including: Nursing Care, Physical Therapy, Occupational Therapy, Speech Therapy, Medical Social Work, and Respiratory Therapy.

Skilled Nursing care is provided by a registered nurse (RN), nurse practitioner (NP), or a licensed practical nurse (LPN).

Paraprofessional care is provided by home health aides, personal care assistants, physical therapy assistants, or certified occupational therapy assistants (COTA). In order to be covered by health insurance, services must be authorized by your physician and must be medically necessary to maintain or improve your health condition. Home Health Care services are usually provided on a visit basis rather than an hourly basis.

Generally, home health services are initiated upon discharge from a hospital and there is a need to have help in the home adjusting or ongoing Rehabilitation Services.

Often a physician, nurse, hospital discharge planner or case manager suggests obtaining professional help at home to assist with your health care needs or recent changes to their health.
What is Home Care?

Home Care, includes only care to assist with the activities of daily living such as bathing, dressing, and walking. Also referred to as Custodial Care, services include: Housekeeping, Assistance with bathing and dressing, Preparation of nutritious meals, Help with walking and getting in / out of bed, Medication reminders, Conversation and companionship, and Transportation to name a few. Home care services are generally not covered by insurances such as Medicare or HMO’s, however there are some private and long term care insurance policies that may cover services.

Most agencies accept private payments from patients and families. Individuals who are screened, bonded, and trained to meet your non-medical needs generally provide care services.

Finding a Physician
In order to find a physician, you must 1st think about your medical coverage. If you are in a Medicare Advantage Plan, you may be supplied with a list of Approved Doctors to see. Contact the office and ask if they are accepting new patients with your insurance.

If you are traditional Medicare, you may see a doctor that accepts Medicare. You will want to ask if the doctor accepts “assignment”. This is when the doctor accepts the assigned amount from Medicare. If the doctor does not, it may cost you more.

San Joaquin County Aging and Community Services offers a listing of home health and home care agencies serving San Joaquin County.

Partial list provided in back of Directory. You may also access the list on our website at www.sjchsa.org by clicking the Helpful Resources link.
About IHSS - In-Home Supportive Services

The In-Home Supportive Services (IHSS) program is a federal, state, and locally funded program designed to assist those eligible aged, blind, and disabled individuals who, without this care, would be unable to remain safely in their own homes. IHSS provides services according to the client’s ability to perform daily activities, and can include feeding, bathing, dressing, housekeeping, laundry, shopping, meal preparation and clean up, respiration, bowel & bladder care, moving in and out of bed, rubbing the skin (to prevent skin breakdown), accompaniment to medical appointments, paramedical services, and protective supervision.

IHSS clients are responsible for locating their own care providers, for hiring and supervising their providers, and for firing the provider if the services are not performed according to the client’s specifications. The San Joaquin County Public Authority for IHSS maintains a Registry of individuals available to work as care providers.

Who qualifies for IHSS?

To be eligible for IHSS, you must be on Medi-Cal, be blind, disabled, or 65 years of age or older, AND be unable to live at home safely without help.

If you are not on Medi-Cal, but think you might be eligible for IHSS, you can still apply. An Eligibility Worker will be assigned to your case and will let you know what documentation is needed so that a Medi-Cal determination can be made. If the determination finds that you are eligible for Medi-Cal, the next step in the application process is a home visit from an IHSS Social Worker.

IHSS Social Workers determine if you qualify for IHSS by assessing your functional need for specific services, and by identifying the amount of time to be allotted for the performance of services. Depending on the amount of your monthly income, you may be required to pay a share of cost for these services.

How to apply for IHSS

There are several ways to apply for IHSS. You can call San Joaquin County Aging and Community Services at: 1 800 510-2020 or 209 468-1104 or visit the website at http://www.sjchsa.org/
Look for “IHSS Referral”
On the sjchsa.org webpage, click on home, a new Webpage will open. Scroll down and find a green box on the right side, with the word “Forms”. Click on the green “Forms” box.

Print – The Service Referral and Follow-Up Summary

Fill out section 1 thru 4, fax the form back into 209 932-2663 or mail to P.O. Box 201056, Stockton 95201 Attn: IHSS

Protecting Elderly and Dependent Adults

Protecting elderly and dependent adults is increasingly challenging as our elderly population grows rapidly and many are being cared for in their own homes. Substantial numbers of elderly and disabled adults are being cared for by their adult children and spouses, which at times creates challenges for all family members.

Elder abuse is not a new problem. However, conditions in our society now encourage a closer examination of this problem. Adult Protective Services (APS) program is the first defense to protecting our Elderly and Dependent Adults.

DEFINITIONS: (As Defined by Adult Protective Services) (APS)

Elderly: Persons 65 years of age or older.

Dependent Adults: Persons 18-64 who have physical or mental limitations which restrict their ability to carry out normal activities or to protect their rights. *For individuals under 18 years of age, Child Protective Services is the agency to contact.

Abuse: Physical abuse, neglect, self-neglect, financial abuse, abandonment, isolation, abduction, or other treatment resulting in physical harm, mental suffering, or deprivation by a care custodian or other person of influence.
TYPES OF ABUSE:

**Abandonment:** Desertion or willful forsaking of an elder or dependent adult by anyone having care or custody, under circumstances in which a reasonable person would continue to provide care and custody.

**Active Neglect:** Intentional failure to fulfill care giving obligations; infliction of physical or emotional stress or injury; abandonment; denial of food, medication, personal hygiene, etc.

**Material/Financial Abuse:** Illegally or unethically exploiting by using funds, property, or other assets of an older person for personal gain, etc.

**Passive Neglect:** Unintentional failure to fulfill a care-taking obligation; infliction of distress without conscious or willful intent, etc.

**Physical Abuse:** Infliction of physical pain or injury; continual deprivation of food or water; sexual assault / battery, or rape; confinement; the use of physical or chemical restraint (over or under medicating).

**Psychological Abuse:** Infliction of mental anguish by demanding, name-calling, insulting, ignoring, humiliating, frightening, threatening, isolating, etc.

**Self-neglect:** Not providing one’s self with adequate food, clothing, shelter, medication or medical care, and/or not allowing others to assist with the provision of such necessities.

For further information and referrals of abuse contact:

San Joaquin County Adult Protective Services at 209 468-3780 or 1 888 800-4800.
Reporting Abuse and Neglect in Nursing Facilities

The San Joaquin County Ombudsman investigates reports of abuse and neglect in skilled nursing and residential care facilities.

To make a report, call the Ombudsman Hotline at 209 468-3785.
24 Hour Crisis Line, 800 231-4024

Partial listings of skilled nursing and residential care facilities in San Joaquin County, are found in back of directory. You may also visit www.sjchsa.org, and click on the link Helpful Resources, to access the listings.
Protecting Your Wishes and Resources
For most of us, there comes a time in our lives that we must rely on someone else to carry out our wishes regarding our health and/or property. The most important thing to ensuring that your wishes are carried out is to have them in writing and designate who you want to be your representative.

It is also important to have your wishes stated in an acceptable format prior to any concern or evidence of incompetence. If there is evidence that the statements were made at a time of questionable competency, then the wishes can be subjected to questioning and validity. If there is any evidence that the document or will was written under undue influence, a judge could also override the wishes stated. There are different avenues to express your wishes regarding your health or property.

Wills: A will is simply a document which specifies how you wish to have your assets distributed after you die; and designates who will carry out your wishes. Options to preparing a will:

Printed Will: A formal will prepared by an attorney. The advantage to this type of will is having a legal authority review it and ensure it is inclusive and follows the recommended legal format.

California Statutory Will: is a guide created by The California State Bar Association, available in most stationary stores, that allows you to express your wishes without the help of an attorney.

Handwritten or Holographic Will: This is a completely handwritten will that is properly dated and signed. It does not require a lawyer or witnesses; however, a witness is advisable if there is a question of competency. The handwritten will supersedes any printed will as long as it has been executed correctly.

HEALTH CARE: The State of California Attorney General’s Office keeps an Advance Health Care Directive Registry that stores AHCDs, which allow a person to indicate to their loved ones and medical providers their medical treatment preferences if they cannot speak or make decisions for themselves. The AHCD may also designate someone else to make decisions regarding medical treatment. AHCDs and related information can be provided upon request to the registrant's health care provider, public guardian or legal representative. The Attorney General’s Office does charge a fee for storing the AHCD.
The form has 4 parts:

**Power of Attorney for Health Care:** This lets you name another individual as an agent to make health care decisions for you if you become incapable of making your own decisions or if you want someone else to make those decisions for you now even though you are still capable.

**Instructions for Health Care:** This part lets you give specific instructions about any aspect of your health care, whether or not you appoint an agent.

**Donation of Organ at Death:** This part lets you express an intention to donate your bodily organs and tissues following your death.

**Primary Physician:** This part lets you designate a physician to have primary responsibility for your health care.

After completing the form, sign and date the form. The form must be signed by two qualified witnesses or acknowledged before a notary public. A signed copy should be given to your physician and any other health care providers you may have, to any health care institution at which you are receiving care, and to any health care agents you have named. You should talk to the person you have named as agent to make sure that he or she understands your wishes and is willing to take the responsibility. You have the right to revoke a directive at any time.

*If you are a patient in a skilled nursing facility, the patient advocate or Ombudsman must sign the CAHCD as a witness required by Section 4675 of the Probate Code.

**ADDITIONAL INFORMATION REGARDING OTHERS LEGALLY REPRESENTING YOU:**

It is always best to ensure that when you sign any form giving a person the right to act on your behalf, you clearly understand what right that gives them, and it is someone you trust to act in your best interest.

**Living Will:** Also known as, an Advanced Health Care Directive (SEE ABOVE) is a document that allows a person to explain in writing which medical treatment he or she does or does not want during a terminal illness.
Power of Attorney (POA): is a document signed and dated by you, which gives someone the legal right to act on your behalf. Generally, these are used when a person needs assistance to manage their financial transactions.

There are generally two types:

Health Care: SEE ABOVE.

Financial: Allows an assigned individual to act on your behalf for all financial matters.

Guardianship: is also referred to as conservatorship. SEE BELOW.

Conservatorship: This is court authorization of a representative to have the control to make decisions on behalf of the individual conserved. There are two types:

Laterman-Petris-Short Act (LPS) Conservatorship: provides a legal framework for the delivery of services to an individual’s psychiatric treatment but are unwilling or unable to accept it. A representative is appointed, either a person known to the individual or a public conservator. The conservatorship may be granted over the person, or person and estate, and must be reviewed every year.

Probate Conservatorship: This is designed to help those who are unable to provide for their own basic needs (food, clothing and shelter) but who do not require a locked facility. This allows an appointed representative to conduct business on behalf of the person to ensure their basic needs are met so they can maintain living in the community.

The Seniors Against Investment Fraud (SAIF) Program is a statewide outreach campaign under the California of Business Oversight. The primary purpose of SAIF is to alert and educate Californians over the age of 50 about investment and telemarketing fraud crimes and how to avoid being victimized by scam artists.
Putting Your Affairs in Order

Location of Will ____________________________
Executor ____________________________
Attorney ____________________________

Financial Power of Attorney ____________________________
Health Care Power of Attorney ____________________________
Health Insurance Policies ____________________________
Life Insurance Policies ____________________________
Location of Other Policies ____________________________

Bank Accounts ____________________________
Safe Deposit Box # @location ____________________________
Stocks, Bonds, CD’s, Annuities ____________________________
Real Estate Owned ____________________________

Location of Deeds ____________________________
Social Security Number ____________________________
Spouse ____________________________
Funeral Plans ____________________________
Burial Plots ____________________________
Other Important Information ____________________________

Signature ____________________________
Address ____________________________
Phone Number ____________________________
Date Compiled ____________________________
Agencies and Programs

ALS Resources
Forbes Norris MDA/ALS Research Center  Phone: 415 600-3604
2324 Sacramento St Ste. 111  Fax: 415 673-5184
San Francisco, CA 94115  Email: alscenter@sutterhealth.org
Website: http://www.cpmc.org/services/als/

Office Hours: call for hours
Eligibility: call for info
Fees: varies

ALS commonly referred to as Lou Gehrig’s disease and the abbreviation represents Amyotrophic Lateral Sclerosis.

The dedicated and experienced team of experts at the Forbes Norris Center coordinates their efforts between patient care in our clinic, research studies, and creating a multifaceted resource for patients with ALS.” From the Website listed above.

A Place Called Home
2401 E Orangeburg Ave Ste. # 675  Phone: 800 565-8807
Modesto, CA 95355  Phone: 209 241-6788
Fax: 209 838-1783
Email:diane@aplacecalled-home.com
Website: http://aplacecalled-home.com

Office Hours: 24 / 7
Eligibility Requirements: None
Fees: None

A FREE eldercare referral service. Will help clients find an assisted living community that suits their needs.

A Place for Mom

Office Hours: M-F 8:00am-5:30pm  Referral Line: 559 334-3718
Eligibility Requirements: None.
And Weekends, some Nights
Fees: Free Elderly Service
With Appointments.
A free referral service helping families find nursing homes, assisted living, Alzheimer’s care, retirement communities, and home care.

Experienced Eldercare Advisors have assisted thousands of families with the difficult task of selecting eldercare.

**Senior Care Solutions**  
8910 Sunset Ave Suite B  
Fair Oaks, CA 95628  
Phone: 877 821-2270  
Local: 916 965-5565  
Website: [www.seniorcs.com](http://www.seniorcs.com)

Office Hours: 24 / 7  
Eligibility Requirements: None  
Fees: None

A referral agency dedicated to helping families find the solution to their Senior Housing, Retirement, and Assisted Board and Care needs.

**AARP**  
1415 L St, Suite 960  
Sacramento, CA 95814  
Phone: 916 445-2841  
Fax: 916 446-2223  
Website: [www.aarp.org](http://www.aarp.org)

Office Hours: M-F 8:00am-5:00pm  
Eligibility Requirements: None.  
Fees: None.

AARP is a nonprofit, nonpartisan membership organization for people age 50 and over. Dedicated to enhancing quality of life for the aging, AARP offers a wide array of information, advocacy and services.

**AARP Driver Safety Program Training**  
Training at O’Connor Woods  
3400 Wagner Heights Rd  
Stockton, CA 95209  
Phone: 209 477-4237  
Ask for Stan Jacobs  
[www.aarp.org/families/driver_safety/](http://www.aarp.org/families/driver_safety/)

What is the Course? The AARP Driver Safety Program (Mature Driver Training) is the nation's first and largest refresher course for drivers age 50 and older that has helped millions of drivers remain safe on today's roads.  
AARP has offered the course in the classroom for 25 years and now offers the same course online.
Company installs and sells lift chairs, stair lifts, wheel chair lifts, electric scooters, disability van conversions, walkers, wheelchairs, electric wheelchair, and has the Port-a-lift that will lift a person from wheelchair to bed and wheelchair to bath.

Client must contact their own insurance first to see if any portion of the purchase might be covered.

**Adult Protective Services (APS)**  
102 S. San Joaquin Street;  
or PO Box 201056  
Stockton, CA 95201  
**Phone:** 1 209 468-3780  
**Fax:** 209 932-2650  
**Website:** [www.sichsa.org](http://www.sichsa.org)

Office Hours: M-F 8:00am-5:00pm  
Fees: None.  
Eligibility Requirements: An individual must meet one of the following criteria:

1) 65 years or older.

2) Persons 18 to 64 who have physical or mental limitations, which restrict their ability to carry out normal activities or to protect their rights.

Types of abuse include: Physical, financial, mental suffering, fear, neglect by caretakers, self-neglect, abandonment, mental incompetence, lack of necessary food, clothing, shelter; inability to take advantage of benefits available to them.

APS Staff work with law enforcement, mental health, and many other agencies and resources throughout this county.

**Aging Services of California**  
1315 "I" Street, Suite 100  
Sacramento, CA 95814  
**Phone:** 916 392-5111  
**Website:** [www.aging.org](http://www.aging.org)

Office Hours: M-F 8:00am-5:00pm  
Eligibility Requirements: None.
Provides advocacy and assistance to older adults and their caregivers in the area of housing. Includes information on affordable housing, and residential and skilled nursing facilities.

**Alano Club**
1812 Mt. Diablo Ave
Stockton, CA 95203

- **Phone:** 209 463-2855
- **Website:** www.alanoclubs.org

- **Office Hours:** S-TH 6:00am-8:00pm; F, 6:00am-11:00pm; Sat 6:00am-12:00 Midnight
- **Eligibility Requirements:** Membership who desire to be sober.
- **Fees:** monthly membership fee.
- **Provides:** a social club for recovering alcoholics and their families.

**Alcohol Recovery Center**
914 N Center St
Stockton, CA 95202

- **Phone:** 209 464-7627
- **Fax:** 209 466-7627

- **Office Hours:** M-Thu 9:00am-6:00pm; F 8:00am-4:00pm
- **Eligibility Requirements:** Must be court-ordered to participate or be referred by the Department of Motor Vehicles (DMV).
- **Provides:** classes for individuals convicted of a DUI (Driving Under the Influence). **Fees:** call for info

**Alcoholics Anonymous-Delta Central Office**
1525 N El Dorado St. Ste. 3
Stockton, CA 95204

- **Phone:** 209 464-1594
- **Fax:** 209 464-0529
- **Website:** www.aadelta.org
- **Email:** delta312@sbcglobal.net

- **Office Hours:** T-Thu 12:00pm-5:00pm; 1st Sat 12:00pm-5:00pm
- **Eligibility Requirements:** Individuals with the desire to be sober.
- **Fees:** None.
- **Provides:** support and assistance to those dealing with alcohol abuse. Offers structured meetings designed to meet various needs (i.e. women only, men only, etc.), seven days a week between the hours of 7:00am and 8:00pm in Stockton, Lodi, Manteca and Tracy. Call for more information on meeting times and locations.

**Alzheimer’s Association-Northern California and Northern Nevada**
1455 Response Rd Ste. 190
Sacramento, CA 95815

- **Phone:** 800 272-3900
- **24 hours Hotline**
- **Phone:** 916 930-9080
- **Fax:** 916 930-9085
- **Website:** www.alznorcal.org
Office Hours: M-F 8:30am-5:00pm
Eligibility Requirements: None.
Fees: No Fees

Offers a variety of services to assist families living with Alzheimer’s Disease Support groups, medical alert, and a safe return program. Information and referral, seminars, scholarship program, caregiver support groups, latest research, caregiver tips, special events, and resources.

**American Cancer Society**
207 E. Alpine Ave
Stockton, CA 95204
Phone: 209 941-2737
Fax: 209 941-2824
Website: [www.cancer.org](http://www.cancer.org)

Office Hours: M-F 9:00am-5:00pm Fees: None.
Eligibility Requirements: Cancer patients and their families.
Provides a wide array of programs, services and support to individuals living with cancer and their families. Offers cancer-related education, support groups, transportation, information and referral.

**American Civil Liberties Union (ACLU)**
39 Drum St.
San Francisco, CA 94111
Phone: 415 621-2488
Fax: 415 255-1478
Website: [www.aclu.org](http://www.aclu.org)

Office Hours: 9:00am-5:00pm
Eligibility Requirements: None.
Fees: None.

A nonprofit and nonpartisan civil rights and advocacy organization, the ACLU works to extend rights to segments of our population that have traditionally been denied their rights, including Native Americans and other people of color; lesbians, bisexuals, gay, and transgendered people (LBGT); women; mental-health patients; prisoners; people with disabilities; and the poor.

**American Diabetes Association**
1900 Point West Way Suite 212
Sacramento, CA 95815
Phone: 916 924-3232
Fax: 916 920-1093
Website: [www.diabetes.org](http://www.diabetes.org)
Office Hours: M-F 8:30am-5:00pm
Eligibility Requirements: None.
Fees: None.

Provides diabetes research, education, information and advocacy, and support groups.

**American Hearing Aids**
880 W Benjamin Holt Dr.  Website: www.americanhearingaids.biz
Lincoln Center-South
Stockton, CA 95207

Office Hours: M-F 9:00am-5:00pm; Closed 12:00pm-1:00pm.
Eligibility Requirements: Accepts various insurance plans. Fees: Vary

Offers free hearing tests. * Fresh batteries, complimentary hearing aid service, as well as evening in-home and weekend appointments. (Not a medical exam. Audiometric test to determine amplification needs only.)

**American Heart Association**
2007 O Street  Phone: 209 477-2683
Sacramento, CA 95811  Fax: 916 443-2865
Website: www.americanheart.org

Office Hours: M-F 8:30am-5:00pm; may close 12:00pm-1:00pm.
Eligibility Requirements: None.  Fees: None

Coordinates fundraising for cardiovascular research, education and community programs; offers information brochures on heart-health topics.  Serving San Joaquin, Stanislaus, Tuolumne, Calaveras and Amador counties.

**American Kidney Fund**
6110 Executive Blvd., Ste. 1010  Phone: 800 638-8299
Rockville, MD 20852  Fax: 301 881-0898
Website: www.kidneyfund.org

Office Hours: M-TH 9:00am-5:00pm EST, F 9:00pm-3:00pm
Eligibility Requirements: Individuals living with chronic kidney disease and their families; low-income individuals with kidney failure.
Fees: None.
The fund is the nation’s leading health organization serving people with and at risk for kidney disease through direct financial assistance, comprehensive education, and clinical research. The fund provides financial assistance to kidney dialysis patients and offers education to those at risk for and who live with chronic kidney disease.

American Red Cross
2888 W March lane
Stockton, CA 95219
Website: www.sanjoaquincounty.redcross.org

Office Hours: M-F 8:30am-4:30pm
Eligibility Requirements: Victims of disaster; military personnel and dependents.
Fees: Cost vary for instructional courses.

Provides 24-hour emergency assistance to victims of disaster (fires, floods, etc.) which include shelter, food, clothing, first aid, and health services. Assists military personnel and their dependents with emergency communication and reporting services, counseling, financial assistance, information and referral service. Aids veterans in upgrading discharges. Conducts safety programs through training classes in CPR, First Aid, CA Childcare, and ServSafe. Provides health services through health fairs, blood pressure testing and training classes in health services and disasters. Recruits and trains volunteers for service in all programs.

American Society on Aging (ASA)
71 Stevenson St, Ste. 1450
San Francisco, CA 94105
Website: www.asaging.org

Office Hours: M-F 8:30am-5:00pm
Eligibility Requirements: None.
Fees: None.

ASA is a valuable resource to anyone interested in aging issues. Through constituent groups and numerous special projects ASA carries out its commitment to education, diversity, and quality of life for older adults.

Americans with Disabilities Act (ADA) Phone: 800 514-0301(voice)
Information and Assistance Website 800 514-0383 (TDD)
And Toll Free Number Website: www.ada.gov
Office Hours: Website open 24 hours/day
Eligibility Requirements: None. Fees: Vary
Provides Information and Assistance on the Americans with Disabilities Act (ADA). Toll free number. Call to obtain answers to general and technical questions about the ADA and to order technical assistance materials.

**Amtrak**
735 S. San Joaquin Street
Stockton, CA 95205
Phone: 209 946-0517
Website: [www.amtrak.com](http://www.amtrak.com)

Office Hours: 24 hours a day, 7 days a week.
Eligibility Requirements: None. Fees: Vary.

Provides nationwide railway services. Amtrak travelers 62 years of age and over receive a 15% discount on the applicable adult rail fare on most Amtrak trains.

**Apexcare**
829 Rosemarie Lane Ste. F
Stockton, CA 95207
Phone: 209 478-9111
Fax: 209 478-9011
Website: [www.apexcare.com](http://www.apexcare.com)

Office Hours: M-F 8:30am-5:00pm
Eligibility Requirements: None. Fees: Vary.

Offers a variety of services for the elderly and their caregivers. Services include: Care Facility Referrals, In-Home Care Services, Personal Emergency Response Systems, online eldercare directory, and family caregiver training and elder placements.

**Arnold Rue Community Center**
5758 Lorraine Ave
Stockton, CA 95210
Phone: 209 937-7350
Fax: 209 937-8260
Website: [www.stocktongov.com/parks/centers/community.cfm](http://www.stocktongov.com/parks/centers/community.cfm)

Office Hours: T-Thu 9:00am-8:00pm F 9:00-6:00 Sat 9:00am-5:00pm
Eligibility Requirements: Seniors age 50 and above.
Fees: $25.00/yr. membership
Application Process: Walk-in or call for telephone intake
Languages: English
Wheelchair accessible & public transportation stops near site
**Congregate Meal Site, Must be a senior 60 years or over. No fee, but Contributions Accepted**
Offers a variety of programs including dances, exercise, fitness, needlework, book club, tap dancing, special celebrations, cards, dominos, and bowling. Free social and support services are provided to interested seniors who are 50 years of age and over.

**Asera Care Hospice**
2529 W March Ln, Ste. 101
Stockton, CA 95207
Office 209 474-8349
Phone: 866 740-7157
Fax: 209 474-8356
Website: [www.aseracare.com](http://www.aseracare.com)

Office Hours: 24 Hours, 365 Days Per Year
Eligibility Requirements: For people in the final stages of chronic diseases like emphysema, diabetes, Alzheimer’s, dementia, heart disease, HIV/AIDS, neuromuscular, kidney, liver disease, cancer and other terminal illnesses.

Fees: Paid for by Medicare, Medical or private insurance. Individuals privately paying for services is rare but accepted.

Hospice professionals manage the entire range of medical, psychological, spiritual and practical challenges that are a part of the end of life process. This can include ordering and handling medical equipment, managing pain, and comfort, processing paperwork, and coordinating volunteers to provide respite and companionship to loved ones and family. Provides coordination with the family’s wishes, social work services and spiritual support, including involvement of Counselors and clergy from one’s church or denominations. Clients are choosing palliative care rather than aggressive curative treatment.

**Assistive Technology (AT) Network**
1234 H St, Ste. 1
Sacramento, CA 95814
Phone: 800 390-2699
Phone: 916 325-1690
Fax: 916 325-1699
Website: [www.atnet.org](http://www.atnet.org)

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None.
Fees: None.
The AT Network, a project of the California Foundation for Independent Living Centers, is a statewide, non-profit organization dedicated to increasing the use of assistive technology devices and services for people with disabilities. The AT Networks mission is to help increase independence, improve productivity and enhance the quality of life for all Californians through advocacy, information and referral, and training.
Beth Haven
1010 2nd St
Ripon, CA 95366
Phone: 209 599-1593
Website: www.bethanyripon.org

Office Hours: M-F 8:00am-4:00pm
Eligibility Requirements: Seniors or disabled with functional impairments. Fees: call for details

Provides a licensed, community-based Adult Day Care program with services for seniors who are unable to function independently in their homes. Offers recreational and social activities. Program is designed to improve the quality of life for eligible seniors.
Senior Meal program is available to all people 60 years of age and over. No lunch fees; Donations accepted.

BBB of North East California
3075 Beacon Blvd
West Sacramento, CA 95691
Phone: 916 443-6843
Fax: 916 443-0837
Website: www.bbb.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None. Fees: None.
Investigates complaints against businesses for possible fraudulent business procedures, and issues warnings of irregular advertising and business practices. Provides arbitration between consumers and businesses.

Better Hearing Center - Ken Norton, AUD.
1231 W. Robinhood Drive, Ste. A-2
Stockton, CA 95207
Phone: 209 957-1744
Fax: 209 957-1147
Website: www.betterhearingcenter.com

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: None.
Fees: Free consultation; fees vary depending upon service.
Dr. Norton offers diagnostic audio logical services and hearing aids

Boggs Tract Community Center
533 Los Angeles Ave
Stockton, CA 95203
Phone: 209 468-3978
Fax: 209 953-7312
Website: www.sichsa.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Community Center Open to All Application Process: Walk-in or call for intake Fees: None, Contributions Accepted Languages: Spanish, English Wheelchair accessible & public transportation stop near site
Provides a wide range of direct and referred services to individuals of all ages. Services include: Education; Recreation; Emergency Services; Nutrition; Employment; Housing; Health; Income Management; Family-Based Case Management. **Congregate Meal Site, Must be a senior 60 years or over. No fee, but Contributions Accepted**

**Brown Bag Program**  
704 Industrial Park Drive  
Manteca, CA 95337  
Phone: 209 239-2091  
Fax: 209 239-2086  
Website: [http://localfoodbank.org/](http://localfoodbank.org/)

Office Hours: M-F 8:00am-3:30pm  
Eligibility Requirements: Must be a senior 60 years or over.  
Fees: None.

Coordinated through the Second Harvest Food Bank of San Joaquin and Stanislaus Counties, distributes food donated by local farmers, canneries, businesses and industries in San Joaquin County twice a month at various locations throughout the county.

**Building Blocks**  
701 N Stockton St  
Lodi, CA 95240  
Phone: 209 570-2547

Office Hours: Variable Hours  
Eligibility Requirements: Needs a Valid ID (California Driver’s License)  
Fees: None

Provides emergency food, 1 bag per week. Has furniture and clothing. Distributes food the 2nd and 4th Saturday of each month at 9:00am. Client must bring valid ID. Also will provide 1 bag of food per week. Distributes furniture and clothing.

**California Public Utilities Commission (CPUC)**  
505 Van Ness Avenue  
San Francisco, CA 94102  
Phone: 800 649-7570

Office Hours: M-F 8:00am-5:00pm  
Fees: None.

Eligibility Requirements: Low-income individuals and families. Call for income guidelines.  
If your energy, telephone, or water has been shut-off because you fell behind on your bills, the CPUC may be able to help you get your services restarted.
Calaveras Transit  
750 Industrial Way  
P.O. Box 1385  
San Andreas, CA 95249  
Website: http://calaverastransit.com/  
Office Hours: M-F 6:00am-5:00pm  
Eligibility Requirements: None  
Fees: Vary

Provides bus transportation for Clements, Lockeford, Victor, and Lodi, California via Route 6 from San Andreas. All buses are ADA compliant, please contact bus company or visit website for further information.

California Children's Services (CCS)  
420 S Wilson Way  
Stockton, CA 95205  
Website: www.dhcs.ca.gov/pcfh/cms/ccs/  
Phone: 209 468-3600  
Fax: 209 953-3632

Office Hours: M-F 8:00am-5:00pm  
Eligibility Requirements: Must be #1 medically eligible, #2 residentially eligible, and #3 financially eligible.  
Fees: There may be an assessment fee.

California Children’s Services (CCS) is a statewide program that treats children with certain physical limitations and chronic health conditions or diseases. CCS can authorize and pay for specific medical services and equipment provided by CCS-approved specialists. The California Department of Health Services manages the CCS program

California Department of Corrections and Rehabilitation, Juvenile Justice Division  
Foster Grandparent Program  
7650 Newcastle Road; PO Box 213004  
Stockton, CA 95213  
Email: mpadilla@cdcr.ca.gov  
Phone: 209 944-6174  
Fax: 209 944-6100

Office Hours: M-F 8:00am-4:00pm  
Eligibility Requirements: Seniors age 60 or over. Fees: None.

Provides employment for seniors 60 and over, with limited income to work with neglected and deprived delinquent youths who lack close personal relationships with adults.

Foster Grandparents are paid a non-declarable stipend, and receive a free meal and travel allowance for each workday.
If you have a complaint about a health care organization, you can contact the Department of Health Services (DHS) for assistance.

(See Also: San Joaquin County Department of Veterans Affairs)

Administers a number of special programs, benefits and services for California veterans and their families.

Programs and services offered: Civet home loans, professional and low cost residential, assisted living and medical care facilities, claims representation, college tuition fee waivers for veterans’ dependents, reduced annual fees for fishing and hunting licenses, lifetime State of California Parks pass.

Veterans preference in California civil service examinations, disabled veteran business enterprise opportunities, employment and unemployment insurance assistance, property tax exemptions, business license tax and fee waivers, waiver of registration fees and free license plates, and free specialized license plates.
California Donated Dental Service  Phone: 530 241-4222
PO Box 994705  Fax: 530 241-4333
Redding, CA 96099  Website: www.nfdh.org
Attn: Sue Lear  Email: slear@dentallifeline.org

Office Hours: M-F 8:00am-4:00pm
Eligibility Requirements: One must lack adequate income to pay for
dental care and be seriously disabled or have Medical problems, or
advanced age.
Fees: There are no rigid financial eligibility requirements.

The Dental Lifeline Network, offers free, dental care for the elderly.

California Hospice Foundation  Phone: 916 925-3770
3841 North Freeway Blvd., #100  Fax: 916 925-3780
Sacramento, CA 95834  Website: www.calhospice.org

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: None.
Fees: None.

Provide information regarding hospice services, including Medicare
and Medi-Cal coverage, hospice eligibility and referrals to local
hospice programs.

California Indian Legal Services (CILS)  Phone: 916 978-0960
117 J Street, Ste. 300  Fax:916 400-4891
Sacramento, CA 96932  Website: www.calindian.org

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: Must be below poverty guidelines
Fees: None.

CILS provides free legal services on Federal Indian Law issues to low-
income Indians in California, and referrals and other resources to all
Indians in California.

CILS also provides legal services to California Tribes and Tribal
Organization.
California Kinship Navigator Program  Phone: 800 546-0047
Website:  www.cakinship.org

Office Hours: Phone Lines Open 9:00am – 7:00pm
Eligibility Requirements: Designed for relative caregivers.
Fees: Free referrals, resources, support.

The California Kinship Navigator Program helps relative caregivers
with local referrals and personalized support so families can stay
together. Helps kinship relatives navigate complex social service
systems.

California Lifeline Telephone Service  English: 866 272-0349
Note Contact the Local Phone Company  Spanish: 866 272-0350
of your Choice. TTY: 866-272-0358
Website:  www.californialifeline.com

Office Hours: 8:00 am-7:00 pm M-F
Eligibility Requirements: You can qualify for California Lifeline
Telephone Service if you or another person in your household is
enrolled in any one of the following public-assistance programs:
Medicaid/Medi-Cal
Low Income Home Energy Assistance Program (LIHEAP)
Supplemental Security Income (SSI)
Federal Public Housing Assistance or Section 8
Food Stamps or Supplemental Nutrition Assistance Program (SNAP)
Healthy Families Category A
National School Lunch’s FREE Lunch Program (NSL)
Tribal TANF
Bureau of Indian Affairs General Assistance
Women, Infant and Children Program (WIC)
Head Start Income Eligible (Tribal Only)
Temporary Assistance for Needy Families (TANF)

Fees: California Lifeline provides discounted basic telephone
(landline) services to eligible California households to assist in basic
telephone communication.

Contact your local telephone company for information.

California HealthCare Foundation  Phone: 510 238-1040
1438 Webster St, STE 400  Fax: 510 238-1388
Oakland, CA 94612  Website:  www.chcf.org
Office Hours: 8:30am-5:00pm
Eligibility Requirements: None.
Fees: None

CHCF.org helps consumers, family members, and patient advocates find quality nursing homes, home health care agencies, hospices, and other long-term care providers in California. A free service of the California HealthCare Foundation, CHCF.org provides objective quality evaluations and details about the range of services offered, including quality of care ratings. Provider location and service area, facility size and number of patients, types of services provided and conditions treated, nurse-staffing levels, complaints or citations against the provider, and cost and types of payment and insurance accepted.

**California Relay Services for the Hearing Impaired**
Phone: TDD/TTY to Voice 1 800 855-7100/Spanish 1 800 855-7200
Website: [www.ddtp.org/california_relay_service/](http://www.ddtp.org/california_relay_service/)

Office Hours: 24 / 7  Fees: None.
Eligibility Requirements: For deaf, hard of hearing, or speech-disabled.
California Relay Service (CRS) provides specially trained operators to relay telephone conversations back and forth between people who are deaf, hard of hearing, or speech-disabled and all those they wish to communicate with by telephone. This CRS page offers useful information about the availability of relay services, the new 711 Choice option, and relay providers.

**California Rural Legal Assistance (CRLA)**
145 E Weber Ave
Stockton, CA 95202
Website: [www.crla.org](http://www.crla.org)

Office Hours: M,T,TH,F 9:00am-11:00am; 1:00pm-4:00pm
Closed Wed  Fees: None
Eligibility Requirements: Below poverty level

Provides legal services for San Joaquin County seniors 60 or older, gang prevention programs, DVI/family services, child development and child day care, and Latino health services.

**California Smokers’ Helpline**
9500 Giman Dr. Dept. 0905
La Jolla, CA 92093
Website: [www.nobutts.org](http://www.nobutts.org)

Office Hours: M-F 7:00am-9:00pm; SAT 9:00am-1:00pm
Eligibility Requirements: None.
Fees: None.
The California Smokers’ Helpline is a telephone program that can help you quit smoking. Helpline services are free, funded by the California Department of Health. When you call, a friendly staff person will offer a choice of services: self-help materials, a referral list of other programs, and one-on-one counseling over the phone.

**California Telephone Access Program (CTAP)**
**Phone:** 800 806-1191

**Deaf and Disabled Telecommunications Program**
PO Box 30310
Stockton, CA 95213
**Fax:** 800 889-3974
**Website:** [www.ddtp.org](http://www.ddtp.org)

**Office Hours:** M-F 7:00am-6:00pm Sat 9:00-4:00
**Eligibility Requirements:** Must live in the state of California, must have residential phone service. Application requires doctor’s signature.
**Fees:** None.

For individuals with hearing, speech, vision, cognitive, or motion impairments that limit their use of the telephone, provides specialized telecommunications equipment on loan at no additional charge in partnership with your local telephone company.

**California Tribal TANF Partnership**
2321 W. March Lane, Suite 200
Stockton, CA 95207
**Phone:** 209 474-6890
**Fax:** 209 474-3890

**Office Hours:** M-F 8:00am-5:00pm Closed 12:00pm-1:00pm for lunch
**Eligibility Requirements:** Must be eligible for Native/Tribal TANF
**Fees:** None

Native American Indians have the authority to operate their own Temporary Assistance for Needy Families (TANF) programs. This program is known as Native or Tribal TANF. The above number is the Central intake number for the program.

**Cal Vet Loans**
1227 O Street
Sacramento, CA 95814
**Phone:** 866 653-2510
**Fax:** (916) 651-9085
**Email:** H@cdva.ca.gov
**Website:** [www.cdva.ca.gov/CalVetLoans/Default.aspx](http://www.cdva.ca.gov/CalVetLoans/Default.aspx)
Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None
Fees: None

The California Department of Veterans Affairs and its Cal Vet Home Loan program is committed to helping veterans and active duty personnel attain the American Dream of home ownership.

**CASE Partnership (Communities Against Senior Exploitation)**  
Phone: 866 653-2510  
Fax: 209 465-0371  
222 E. Weber Ave, 4th Floor Room 229  
Email: da.info@sjcda.org  
Stockton, CA  
Website: [www.sjgov.org/DA/main.asp?Link=misc/CASE_Fraud](http://www.sjgov.org/DA/main.asp?Link=misc/CASE_Fraud)

Office Hours: M-F 8:00am-5:00pm  
Eligibility Requirements: None  
Fees: None

**Elder Fraud Line 209 468-2488  
Victim Witness Line 209 468-2500**

The CASE program provides critical information necessary to keep senior citizens from becoming victims of fraud and abuse. This is accomplished by a partnership between the San Joaquin County District Attorney’s Office and organizations which provide services to senior citizens.

**Catholic Charities**  
1106 N. El Dorado Street  
Stockton, CA 95202  
Phone: 209 444-5900  
Fax: 209 444-5933  
Website: [www.ccstockton.net](http://www.ccstockton.net)

Office Hours: M-F 8:30am-4:30pm  
Eligibility Requirements: Seniors age 60 and above.  
Fees: Contributions accepted; fees vary according to program  
Application Process: Walk-in or call for telephone intake  
Languages: Spanish, English  
Wheelchair accessible & public transportation near

Catholic Charities offers housekeeping, personal care, respite care. Children (18 or younger) and pregnant mothers can get assistance with Medi-Cal and insurance enrollment. Immigrants and refugees can receive case management, updated information on immigrant policies, and supportive counseling when dealing with filing naturalization/citizenship, and green card renewal/replacement applications.
Immigrant women and children receive services under the provisions of the Violence Against Women Act. Social Ministry helps organize social justice ministries in parishes within the Diocese of Stockton. In addition, Catholic Charities contracts for the Multipurpose Senior Services Program (MSSP).

**Centers for Medicare & Medicaid Services**  
Phone: 877-267-2323  
TTY Toll-Free: 866-226-1819  
7500 Security Boulevard  
Baltimore, MD 21244  
Website: [www.cms.hhs.gov](http://www.cms.hhs.gov)

Office Hours: 24 hours a day, 7 days a week.  
Eligibility Requirements: None.  
Fees: None.  
CMS' Mission: To ensure effective, up-to-date health care coverage and to promote quality care for beneficiaries. CMS' VISION: To achieve a transformed and modernized health care system. CMS will accomplish our mission by continuing to transform and modernize America's health care system. Website provides many links to assist professionals and the consumer with Medicare, Medicaid and other consumer issues.

**Central Valley Low-Income Housing Corp.**  
Phone: 209 472-7200  
Fax: 209 954-9548  
2431 W March Ln, Ste. 3  
Stockton, CA 95207  
Website: [cvlhc@sbcglobal.net](mailto:cvlhc@sbcglobal.net)

Office Hours: M-F 9:00am – 5:00pm.  
Fees: none.  
Contact Central Valley Low-Income Housing for Information.  
Eligibility Requirements: Shelter Plus Care program: must be homeless, disabled (mental or physical) and receiving case management services. Supportive Housing program: must be homeless with a child. All household member must be alcohol and drug-free.  
Has two types of programs for housing:  
Supportive Housing Program  
Shelter Plus Program

**Central Valley Senior Services**  
Phone: 209 890-1300  
Fax: 209 890-1301  
4550 N Pershing, Ste. H  
Stockton, CA 95207  
Website: [ivalleyseniorservices.org](http://ivalleyseniorservices.org)  
Email: info@centralvalleyseniorservices.org

Office Hours: 9:00 – 4:30 M – F  
Eligibility Requirements: Varies, dependent upon funding sources.  
Fees: Vary
Has many programs of care including, Health and Wellness; Nurse Advocates; In-Home assistance including Homemaker Services, Personal Care, and Respite Care; Counseling services, Depression Life Counseling, 12-Step Treatment and Recovery; LGBT Support.

**Child Abuse Prevention Council (CAPC)**  Phone: 209 464-4524  
PO Box 1257-540 N. California St  Fax: 209 464-2272  
Stockton, CA 95201  Website: [www.nochildabuse.org](http://www.nochildabuse.org)

Office Hours: Mon-Sat 8:30-5:00  Childcare 7:30am-8:30pm  
Eligibility Requirements: None  Fees: None

An agency dedicated to preventing child abuse, ensuring safety, education and treatment for abused/neglected children and abusive and at-risk parents. The CAPC collaborates with other local agencies and organizations to meet the needs of children and families who are at-risk of abuse and neglect.

**Child Protective Services (CPS)**  Phone: 209 468-1333  
102 S San Joaquin St  (Emergency 24/7 Hotline)  
PO Box 201056  (Daytime Phone)  
Stockton, CA 95202  Fax: 209 468-1108  
Website: [www.sjchsa.org](http://www.sjchsa.org)

Office Hours: M-F 8:00am-5:00pm  
Eligibility Requirements: Age 0-18 years  Fees: None

In an effort to assure that San Joaquin County’s children experience a safe, healthy and nurturing family environment, the Children’s Services Division works to:

- Protect and care for children who have been abused or neglected.
- Strengthen and preserve families whose children are in danger of abuse or neglect.
- Find permanent homes for children who cannot be returned to their families.
- Support the work of foster parents and other substitute caregivers.
- Provide leadership in planning, collaborating and integrating culturally appropriate services for children and families.
- Provides reunification services for families who have lost custody due to abuse and neglect issues.
The mission of the San Joaquin County Department of Child Support Services is to make a difference in the lives of children by providing high quality, dedicated child support services.

City of Manteca
1001 W Center St
Manteca, CA 95337
Website: www.ci.manteca.ca.us

City of Stockton (Housing Division)
425 N. El Dorado Street, 3rd Floor
Stockton, CA 95202
Website: www.stocktongov.com/housing
Office Hours: M-F 8:00am-5:00pm (Closed every other Friday)
Eligibility Requirements: Low-income to moderate-income individuals or families. The property must be located within the Stockton city limits.
Fees: Vary.

The Housing Division provides low-income to moderate-income residents with additional help when: buying a first home, making repairs, or implementing the benefits of green-building practice.

(Note: Please See the City of Stockton Website or call at the phone listed for further information and availability of either program.)

City of Stockton Parks and Recreation Department
6 E. Lindsey Street
Stockton, CA 95202
Website: www.stockton.gov.com

Office Hours: M-F 8:00am-5:00pm (Closed every other Friday)
Eligibility Requirements: None.
Fees: Fees for membership and lunches vary. Call for more information.

Operates community centers, which offer a variety of recreational activities for all age groups, as well as senior programs. The community centers offer programs for seniors that include hot lunches, exercise, games, arts and crafts, workshops, blood pressure clinics and more. Centers include Oak Park Senior Center, plus Arnold Rue, Stribley, McKinley, and Van Buskirk Community Centers.

Clearpoint Credit Counseling Solutions
1024 W Robinhood D
Stockton, CA 95207
Website: www.clearpointcreditcounselingsolutions.org

Office Hours: M- F 8:00am-4:30pm;
Eligibility Requirements: None
Fees: Free counseling; fees vary for other services.
Provides budget and debt counseling, credit report review, housing default and foreclosure counseling, reverse mortgage counseling, and identity theft resolution. Educational Programs include: Financial Firsts, Get Checking, Identity Theft, and First-Time Homebuyers.

**Clients’ Rights Advocate**  
*See... Office of Clients’ Rights Advocacy*

**Clothing**  
*See... Emergency Clothing*

**Commodity Food Program**
2736 Teepee Drive  
Stockton, CA 95205  
Phone: 209 468-8066  
Website: [www.sjchsa.org](http://www.sjchsa.org)

Office Hours: Third Thursday of each month; hours vary by location.  
Eligibility Requirements: Low-income residents of San Joaquin County.  
Fees: None.

The Commodity Food Program delivers over 9 million pounds of USDA, FEMA, and donated food to 14 community agencies that, in turn, distribute the food to needy individuals and families.

**Community Center for the Blind**
Grand Canal Blvd  
Stockton, CA 95207  
Website: [www.communitycenterfortheblind.org](http://www.communitycenterfortheblind.org)

Phone: 209 466-3836  
Fax: 209 466-5692

Office Hours: M-F 8:30am-5:00pm  
Eligibility Requirements: Blind/visually impaired.  
Fees: None.

Provides programs and services for blind and visually impaired persons residing in San Joaquin County. Services include Information and Referral, Support Groups, Braille Instruction, Daily Living Skills, Adaptive Computer Training, Orientation and Mobility, Aids and Appliances, Leisure Skills Program, Weaving, Ceramics, and Arts and Crafts.

**Community Hospice, Inc.**
2105 W. March Ln Ste. 2  
Stockton, CA 95207  
Website: [www.hospiceheart.org](http://www.hospiceheart.org)

Phone: 209 477-6300  
Toll Free: 866 645-4567

Office Hours: M-F 8:00am-4:30pm
Eligibility Requirements: Terminal prognosis of 6 months or less if the disease follows a normal and expected course. Community Hospice receives medical documentation to support the terminal diagnosis.

Fees: Medicare, Medi-Cal and private insurance accepted. Terminally ill accepted regardless of ability to pay.

Note: Serves San Joaquin County from the communities of French Camp and south. (Does not serve Stockton, Lodi, or Lockeford, etc.)

For Caregiver College: see above website or call as directed.

The mission of Community Hospice is to provide compassionate and quality care, education and support to terminally ill patients and their families, regardless of ability to pay.

Community Medical Centers, Inc. Phone: 209 944-4700
Channel Medical Center 209 751-1900 (health education)
701 E. Channel Street Fax: 209 944-4795
Stockton, CA 95202 Website: www.communitymedicalcenters.org

Office Hours: M-F 8:00am-9:00pm, SAT 8:00am-4:30pm
Eligibility Requirements: None.
Fees: Sliding scale. Medi-Cal and private insurance accepted.


Community Medical Centers, Inc. Phone: 209 751-5200
Hammer Ln 209 751-1900 (health education)
1721 E. Hammer Ln, Ste. A Fax: 209 751-5252
Stockton, CA 95210 Website: www.communitymedicalcenters.org

Eligibility Requirements: None.
Fees: Sliding scale. Medi-Cal and private insurance accepted.

Please see Services Offered under Channel Medical Center, above.
Community Medical Centers, Inc.  Phone: 209 933-7232
King Family Health Center  Fax: 209 466-6527
2460 E. Lafayette St
Stockton, CA 95205
Website: www.communitymedicalcenters.org

Office Hours: M-F 1:00pm-5:00pm
Eligibility Requirements: None.
Fees: Sliding scale. Medi-Cal and private insurance accepted.

Please see Services Offered under Channel Medical Center, above.

Community Medical Centers, Inc.  Phone: 209 331-8019
Lodi-Lawrence School  Fax: 209 331-8018
721 Calaveras St.
Lodi, CA 95240
Website: www.communitymedicalcenters.org

Office Hours: M and TH 9:00am-6:00pm, W 9:00am-12:30pm
Eligibility Requirements: None.
Fees: Sliding scale. Medi-Cal and private insurance accepted.

Please see Services Offered under Channel Medical Center, above.

Community Medical Centers, Inc.  Phone: 209 370-1700
Lodi-Woodbridge Medical Group  Fax: 209 370-1737
2401 W. Turner Road, Ste. 450
Lodi, CA 95242
Website: www.communitymedicalcenters.org

Office Hours: M-TH 8:00am-8:00pm,
Fri 8:00am-6:00pm, SAT 8:00am-4:30pm
Eligibility Requirements: None.
Fees: Sliding scale. Medi-Cal and private insurance accepted.

Please see Services Offered under Channel Medical Center, above.
Community Medical Centers, Inc.  
Mariposa Clinic  
2003 E. Mariposa Rd.  
Stockton, CA 95205  
Website: [www.communitymedicalcenters.org](http://www.communitymedicalcenters.org)

Office Hours: M-F 8:00am-5:00pm Sat 8:00am-4:30pm  
Eligibility Requirements: None.  
Fees: Sliding scale. Medi-Cal and private insurance accepted.

Please see Services Offered under Channel Medical Center, above.

Community Medical Centers, Inc.  
Tracy Family Practice  
730 North Central Ave. Tracy, CA 95376  
Website: [www.communitymedicalcenters.org](http://www.communitymedicalcenters.org)

Office Hours: M-TH 8:00am-8:00pm, F 8:00am-6:00pm, SAT 8:00am-4:30pm  
Eligibility Requirements: None.  
Fees: Sliding scale. Medi-Cal and private insurance accepted.

Please see Services Offered under Channel Medical Center, above.

Community Medical Center, Inc.  
Waterloo Road Medical Center & Dental Office  
1031 Waterloo Road  
Stockton, CA 95205  
Website: [www.communitymedicalcenters.org](http://www.communitymedicalcenters.org)

Office Hours: M-F 8:00am-5:00pm Sat 8:00am-4:30pm  
Eligibility Requirements: None.  
Fees: Sliding scale. Medi-Cal and private insurance accepted.

Community Partnership for Families of  
San Joaquin-Dorothy L. Jones Family Resource Center  
2044 Fair Street  
Stockton, CA 95206  
Website: [www.cpfsj.org](http://www.cpfsj.org)

Office Hours: M-F 8:00am-5:00pm  
Eligibility Requirements: None  
Fees: None
Community Partnership for Families of San Joaquin provides an array of programs and referrals that include the following: school-age tutoring, early childhood development, GED classes, economic development, youth activities, family support services, counseling referrals, women’s services, gang prevention, and many others.

Community Partnership for Families of San Joaquin-Diamond Cove II Center
5506 Tam O'Shanter Drive
Stockton, CA 95210
Website: www.cpfsj.org

Phone: 209 373-2481
Fax: 209 473-2814

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None
Fees: None

Community Partnership for Families of San Joaquin-Lodi Family Resource Center
631 E. Oak Street
Lodi, CA 95240
Website: www.cpfsj.org

Phone: 209 339-1183
Fax: 209 339-1182

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None
Fees: None

Community Partnership for Families of San Joaquin-Tracy Family Resource Center
35 E 10th Street, Suite A
Tracy, CA 95376
Website: www.cpfsj.org

Phone: 209 229-4922
Fax: 209 227-2999

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None
Fees: None

Community Service Volunteer Program
CSVP
102 S San Joaquin St
Stockton, CA 95202
Website: www.sjchsa.org

Phone: 209 468-2008
Office Hours: M-F 8:00am-5:00 pm  
Eligibility Requirements: None  
Fees: None

A program of San Joaquin County Community Services Division, recruits and matches individuals under the age of 55 with volunteer positions in San Joaquin County. (If over 55 years of age see the RSVP Program)

El Concilio                  Phone: 209 644-2600  
445 N San Joaquin Street    Fax: 209 644-2640  
Stockton, CA 95202          Website: www.elconcilio.org

Office Hours: M-F 8:00am-5:00pm  
Eligibility Requirements: Seniors or Families, or Youths who reside in San Joaquin County.  
Fees: No cost, contributions are accepted.  
Application Process: walk-in or call for telephone intake  
Languages: Spanish, English  
Wheelchair accessible & public transportation stops near site

Contracts with SJC Aging and Community Services to provide free senior legal advice including, but not limited to, simple wills, general durable power of attorney, health care directives, and deed changes. Congregate meals served.

El Concilio offers services to infants, youth, adults, families and seniors. These services are open to any person seeking assistance. Each program is geared toward the low-income population, individuals who have social, mental or physical barriers to obtaining services.

Council for the Spanish Speaking                  Phone: 209 370-6300  
(El Concilio) Lodi                      Fax: 209 370-6325  
1330 S Ham Lane                           Website: www.elconcilio.org  
Lodi, CA 95242

Council for the Spanish Speaking                  Phone: 209 249-2100  
(El Concilio) Manteca                     Fax: 209 249-2105  
1215 W Center St. Ste.105

Council for the Spanish Speaking                  Phone: 209 820-5900  
(El Concilio) Tracy                       Fax: 209 820-5905  
95 W 11th St Suite 104                     Website: www.elconcilio.org  
Tracy, CA 95376
Covered California
8376 Fruitridge Rd
Sacramento, CA 95828
Phone: 916 689-1978
Phone: 800 300-1506
Website: coveredca.com

Office Hours: Vary.
Eligibility Requirements: Vary.
Fees: None.

California’s health insurance exchange, where individuals, families and small businesses can find affordable, quality health insurance.

Dameron Hospital
525 W. Acacia
Stockton, CA 95204
Phone: 209 944-5550
Website: www.dameronhospital.org

Office Hours: 24 hour emergency care.
Eligibility Requirements: None.
Fees: Vary.

Dameron Hospital is an acute care facility providing diagnostic and treatment services as well as emergency and critical care services. Hospital programs and services include physical therapy, occupational health and outpatient surgery.

Delta Senior Referral Service
8900 Thornton Rd Ste. 24
Stockton, CA 95209
Phone: 209 242-3716
Fax: 209 242-9555

Specializes in Placement and referral services to seniors and their families in the San Joaquin County area.

Offers placement services in: Assisted Living, Skilled Nursing, Independent Living, Memory Cares as well as Board and Care Facilities.

Del Oro Caregiver Resource Center
8421 Auburn Blvd, St 120
Citrus Heights, CA 95610
Phone: 916 728-9333
800 635-0220
Fax: 916 728-9313
Website: www.deloro.org
Office Hours: M-T 8:30am-4:00pm; closed 12:00pm-1:00pm
Eligibility Requirements: Family caregivers and professionals.
Fees: None.

Provides a coordinated resource system to meet the needs of brain-impaired adults through assistance to their families, professionals and other caregivers. These services include information and referral, respite care, counseling, family support services, development of support groups and public awareness and advocacy for caregivers of brain-impaired adults.

**Denti-Cal Referral Line**
PO Box 15539
Sacramento, CA 95852
Phone: 800 322-6384
Hearing Impaired (TTY): 800 735-2922
Website: [www.denti-cal.dhs.ca.gov](http://www.denti-cal.dhs.ca.gov)

Office Hours: M-F 8:00-5:00pm
Eligibility Requirements: Must be a Medi-Cal recipient.
Fees: None.

Provides referral to a Denti-Cal dentist or clinic in your area.

**Dignity Alcove, Inc.**
141 S California St
Stockton, CA 95202
Phone: 209 465-4066
Fax: 209 465-5687
Mailing Address: PO Box 6361 Stockton, CA 95207
Website: dignitysalcoveinc.org

Office Hours: M-F 9:00am-5:00pm  Clients 10:00am-3:00
Eligibility Requirements: Homeless, Veterans
Fees: None.

Helps homeless Veterans find permanent housing, secure a substantial income and address the specific challenges that veterans face, including but not limited to mental illness, physical illness, and substance abuse.

**Disability Resource Agency for Independent Living (DRAIL)**
501 W Weber Ave, Ste. 200A
Stockton, CA 95203
Phone: 209 477-8143
TTY 209 477-7734
Fax: 209 477-7730
Website: [www.drail.org](http://www.drail.org)
Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: Any individual with a disability that constitutes or results in substantial limitations to their independence is eligible to receive services.
Fees: None.

Provides services to meet the diverse needs of people who have a variety of disabilities in all age groups. These services include: community advocacy, information and referral, consumer advocacy, peer support, independent living skills, attendant registry, housing, and volunteer services.

**Doctors Hospital of Manteca**
1205 E. North Street
Manteca, CA 95336
Phone: 209 823-3111
Fax: 209 239-8329
Website: [www.doctorsmanteca.com](http://www.doctorsmanteca.com)

Office Hours: 24-hour emergency care.
Eligibility Requirements: Must have insurance.
Fees: Billed to insurance or Cash
Doctors Hospital Manteca is an acute care facility for individuals in need of medical attention and treatment.

**Employment Development Dept. (EDD) - Stockton**
3127 Transworld Dr. #150
Stockton, CA 95206
Phone: 209 948-7856
Fax: 209 948-7862
Website: [www.edd.ca.gov](http://www.edd.ca.gov)

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Must have a valid Social Security Number.
Fees: None

Your direct link to job placement and referrals, unemployment insurance, disability insurance, employment and training, labor market Information, payroll taxes, and more!

Assists Employers, Job Seekers, People with Disabilities, Senior Workers, Veterans, Workforce Community, and Youth meet their Employment Needs.

**Energy Crisis Intervention Program (ECIP)**
PO Box 201056
102 S San Joaquin St
Stockton, CA 95201-3006
Phone: 209 468-3988
Fax: 209 932-2649
Website: [www.sjchsa.org](http://www.sjchsa.org)
Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Low-income individuals in crisis. Must have 48-hour notice or a shut of notice.
Fees: None

The Energy Crisis Intervention Program (ECIP) provides assistance with utility bills for low-income individuals in crisis-if they have a 48-hour notice or a shut off notice.

Clients are required to call for an appointment on Monday mornings and are required to attend an Energy class and bring appropriate documents to receive immediate help with utility bills.

Escalon Community Center  Phone: 209 691-7372
1055 Escalon Ave
Escalon, CA 95320  Website: www.cityofescalon.org

Office Hours: Tue & Thu 9:00am-1:00pm
Eligibility Requirements: None.
Fees: None, Contributions Accepted
Languages: Spanish, English
Wheelchair accessible & public transportation stop near site
**Congregate Meal Site, Must be a senior 60 years or over. No fee, but Contributions Accepted**

Offers social and recreational activities to all Escalon area residents. Senior activities include lunches, served Monday through Friday 11:30am to 12:30pm; and bingo.

eTrans  Phone: 209 541-6645
2060 McHenry Ave  Fax: 209 691-7439
Escalon, CA 95320  Website: www.cityofescalon.org

Office Hours: Office: M-F 7:00am-6:00pm
Hours of Operation: 7:15am to 7:15pm
Fees vary: Call for cost Provides Dial-A-Ride service within Escalon and bus service to Modesto via eTrans.

Family Caregiver Support Program  Phone: 209 468-2202
102 S. San Joaquin Street;  Fax: 209 932-2663
PO Box 201056  Website: www.sichsa.org
Stockton, CA 95201
Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Adult caregiver (18 years or older) providing informal in-home care to a senior age 60 or older.

A program of San Joaquin County Aging and Community Services Division provides case management, respite, and supplemental services to caregivers.

**Family Law Court (San Joaquin County)**
540 E Main St
Stockton, CA 95202

Office Hours: M-F 8:00am-3:00pm to pull files and / or records
Eligibility Requirements: None
Fees: Vary

The San Joaquin County Family Law Court deals with custody cases, restraining orders, elder abuse and divorces.

**Family Law Service Center**
42 N Sutter St, Ste. 302
Stockton, CA 95202

Office Hours: Mon-Thu. 9:00am-4:30pm  Fri. 9:00am-12:00pm
Eligibility Requirements: None
Fees: Vary

The Family Law Service Center is a non-profit organization, provides legal assistance to low-income residents of San Joaquin County in the area of Family Law at a minimal or reduced rate. This includes, but is not limited to Dissolutions of Marriage; Annulments; Protective Court Orders; Custody Agreements and Modifications; Guardianships; and Stepparent Adoptions. The Family Law Service Center is unique in the fact that it is the only legal service agency in San Joaquin County, which provides direct representation by a licensed attorney in family law matters.

**Family Resource and Referral Center**
509 W Weber Ave., Suite 104
Stockton, CA 95203

Office Hours: M-F 8:30am-5:00pm
Eligibility Requirements: None
Fees: Funding is provided by many Agencies

Phone: 209 948-1553
Toll Free: 800 526-1555
Website: [www.frrcsj.org](http://www.frrcsj.org)
Family Resource and Referral Center provides a broad range of programs and services to individuals and families living in San Joaquin County.

That focus on: Health and safety training; Increasing quality of care; Education and training for childcare providers and parents; Instructional materials and resources for childcare providers and parents education, training, and intervention services for providers of children with special needs.

**Fathers and Families of San Joaquin**

338 E Market Street
Stockton CA, 95202

Phone: (209) 941-0701
Fax: (209) 941-0784

Website: [www.ffsj.org](http://www.ffsj.org)

Office Hours M-F 8:00am-5:00pm
Eligibility Requirements: Seniors, Families, or youths who reside in San Joaquin County.
Application Process: Walk-in or call for telephone intake
Fees: No cost. Contributions are accepted
Languages: Spanish, English, Filipino,
Wheelchair accessible & public transportation stops near site

Fathers & Families of San Joaquin (FFSJ) programs strive to bring hope to Stockton’s communities. Youth & Racial Justice; Work toward racial equity and improving the life outcomes of boys and men of color in education, juvenile justice, neighborhood safety, job opportunity, health, and affordable housing, Family Strengthening & AB109; Case management to connect formally incarcerated individuals to resources for a successful re-entry into their community. Trauma Recovery Center; to stand beside victims/survivors every step of the way, to move them towards healing and resiliency, and to create a better quality of life through healing advocacy, and culturally rooted practices. Elders Programs; Provides resources for seniors, free meals (congregate), and intergenerational mentoring and activities.

**Foster Grandparent/ Senior Companion Program**

702 N Aurora St PO Box 692290
Stockton, CA 95202-2290

Phone: 209 955-3351
Fax: 209 473-0256
Email: mking@vmrc.net

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Seniors 55 years and over.
Fees: None.
The Foster Grandparent and Senior Companion Programs are for people 55 years and older on a limited income to volunteer with developmentally disabled children or adults in either a school or day program.

**Franco Center**  
144 Mun Kwok Lane  
Stockton, CA 95202  
Phone: 209 851-8370

Office Hours: M-F 8:00am-5:00pm  
Eligibility Requirements: Seniors 60 years and over.  
The center offers independent senior living for those who are 62 years and older.

**Garden Acres Community Center**  
607 Bird Ave  
Stockton, CA 95215  
Phone: 209 468-3984  
Fax: 209 953-7365  
Website: [www.sjchsa.org](http://www.sjchsa.org)

Office Hours: M-F 8:00am-5:00pm  
Application Process: Walk-in or call for intake  
Fees: None, Contributions Accepted

Wheelchair accessible & public transportation stop near site

**Congregate Meal Site, Must be a senior 60 years or over. No fee, but Contributions Accepted**

Provides a wide range of direct and referred services to individuals of all ages. Services include: Education; Recreation; Emergency Services; Nutrition; Employment; Housing; Health; Income Management; Family-Based Case Management.

An Eligibility Worker is on-site two days per week to assist with new Medi-Cal, CalWORKs, and Cal Fresh applications. Please call for an appointment.

**Golden Age Senior Day Care Services**  
920 N. Yosemite  
Stockton, CA 95203  
Phone: 209 546-0715  
Fax: 209 939-0924  
Email: goldenage@inreach.com

Office Hours: M-F 8:00am-4pm  
Eligibility Requirements: Seniors who are willing to attend; must complete a physical and TB clearance  
Fees: call for info
Provides Adult Day Care services and recreational activities for developmentally disabled seniors five days a week. Services include snacks, games, music, and monthly field trips.

**Goodwill Industries**
129 S. Grant Street
Stockton, CA 95202

**Phone:** 209 466-2311  
**Fax:** 209 466-2851  
**Website:** [www.goodwill-siv.org](http://www.goodwill-siv.org)

**Office Hours:** M-F 7:30am-4:30pm  
**Eligibility Requirements:** Low-income residents of San Joaquin County. Must show valid form of identification (California ID or driver’s license, or Social Security card.  
**Fees:** None.

Provides rehabilitation for disabled and disadvantaged individuals, vocational assessment, training, and employment. Also offers clothing and household articles available at reasonable prices at Goodwill Thrift Stores in Stockton, Lodi and Tracy.

**Gospel Center Rescue Mission**
445 S. San Joaquin Street
Stockton, CA 95203

**Phone:** 209 466-2138  
**Fax:** 209 320-2322  
**Website:** [www.gcrms.org](http://www.gcrms.org)

**Office Hours:** M-F 8:00-5:00pm  
**Eligibility Requirements:** Adult males with substance abuse issues and who have been released from jail/prison.  
**Fees:** None.

Provides residential lodging to single men on an emergency basis. Residents can also receive clothing, residential drug treatment, and supportive housing to individuals who complete their program and are now living on their own.

Gospel Center also serves as a payee for individuals receiving SSI benefits but have difficulty administering funds. Gospel Center Rescue Mission’s New Hope Family Shelter service single women and families.

**Greyhound Bus Lines**
421 Weber Street
Stockton, CA 95202

**Phone:** 209 466-3568

**Office Hours:** call for hours  
**Eligibility Requirements:** call for info.  
**Fees:** Vary.
Provides transportation throughout the United States. Offers discounted rates for children, students, military personnel, veterans, personal care attendants and seniors.

**Habitat for Humanities Restore**  
4933 West Ln  
Stockton, CA 95210  
**Phone:** 209 465-5054  
**Website:** [www.habitatsjc.org](http://www.habitatsjc.org)

Office Hours: M-F 10:00am-6:00pm Sat 9:00am-5:00pm  
Eligibility Requirements: None  
Fees: Vary

Resells new and gently used building supplies, lighting, windows, doors, cabinets, carpet, tile, paint, furniture, and appliances. Items are sold at very low prices. All proceeds benefit the Habitat for Humanity of San Joaquin county.

**Habitat for Humanity of San Joaquin County**  
PO Box 7429  
Stockton, CA 95267  
**Phone:** 209 465-5054  
**Website:** [www.habitatsjc.org](http://www.habitatsjc.org)

Office Hours: No set hours Office  
Eligibility Requirements: Must meet income guidelines and participate in the construction/renovation of the home.  
Fees: Cost of the home.

Habitat for Humanity is a nonprofit, ecumenical Christian housing organization that works in partnership with people in need to build and renovate decent, affordable housing.

**Haggin Museum**  
1201 N. Pershing Ave  
Stockton, CA 95203  
**Phone:** 209 940-6300  
**Fax:** 209 462-1404  
**Website:** [www.hagginmuseum.org](http://www.hagginmuseum.org)

Office Hours: W-Fri 1:30pm-5:00pm 1st & 3rd Thu 1:30pm-9:00pm  
Sat-Sun 12:00pm-5:00pm  
Fees: call for info

Fine art galleries and local history on display. Special events, include Family programs, lectures, and musical performances, held throughout the year.
Haven of Peace  
7070 Harlan Road  
French Camp, CA 95231  
Phone: 209 982-0396  
Fax: 209 234-1010  
Website: www.havenofpeaceinc.org

Office Hours: 24 hours a day, 7 days a week.  
Eligibility Requirements: Homeless women ages 18-65 and their children; no boys over age 8.  
Fees: None.

Offers emergency shelter for homeless women and children.  
Residents are able to stay for two weeks in times of emergency.  
Haven of Peace also offers a supportive housing component that provides move-in and rental assistance for up to 12 months to five to six families per year.

Healings in Motion  
56 South Lincoln Street  
Stockton, CA 95203  
Phone: 877 672-4480  
Website: www.healingsinmotion.org

Office Hours: M-F 8:00-5:00 pm  
Eligibility Requirements: stroke victims, their families and caregivers.  
Fees: none

Healings in Motion is a patient-driven agency that serves a significant population of people who have had strokes, brain injuries and brain attacks.  
To prevent strokes, Healings in Motion also includes educational support to focus on the symptoms that trigger strokes.  
Healings in Motion provides socially conscious programs that increase self-esteem; promote self-advocacy and supports recovery and prevention. Its programs offer hope to patients, consumers and to those collaborating in the health care of those with special needs.

Health Access Van (by the Concilio)  
308 N. California St  
Stockton, CA 95202  
Phone: 209 644-2624  
Fax: 209 644-2640  
Website: www.elconcilio.org

Phone number above is to the Concilio, they then transfer you to Health Access.  
Office Hours: By Appointment Only  
Eligibility Requirements: Must reside South of Charter Way and be going to an area the Access Van Serves  
Fees: None if qualified
Provide medical access to individuals in southern areas of Stockton and for migrant farm workers throughout San Joaquin County. This program assists those who need to visit the County Hospital for appointments and supportive services, but do not have the means or ability to reach these appointments. Vans provide transportation along designated and non-designated routes.

**Health Insurance Counseling and Advocacy Program (HICAP)**

3950 Industrial Blvd, Ste. 500
W Sacramento, CA 95691

**Phone:** 800 434-0222 or

**Admin Offices:** 916 376-8915
**Fax:** 916 376-8795

**Local Office:** 209 334-9608

**Office Hours:** M-F 9:00am-4:00pm  Lunch (12:00pm-1:30pm)

**Eligibility Requirements:** HICAP serves current Medicare beneficiaries and those planning for future health and long-term care needs.

**Fees:** None.

The Health Insurance Counseling and Advocacy Program (HICAP) is a volunteer supported program that provides assistance with Medicare problems, helps with health insurance and long-term care insurance, as well as the new Medicare Part D Prescription Drug Program.

When you call the 800 434-0222 telephone number you will be connected to the HICAP counselor in the Area Code from which you are calling.

To contact a specific Area Code’s HICAP office call the HICAP Administrative Offices at 916 376-8915.

Volunteer trained counselors are available throughout San Joaquin County at local community centers.

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**Health Plan of San Joaquin**

7751 South Manthey Road
French Camp, CA 95331

**Claims Mailing Address**

Health Plan of San Joaquin
P.O. Box 30490
Stockton, CA 95213-0490

**General:** 209 942-6300
**Member Services:** 209 942-6320
**Provider Services:** 209 942-6340
**Medical Management:** 209 942-6352
**General Fax:** 209 942-6305
**Authorizations Fax:** 209 942-6302

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Member Services Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Health Plan of San Joaquin an HMO, offers many plans including Medi-Cal, and the AIM Program. Fees: Vary

We provide access to high quality cost-effective healthcare to improve the health and well-being of the communities we serve in partnership with safety-net providers and our community partners.

Home Energy Assistance Program (HEAP)  Phone: 877 977-3988
102 S. San Joaquin Street  209 468-3988
Stockton, CA 95201  Website: www.sjchsa.org

Office Hours: M-F 8:00am-5:00pm
Telephone Office Hours: M-F 9:00am-12:00pm / 1:00pm-4:00pm
Eligibility Requirements: Low-income individuals and families. Call for income guidelines.
Fees: None.

Home Energy Assistance Program (HEAP) assists low-income households to pay their energy costs. Assistance is in the form of a dual or single-party warrant, or, a direct payment to the utility company on behalf of the applicant. The amount of assistance is based on the number of persons in the household, total household income, the cost of energy within the County the household resides in, and funding availability. HEAP provides one payment per year.

Hospice of San Joaquin  Phone: 209 957-3888
3888 Pacific Ave  Fax: 209 957-3986
Stockton, CA 95204  Website: www.hospicesj.org

Office Hours: M-F 8:00am-4:30pm
Eligibility Requirements: Terminal illness-referred by physician.
Fees: Medicare, Medi-Cal and private insurance accepted. Terminally ill accepted regardless of ability to pay.

Provides comprehensive medical, physical, social, spiritual and emotional care for terminally ill patients, their families and caregivers. Services include home visits (by hospice nurse, social worker, chaplain, home health aide or volunteer), 24 hour on-call availability, medical supplies and equipment, instruction in caregiving, respite care, counseling and spiritual support, and bereavement support for surviving family members.
Housing Authority of the County of San Joaquin  
2575 Grand Canal Blvd  
Stockton, CA 95207  

Phone: 209 460-5000  
Fax: 209 460-5184  
Website: www.hacsj.com

Office Hours: M-F 8:00am-5:00pm  
Eligibility Requirements: Low-income residents of San Joaquin County. Fees: None.

The Housing Authority of the County of San Joaquin is the agency responsible for providing decent, safe, and affordable housing for low-income families, elderly, and the disabled.

Programs include the Housing Choice Voucher Program (Section 8), Migrant Family Centers, and Family Self Sufficiency.

Hutchins Street Square  
125 S. Hutchins Street, Suite B  
Lodi, CA 95240  

Phone: 209 333-6782  
Fax: 209 368-7563  
Website: www.hutchinsstreetsquare.com

Office Hours: M-F 8:00am-5:00pm  
Eligibility Requirements: Age 60

A senior information and assistance center. Offers computer classes, health insurance counseling, paralegal services, income tax assistance, blood pressure and pharmacy consultations, support groups, social groups, and swimming in indoor heated pool.

Information and Assistance Program  
102 S. San Joaquin Street  
PO Box 201056  
Stockton, CA 95201  

209 468-1104  
800 510-2020  
Fax: 209 932-2663  
Website: www.sichsa.org

Office Hours: M-F 8:00pm-5:00pm  
Eligibility Requirements: None  
Fees: None

Provides seniors and the disabled with current information and access to comprehensive health, social, and supportive services within the community.
Kaiser Permanente
7373 N. West Ln
Stockton, CA 95210
Phone: 209 476-2080
Fax: 209 476-5412
Website: www.kaiserpermanente.org

Kaiser Permanente Medical Center
Manteca
1777 W. Yosemite Ave
Manteca, CA 95337
Phone: 209 825-3700
Fax: 209 825-3524
Website: www.kaiserpermanente.org

Kaiser Permanente Medical Center
Tracy
2185 W, Grant Line Road
Tracy, CA 95377
Phone: 209 839-3200
Fax: 209 839-6251
Website: www.kaiserpermanente.org
Office Hours: 24-hour hospital and emergency services.
Eligibility Requirements: Must be a Kaiser Health Plan member.
Fees: Vary.
See Description for Kaiser Permanente at West Lane Location Above

Kennedy Community Center
2800 S. D Street
Stockton, CA 95206
Phone: 209 468-3986
Fax: 209 468-3987
Website: www.sjchsa.org

Office Hours: M-F 8:00am-5:00pm
Application Process: Walk-in or call for intake
Fees: None, Contributions Accepted
Languages: English
Wheelchair accessible & public transportation stop near site

Congregate Meal Site, Must be a senior 60 years or over. No fee, but Contributions Accepted

Provides a wide range of direct and referred services to individuals of all ages. Services include: Education; Recreation; Emergency Services; Nutrition; Employment; Housing; Health; Income Management; Family-Based Case Management.

An Eligibility Worker is on-site two days per week to assist with new Medi-Cal, CalWORKS, and CalFresh applications. Please call for an appointment.

Lao Khmu Association, Inc.
Refugee Resource Center
1044 N El Dorado St
Stockton, CA 95202
Phone: 209 463-3410
Fax: 209 4637148
Website: www.laokhmu.org
Email: lkacenter@aol.com

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: All Southeast Asian Refugees
Fees: None except for small fee for immigration.

The Mission of Lao Khmu Association is to enhance the quality of life of the Southeast Asian (SEA) community in San Joaquin County, assisting them to overcome social and economic problems and to become independent, self-sufficient, and effective participants in American Society.

Larch Clover Community Center
11157 W. Larch Road
Tracy, CA 95376
Phone: 209 831-5920
Fax: 209 831-5950
Website: www.sjchsa.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Residents must reside within the service area of the community center to be eligible for services.
Application Process: Walk-in or call for intake
Fees: None, Contributions Accepted

Wheelchair accessible & public transportation stop near site

**Congregate Meal Site, Must be a senior 60 years or over. No fee, but Contributions Accepted**

Provides a wide range of direct and referred services to individuals of all ages. Services include: Education; Recreation; Emergency Services; Nutrition; Employment; Housing; Health; Income Management; Family-Based Case Management. An Eligibility Worker is on-site two days per week to assist with new Medi-Cal, CalWORKs, and Cal Fresh applications. Please call for an appointment.

**Lathrop Community Center**  
15557 5th Street  
Lathrop, CA 95330  
Phone: 209 858-4214  
Fax: 209 941-7839  
Website: [www.lathropgov.org](http://www.lathropgov.org)

Office Hours: M-F 7:30am-8:00pm
Eligibility Requirements: None.
Fees: Depends on Use. Call for current facilities rental rates.
Offers many recreational and social activities to all age groups. Center may be rented for private parties, weddings, etc.

**Lathrop Senior Center**  
15707 5th Street  
Lathrop, CA 95330  
Phone: 209 941-7380  
Fax: 209 941-7389  
Website: [www.lathropgov.org](http://www.lathropgov.org)

Office Hours: M-F 9:00am-4:00pm
Eligibility Requirements: Seniors age 50 and over.
Application Process: Walk-in or call for intake
Fees: None, Contributions Accepted

Wheelchair accessible & public transportation stop near site

**Congregate Meal Site, Must be a senior 60 years or over. No fee, but Contributions Accepted.**

Offers the Brown Bag Program, commodity distribution, and a variety of recreational activities.
Latino Behavioral Health & Recovery Services  
1755 W Hammer Ln Suite 8  
Stockton, CA 95209  

Phone: 209 444-8910  
Fax: 209 444-8905  

Office Hours: M-F 8:00am-5:00pm  
Eligibility Requirements: Please call for eligibility. Fees: Accepts Medi-Cal.  

Provides outpatient Mental Health Services with bilingual and culturally competent staff. Accepts Medi-Cal Insurance for Adults only. Services include outpatient case management, individual therapy, support groups, client and family driven mental health care, and referrals to a wide variety of social and medical agencies.  

Provides substance abuse mental health services to individuals who may be dealing with emotional barriers or mental illness offering outreach and referral, case management, and screening and assessments.  

Full service partnership program provides mental health assistance, support groups, individual therapy and case management. Cal-Works Behavioral Wellness assists clients transfer from welfare to work. Behavioral Wellness Expansion Program is designed for teens who are pregnant or parenting.  

LawHelpCalifornia.org  
Website: www.LawHelpCA.org  
Web based only referral  

Office Hours: Internet based referral service  
Eligibility Requirements: Low Income Californians  
Fees: Vary based on referral type  

“LawHelpCalifornia.org provides low-income Californians with easy online access to basic legal resources and attorney information. LawHelpCalifornia DOES NOT provide direct legal services. LawHelpCalifornia.org is a collaborative project with policy oversight from the CalJustice Advisory Committee and assistance from advocates at legal aid programs throughout the state.” (lawhelpca.org/CA/StateAboutUs.cfm)  

Lawyer Referral Service  
20 N. Sutter Street, Ste. 300  
Stockton, CA 95202  

Phone: 209 948-4620  
Fax: 209 948-1361  
Website: www.sjcbar.org
Office Hours: M-F 8:30am-4:30pm
Eligibility Requirements: None.
Fees: $60 general consultation for 1/2 hour. $25 simple will

Makes one-half hour appointments for general legal consultation and free legal consultation concerning Workers’ Compensation, Social Security or Personal Injury. In addition, as a special service to seniors, attorneys on a Senior Citizens Will Panel draw up simple wills for $25.00.

Lifeline at St. Joseph’s Medical Center       Phone: 209 467-6468
1800 North California St                  Fax: 209 944-8368
Stockton, CA 95204                  Email: shaakonstad@chw.edu

Office Hours: 8:00am-5:00pm
Eligibility Requirements: Please contact the Agency to determine eligibility.
Fees: Vary

Lifeline personal response service provides friendly, caring support to allow older adults to get immediate assistance in a medical emergency or when help is needed. Since 1974, Lifeline has helped millions of elders and those with disabilities to live at home with full confidence. Their families and health providers have peace of mind knowing that the Lifeline service will help summon appropriate help when needed.

Case Management Program       Phone: 209 468-1104
102 S. San Joaquin Street       Fax: 209 932-2663
PO Box 201056
Stockton, CA 95201
Website: www.sjchsa.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: An individual must meet ALL of the following criteria:
1. 60 years of age or older.
2. Not receiving formal case management services from another agency (Department of Developmental Services, Department of Rehabilitation, Department of Mental Health).
3. At risk of institutionalization, but are able to safely remain at home.
4. Reside in San Joaquin County.
5. Can be maintained in through case management services.
Fees: None.
Lockeford Community Center
19258 N Jack Tone Rd
Lockeford, CA 95237

Office Hours: M-F 8:00am-12:00pm
Eligibility Requirements: Community Center Open to All
Application Process: Walk-in or fall for intake
Fees: None, Contributions Accepted

Wheelchair accessible & public transportation stops near site

**Congregate Meal Site, Must be a senior 60 years or over. No fee, but Contributions Accepted**

Lodi Adult School
542 E. Pine St.
Lodi, CA 95240

Phone: 209 331-7605
Fax: 209 331-7167
Website: www.lodiusd.net

Office Hours: M-F 7:00am-3:30pm
Eligibility Requirements: None.
Fees: Vary according to services.

Offers day and night classes to adults who are seeking a high school diploma, who wish to improve skills for jobs or who are seeking information in courses of their own personal interests. Classes are held in various locations in Lodi.

Lodi Community Service Center
415 S. Sacramento Street
Lodi, CA 95240

Phone: 209 331-7516
Fax: 209 331-2025

Office Hours: M-F 7:30am-5:00pm
Eligibility Requirements: Must live in zip code areas served.
Fees: None.

Emergency food, commodities, Medi-Cal application, Health care options, Healthy Families, and an EDD (Employment Development Department) representative.

An Eligibility Worker is on-site two days per week to assist with new Medi-Cal, CalWORKS, and CalFresh applications. Please call for an appointment.
Lodi Grape Line Dial-A-Ride Service  
24 S Sacramento St  
Lodi, CA 95240  
Phone: 209 333-6806  
Fax: 209 339-2387  
Email: ediaz@mvtransit.com  
Website: www.lodi.gov

Office Hours: 8:00am–9:00pm  
Lobby Hours: 6:45am–5:30pm  
Eligibility Requirements:  
Fees for Dial-A-Ride: call for prices

Dial-A-Ride service is by appointment only. Appointments can be scheduled by calling the Lodi Office. Appointments need to be scheduled at least one-day in advance. Persons may schedule a trip up to 7 days in advance. Service can be scheduled on a regular basis.

Lodi Memorial Hospital (Adventist Health)  
975 S. Fairmont Ave  
Lodi, CA 95240  
Phone: 209 334-3411  
Website: www.lodihealth.org

Office Hours: 24 hours, 7 days a week  
Eligibility Requirements: None  
Fees: Accepts medical insurance and private pay.

In addition to regular hospital services, provides adult day care, acute physical rehabilitation and an aqua fitness program.

Lodi Memorial Hospital Adult Day Services Center  
125 Hutchins Street  
Lodi, CA 95240  
Phone: 209 369-4443  
Fax: 209 368-7563  
Website: www.lodihealth.org

Office Hours: M-F 8:00am–4:00pm  
Eligibility Requirements: San Joaquin County Adults requiring supervision and/or the need for socialization.  
Application Process: Walk-in or call for telephone intake  
Fees: call for details

Wheelchair accessible & public transportation stops near site

Adult Day Services Program offers a safe, positive, caring alternative to nursing home care for those who do not need 24-hour skilled nursing. This Adult Day Health Care program is designed to help people stay mentally and physically active, reduce isolation, improve health and prevent decline of their abilities.
Office Hours: M-F 8:00am-4:30pm
Eligibility Requirements: A non-healing wound assessment
Fees: Covered by most insurances including Medicare & Medi-Cal
Using advanced technologies our wound care specialists have a proven record of healing wounds that have lingered more than 30 days.

Lodi Senior Citizens Commission  Phone: 209 333-6891
125 S. Hutchins Street  Fax: 209 368-7563
Lodi, CA 95240  Website: www.hutchinsstreetsquare.com

Office Hours: Meetings 3rd Thu 8:00am at Hutchins Street Square
Eligibility Requirements: None.
Fees: None.

Members appointed by Lodi’s Mayor. Identify needs of local seniors and assure those needs are met.

Lodi WorkNet Center CDHC  Phone: 209 331-2081
Employment: WorkNet of San Joaquin  Fax: 209 941-1935
631 E. Oak Street
Lodi, CA 95240  Website: www.sjicworknet.org/

Office Hours: M-F 8:00am-4:30pm
Eligibility Requirements: Must have a valid Social Security Number.

Your direct link to job placement and referrals, unemployment insurance, disability insurance, employment and training, labor market information, payroll taxes, and more!

Assists Employers, Job Seekers, People with Disabilities, Senior Workers, Veterans, Workforce Community, and Youth meet their Employment Needs.
Loel Center and Gardens  
105 S. Washington Street  
Lodi, CA 95240  
Phone: 209 369-1591  
Website: http://www.loelcenter.net/

Office Hours: M-F 9:00am-3:00pm  
Eligibility Requirements: Seniors age 60 and over.  
Application Process: Walk-in or call for intake  
Fees: None, Contributions Accepted  
Wheelchair accessible & public transportation stop near site

**Congregate Meal Site, Must be a senior 60 years or over. No fee, but Contributions Accepted**

A community center for Lodi’s seniors which offers information and referral services. Offers blood pressure testing, podiatrist service, exercise program, line dancing classes (for beginners and advanced), craft classes, sewing bee, weekly bingo games, card games and bus excursions. Assists with income tax preparation, homeowner’s credit, renter’s rebate and filing of certain documents. Dial-A-Ride tickets. Provides a boutique where seniors may sell their handmade items. Conducts a volunteer program.

Lolly Hansen Senior Center  
375 E. 9th Street  
Tracy, CA 95376  
Phone: 209 831-4230  
Fax: 209 831-6219  
Website: www.ci.tracy-ca.us

Office Hours: M-F 8:30am-3:30pm  
Eligibility Requirements: Seniors age and up, but all ages welcome.  
Fees: Call for info  
Application Process: Walk-in or call for intake

Wheelchair accessible & public transportation stop near site

**Congregate Meal Site, Must be a senior 60 years or over. No fee, but Contributions Accepted**

Recreational programs for seniors and Social Service programs

Manteca Senior Center  
295 Cherry Ln  
Manteca, CA 95337  
Phone: 209 456-8631
Office Hours: M-F 8:00am-4:00pm  
Eligibility Requirements: Seniors age 50 and over.  
Application Process: Walk-in or call for intake  
Fees: None, Contributions Accepted  
Wheelchair accessible & public transportation stop near site  

**Congregate Meal Site, Must be a senior 60 years or over. No fee, but Contributions Accepted**  
Offers income tax assistance, health insurance counseling, paralegal services, and a senior lunch program at 11:30 a.m.  
Also offers trips and tours, bingo, dances, potluck, speakers, senior exercise classes and Tai-Chi.  

**Manteca Transit Dial-A-Ride**  
648 Industrial Drive  
Manteca, CA 95336  
Phone: 209 239-9236  
Fax: 209 239-9214  
Email: info@mantecatransit.com  
Website [http://www.ci.manteca.ca.us/mantecatransit/dial-a-ride.htm](http://www.ci.manteca.ca.us/mantecatransit/dial-a-ride.htm)  

Office Hours: M-F 6:00am-7:00pm  
Sat 9:00-4:00pm  
Eligibility Requirements:  
Persons with disabilities with Americans with Disabilities Act (ADA) Certification. Persons with disabilities without ADA Certification.  
Persons who are 62 years of age or older.  
Fees: Fare is $2.00 each way. Monthly Passes are $60.00  

Dial-A-Ride service is by appointment only. Appointments can be scheduled, by calling the Transit Office.  

Appointments need to be scheduled at least one-day in advance.  

Persons may schedule a trip up to two-weeks in advance. Some same day service may be accommodated, on a time and space availability basis.  

**Manteca WorkNet Center**  
Employment: WorkNet of San Joaquin  
302 Northgate Dr.  
Manteca, CA 95336  
Phone: 209 825-1300  
Fax: 209 825-1344  
Website: [www.sicworknet.org/](http://www.sicworknet.org/)
Office Hours: M-F 8:00am-4:30pm
Eligibility Requirements: Must have a valid Social Security Number.
Fees: None

Your direct link to job placement and referrals, unemployment insurance, disability insurance, employment and training, labor market information, payroll taxes, and more!

Assists Employers, Job Seekers, People with Disabilities, Senior Workers, Veterans, Workforce Community, and Youth meet their Employment Needs.

**Meals on Wheels for San Joaquin County**  Phone: 209 953-5500
102 S San Joaquin St
Stockton, CA 95202  Website: [www.sjchsa.org](http://www.sjchsa.org)

Office Hours: M-F 8:00am-3:30pm
Eligibility Requirements: Seniors 60 years and over.
Fees: Donations accepted.

A program offering nutritious, home-delivered meals to homebound seniors living in San Joaquin County.

**Mediation Center of San Joaquin County**  Phone: 209 474-8794
829 Rosemarie Ln, Ste. D  Fax: 209 473-6464
Stockton, CA 95207  Website: [www.mediatorsrus.org](http://www.mediatorsrus.org)

Office Hours: M-Th 10:00am-5:00pm F-Appointment  Only Eligibility Requirements: Individuals in need of conflict mediation. Fees: $35 Community Mediation / $150 Case Mgr. Fee-$50/hr. per party (Real Estate)

We help people settle immediate situations, communicate with each other better, resolve their own disputes, and stay out of court.

**Medic Alert Foundation International**  Phone: 800 344-3226
2323 Colorado Ave  Fax: 800 863-3429
Turlock, CA 95382  Fax: 209 669-2495
Website: [www.medicalert.org](http://www.medicalert.org)

Office Hours: M-F 8:00am-4:30pm
Eligibility Requirements: None.
Fees: Enroll $39.95; Renewal $25.00 / year; Basic $9.95; Ship $4.95
Offers emergency medical identification in the form of either a necklace or bracelet which indicates the member’s medical problem, backed up by a 24-hour Emergency Response Call Center, which can be called collect in an emergency.

**Medical Management Program**
University of the Pacific
Thomas J. Long School of Pharmacy and Health Sciences
757 Brookside Road
Stockton, CA 95207

**Phone:** 209 946 2374
**Fax:** 209 946 3192
**Email:** rpatel@pacific.edu

Office Hours: TBD
Eligibility Requirements: 60+
Application Process: call for details
Fees: call for details
Wheelchair accessible & public transportation stops near site

First: A seminar is held with general questions and answers about various pharmaceutical topics.

The seminars are offered on an intermittent basis at various locations. I.E. Loel Center, Hutchins Street Square, etc. Second: An individual medication management review is scheduled similar to the one.

**Medi-Cal Application Online**
**Website:** C4Yourself.com
**Local Medi-Cal Office**
209 468-1000 select Option 3

In order to complete a Medi-Cal application select one of the 2 above options to receive a Medi-Cal packet.

**Medicare**
Centers for Medicare & Medicaid Services
7500 Security Boulevard
Baltimore MD 21244-1850

**Phone:** 800 Medicare 1 800 633-4227
**Website:** www.medicare.gov

Office Hours: 24 / 7
Eligibility Requirements: Vary
Fees: Vary

Medicare is the federal health insurance program that covers most people age 65 and older.
Some younger people who are disabled or who have End-Stage Renal Disease (permanent kidney failure) are also eligible for coverage.

**Mental Health Services**

1212 N. California Street  
Stockton, CA 95202  
Website: [www.co.san-joaquin.ca.us/mhs](http://www.co.san-joaquin.ca.us/mhs)

*Phone: 209 468-8700  
Fax: 209 468-2399*

**Office Hours:** 7:30am-5:00pm

**Mental Health Crisis Line**

*Phone: 209 468-8686*

*Open 24 hours per Day - 7 Days Per Week*

Eligibility Requirements: Medi-Cal / Private Insurance/ Uninsured  
Caring for the mental health needs of San Joaquin County residents.

**Micke Grove Zoo**

11793 N. Micke Grove Road  
Lodi, CA 95240  
Website: [www.mgzoo.com](http://www.mgzoo.com)

*Phone: 209 331-7270*

*Office Hours: Daily 10:00am-5:00pm, Closed Christmas Day Eligibility Requirements: None.*

Fees: call for info

Micke Grove Zoo is a five-acre AZA-accredited Zoo with mammals, birds, reptiles and invertebrates. Micke Grove Park also features a Japanese Garden, San Joaquin County Historical Museum, Funderwoods Amusement Park and picnic shelters in a beautiful oak grove setting.

**Multipurpose Senior Services Program (MSSP)**

1106 N El Dorado  
Stockton, CA 95202  
Website: [www.ccstockton.org](http://www.ccstockton.org)

*Phone: 209 444-5900  
Fax: 209 444-5933*

**Office Hours:** M-F 8:00am-5:00pm

Eligibility Requirements: An individual must meet the following criteria:  
1. 65-years or older.  
3. Be disabled enough to be in a nursing home or institution, but are able to remain safely at home.  
4. Resident of San Joaquin County.  
5. Need for and ability/willingness to accept MSSP services.  
Fees: None.
The MSSP program managed by **Catholic Charities** provides case management services and some purchase of services to improve a senior’s ability to remain in a community setting; utilizing a multi-disciplinary approach.

**Muscular Dystrophy Association, Inc.**  
3010 Lava Ridge Court #160  
Roseville, CA 95661  
Phone: 916 921-9518  
Fax: 916 921-1767  
Website: [www.mdausa.org](http://www.mdausa.org)

Office Hours: M-F 9:00am-5:00pm  
Eligibility Requirements: Must have 1 of the 43 neuromuscular diseases to be registered with MDA.  
Fees: None.

Located at UC Davis Medical Center provides medical services (diagnostic and reevaluation clinic); loan of wheelchairs and hospital equipment; and recreation, including summer camp.

Promotes research and educational programs about muscular dystrophy. Public education materials available.

**Music Therapy with Melody**  
9767 Deep Water Lane  
Stockton, CA 95219  
Phone: 209 482-4770  
Fax: 209 952-5420  
Website: [www.musictherapywithmelody.org](http://www.musictherapywithmelody.org)

Office Hours: call for info  
Requirements: call for info  
Fees: call for info.

Music Therapy is an establish healthcare profession that uses music to address physical, emotional, cognitive, and social needs of individuals of all ages. Music therapy improves the quality of life for persons who are well and meets the needs of children and adults with disabilities or illnesses. Music therapy interventions can be designed to promote wellness, manage stress, alleviate pain, express feelings, enhance memory, improve communications and promote physical rehabilitation. *(American Musical Therapy Association)*

**National Alliance on Mental Illness (NAMI)**  
P.O Box 448  
Stockton, CA 95201  
Phone: 209 468-3755  
Fax: 209 982-1494  
Website: [www.namisanjoaquing.org](http://www.namisanjoaquing.org)

Office Hours: T& F 1:00pm-3:00pm Only  
Eligibility Requirements: None.  
Fees: None.
Provides information, education, and support to individuals living with mental illness and their caregivers. Offers caregiver training and support groups.

**National Multiple Sclerosis Society**
Phone: 916 927-9113
Fax: 916 927-9190
Website: [www.nationalmssociety.org](http://www.nationalmssociety.org)

4225 Northgate Blvd, Suite 4
Sacramento, CA 95834

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: None.
Fees: None.

The Northern California Chapter is committed to honoring and supporting the independence and self-sufficiency of people with MS by providing accurate and timely information, advocacy, material assistance, and emotional support.

**Neptune Society of Northern California**
Phone: 206 955-4090
Fax: 209 955-4090
Website: [www.neptune-society.com](http://www.neptune-society.com)

1111 W Robinhood Dr., Ste. B
Stockton, CA 95207

Eligibility Requirements: Can do prearrangements and you do not have to be a member to benefit from the Neptune Society services.

**New Hope Family Shelter**
Phone: 209 463-3668
Fax: 209 320-2322
Website: [www.gcrms.org](http://www.gcrms.org)

224 E Sonora St
Stockton, CA 95203

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Homeless single women, single mothers with children, single fathers with children, and husband and wife-with or without children. Married couples must have proof of marriage. A state ID for all applicants is required.
Fees: None.

Note: For Women it is advised to call and fill out a referral form for entrance into the Shelter.

Men can arrive at the shelter at 4:00pm and are processed on a 1st come, 1st served basis.

Offers shelter and related services for the homeless. Services include food, clothing, lodging, representative payee services, counseling, and parenting skills. Offers a supportive housing component to six families per year, which provides move-in and rental assistance for up to 24 months.
Norcal Center on Deafness  
5637 N Pershing Ave, Ste. B-7  
Stockton, CA 95207  
Phone: 209 474-3088  
Fax: 209 474-1570  
TTY: 209 474-4312  
Website: www.norcalcenter.org

Office Hours: M-F 8:30am-5:00pm; closed for lunch 12:00pm-1:00pm  
Eligibility Requirements: Deaf, hearing loss or hard of hearing; all ages residing in the following counties: Alpine, Amador, Calaveras, San Joaquin, Stanislaus, and Tuolumne.  
Fees: None.

Provides information and referral, peer counseling, communication assistance, independent living skills, advocacy, employment assistance, community education given directly in American Sign Language and other communications.

Northeast Community Center  
2885 E. Harding Way  
Stockton, CA 95205  
Phone: 209 468-3918  
Fax: 209 468-9309  
Website: www.sjchsa.org

Office Hours: M-F 8:00am-5:00pm  
Eligibility Requirements: Community Center Open to All  
Application Process: Walk-in or call for intake  
Fees: None, Contributions Accepted

Wheelchair accessible & public transportation stop near site

Provides a wide range of direct and referred services to individuals of all ages. Services include: Education; Recreation; Emergency Services; Nutrition; Employment; Housing; Health; Income Management; Family-Based Case Management.

Oak Park Senior Citizen’s Center  
730 E. Fulton Street  
Stockton, CA 95204  
Phone: 209 937-7777  
Fax: 209 941-4909  
Website: www.stocktongov.com/parks/centers/community.cfm

Office Hours: M-F 8:00am-4:00pm  
Eligibility Requirements: Seniors age 50 and above.  
Application Process: Walk-in or call for telephone intake.

Fees: $20/yr. membership. Monthly luncheon available at low cost.  
Wheelchair accessible & public transportation stops near site

**Congregate Meal Site, Must be a senior 60 years or over. No fee, but Contributions Accepted**
Offers a variety of programs including dances, exercise, special celebrations, bowling, cards, billiards, travel, tax assistance, and games. Free social and support services are provided to interested seniors who are 50 years of age and over.

**Office of Clients’ Rights Advocacy**  
Valley Mountain Regional Center  
702 N Aurora St  
Stockton, CA 95202  
Phone: 209 242-2127  
Fax: 209 462-7028  
Phone: 1 800 390-7032  
TTY: 1 877 669-6023  
Website: [http://www.disabilityrightsca.org/ocra/](http://www.disabilityrightsca.org/ocra/)

Office Hours: M-F 8:00am-5:00pm  
Eligibility Requirements: Must be a consumer of Valley Mountain Regional Center.  
Fees: Are no charge if accepted into program.

Your Clients’ Rights Advocate:  
- Can consult with and help people who have developmental disabilities and their families get services.  
- Can directly represent people with developmental disabilities in administrative hearings.  
- Can investigate complaints about the denial of any right to which a consumer is entitled, if the complaint involves a regional center or service provider.  
- Can assure compliance with in the law involving a denial of rights in a facility.

**Older Adult Services**  
1201 N El Dorado St  
Stockton, CA 95202  
Phone: 209 468-3760  
Fax: 209 953-7914  
Website: [www.sjcbhs.org](http://www.sjcbhs.org)

Office Hours: M-F 8:00am-5:00pm  
Eligibility Requirements: Seniors age 60 and older.  
Fees: Vary. Medi-Cal is accepted.

A division of San Joaquin County Behavioral Health Services, provides mental health services for seniors in San Joaquin County. Programs include: Case Management, Mobile Evaluation Team (MET), Medication Clinic, Adult Day Health Care and Senior Peer Counseling.

**Ombudsman Program**  
102 S. San Joaquin Street  
PO Box 201056  
Stockton, CA 95201  
Phone: 209 468-3785  
Fax: 209 932-2641  
24 Hour Phone: 800 231-4024  
Website: [www.sjchsa.org](http://www.sjchsa.org)
Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Resident of a Long Term Care facility, Adult Day Health Care, Board and Care, Assisted Living, or their families/significant others.
Fees: None.

A program of San Joaquin County Aging and Community Services Division, advocates for the quality of life and care for residents in Skilled Nursing Facilities, Residential Care Facilities (Board and Care), Assisted Living, and Adult Day Health Care Centers.

Utilizing the service of volunteers, the program regularly monitors facilities, mediates conflict between facilities and family/resident, and investigates complaints ranging from lost personal items to elder abuse. Ombudsmen also serve as witnesses to the Durable Power of Attorney for Health Care for residents in Skilled Nursing settings.

Optimal Hospice Care
3461 Brookside Rd Ste. A2
Stockton, CA 95219

Phone: 209 670-8000
Fax: 209 670-8020
Website: www.optimalcares.com

Optimal Health Services provides home care and hospice care to patients and families in the comfort of their own home. Helping people who have experienced illness or injury to remain in their home environment safely and comfortably is our goal. We have the privilege of providing health care in homes for almost 30 years.

Pacific Dental Care Clinic
757 Brookside Road, 2nd floor
Stockton, CA 95211

Phone: 209 946-7404
Website:dental.pacific.edu

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: All patients are seen by appointment only.
Fees: Quality dental care at reasonable prices.

Note: Pacific Dental Care Clinic is Associated with the University of the Pacific Dental School.

The Dental School offer a wide range of dental procedures and services, including cosmetic dentistry, implant dentistry, periodontal care, restorative care and prosthetic care.
Patients receive quality oral health care from residents in the dental school’s Advanced Education in General Dentistry (AEGD) program. Patients also receive preventive care from dental hygiene students. All dental care is provided under the supervision of expert faculty members.

**Pacific Gas and Electric Company**

**220 E. Channel Street**

**Stockton, CA 95202**

**Phone:** 800 743-5000

**Website:** [www.pge.com](http://www.pge.com)

Office Hours: 24 hour emergency and automated customer service.

Eligibility Requirements: Vary upon type of assistance.

Fees: Vary.

PG&E offers assistance to low-income, disabled and senior citizen customers through numerous programs and community outreach projects which include: California Alternate Rates for Energy (CARES), Family Electric Rate Assistance (FERA), and the Balanced Payment Plan Program.

**Pacific Sleep Disorders Center**

**1930 Tienda Dr. Ste. 202**

**Lodi, CA 95242**

**Phone:** 209 210-1020

**Fax:** 209 210-1022

**Website:** [www.pacificsleepcenter.com](http://www.pacificsleepcenter.com)

Office Hours: 8:00am-5:00pm

Fees: Vary

Eligibility Requirements: Medical referral required.

**Pro Per Clinic**

**540 E. Main Street**

**Stockton, CA 95202**

Office Hours: M-F 8:30am-4:00pm

***Assistance for Conservatorships and Guardianships ONLY on Wednesday and Fridays from 8:30 a.m. to 12:00 p.m.

Fees: None

Eligibility Requirements: Assists individuals representing themselves.

Assists individuals representing themselves in Family Law Matters: Support, Dissolution of Marriage, Legal Separation, Nullity, Custody, Visitation, Paternity, Waiver of Court Fees & Costs, Emancipation, Domestic Violence, Civil Harassment, Name Change, Elder Abuse, and Step-Parent Adoption.
*The Pro Per Clinic does not provide legal advice and will not represent individuals in court.

**Provident Care (homecare)**
**Free In-Home Consultation**

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<th>Phone: 209 578-1210</th>
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<td>Fax: 209 549-9364</td>
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<td><strong><a href="http://www.providencecare.com">www.providencecare.com</a></strong></td>
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**Home Care-Assisted Living Placement-Transportation**

**Public Authority**
24 S Hunter St, Ste. 5
Stockton, CA 95202

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<th>Phone: 209 468-3397</th>
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<td>Phone: 800 491-1996</td>
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<td>Fax: 209 932-2637</td>
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Office Hours: M-F 8:30am-5:00pm
Eligibility Requirements: Services to IHSS recipients and home care providers.
Fees: None.

The IHSS Public Authority offers a listing of Pre-screened providers to IHSS clients. Provides training to IHSS recipients and providers. Provides training orientation to all new providers and Set-up of Provider enrollment paperwork and payroll.

Contact for filing worker’s compensation claims for IHSS Providers.

**Quail Lakes Community Counseling**
1151 W Robinhood Dr., Ste. C6
Stockton, CA 95203

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<th>Phone: 209 954-1311</th>
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<td>Fax: 209 951-7083</td>
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<td><strong><a href="http://www.quaillakescc.com">www.quaillakescc.com</a></strong></td>
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Office Hours: M-F 10:00 – 6:00 other times by appointment
Eligibility Requirements: Provides psychotherapy counseling for uninsured people of San Joaquin County
Fees: Fees are based on your household’s yearly income.

Quail Lakes Community Counseling specializes in treating victims of Sexual abuse, Adults molested as children, Domestic violence, child abuse/neglect.

Clinicians also work with Depression, Anger Management, Grief and Loss, Stress Dementia, Traumatic Brain Injury, (TBI), HIV related issues, Post Traumatic Stress Disorder, PTSD, Lesbian, gay bisexual & transgender (LBGT). Foster care, Kinship care, Adoption issues, as well as family reunifications.
Retired and Senior Volunteer Program RSVP  Phone: 209 468-2208
102 S. San Joaquin Street;  Fax: 209 932-22644
PO Box 201056  Website: www.sjchsa.org
Stockton, CA 95201

Office Hours: M-F 8:00am-4:30pm
Eligibility Requirements: Seniors age 55 and older. Fees: None. A program of San Joaquin County Community Services Division recruits and matches 55+ individuals with volunteer position throughout San Joaquin County.

Ripon Inter-Faith Ministries  Phone: 209 599-3682
P.O. Box 454
816 West Main Street
Ripon, CA 95366
Office Hours: Tue & Thu 9:00am-11:30am/Thu 6:00pm-7:30pm
Offers food & cloth distribution, emergency aid to distressed families.

Ripon Senior Citizen’s Center  Phone: 209 599-7441
433 S. Wilma Ave  Fax: 209 599-7441
Ripon, CA 95366  Website: www.cityofripon.org

Office Hours: M-F 7:30am-5:30pm.
Application Process: Walk-in or call for intake
Fees: None, Contributions Accepted

Wheelchair accessible & public transportation stop near site

Congregate Meal Site, Must be a senior 60 years or over. No fee, but Contributions Accepted

Rx Help for Californians  Phone: 877 777-7815
Website: www.ca.pparx.org

Office Hours: M-F 8:00am-8:00pm EST
Eligibility Requirements: Uninsured, underinsured and limited income Californians.
Fees: None.

RxHelpForCA.org is a program that connects qualified, low-income people with discount prescription drugs, direct from the pharmaceutical manufacturer.
Patients will be directed to the public or private programs most likely to meet their needs.
RxHelpForCA.org helps low-income, uninsured patients enroll in more than 150 company patient assistance programs, access more than 1,200 medicines for free or at a low cost, and learn how to contact government programs for which they may qualify, such as Medicaid and Medicare.

**Salvation Army-Center of Hope**  
525 W. Lockeford St.  
Lodi, CA 95240  
Phone: 209 369-5896  
Fax: 209 369-2724  
Website: [www.salvationarmyusa.org](http://www.salvationarmyusa.org)

Office Hours: Mon-Fri 8:30am-4:30pm  
Eligibility Requirements: Need Picture ID and Current Proof of address  
Emergency Food boxes for families (Eligible once every 3 months on Tue and Thu in the am)

Fees: None

The Lodi Salvation Army offers rental assistance, help with power bills, distributes Sally bags of food, on Tue, Wed, and Thu after 12:30. In addition, the Center distributes food boxes on Tue and Thurs from 9:00 – 11:00 am.

The Salvation Army Shelter- Lodi (Center of Hope) is the office location for the Lodi Salvation Army (Center of Hope). Salvation Army-Lodi, Hope Harbor Family Services

**622 N Sacramento St.**  
Lodi, CA 95240  
Phone: 209 367-9560  
Fax: 209 369-2724  
Website: [www.salvationarmyusa.org](http://www.salvationarmyusa.org)

Office Hours: Mon-Fri 9:00am to 4:30pm  
Eligibility Requirements: (Need Picture ID or Medi-Cal card)  
Fees: None

The Lodi Salvation Army Shelter (Lodi Hope Harbor Family Services) provides emergency lodging, hot meals, and clothing. The shelter is for homeless men, women and children.

The shelter is divided in half with women and children on one side, and men on the other.
Clients attend four sessions of Overcoming Roadblocks, a class in which applicants learn to overcome some of the things that hinder them from becoming self-reliant and self-sufficient. All clients who stay in the shelter are required to attend meetings every day. The limit is 56 nights per year.

A new addition to the Shelter has been added for Family services.

There are three rooms available solely for single parent dwelling serving the Lodi, Lockeford, Jackson, and Galt areas. In addition, 2 classrooms have been added, 1 for culinary arts and 1 for parenting classes (which additionally offers computer classes).

There is also a food nutritionist offering training at the shelter, once per month.

**Salvation Army - Stockton**
1305 E. Weber (Weber & Airport)  
Stockton, CA 95205  
Phone: 209 948-8955  
Fax: 209 948-8611  
Website: [www.salvationarmyusa.org](http://www.salvationarmyusa.org)

Office Hours: M-F 9:00am-3:30pm (M, W, & F 1-3pm For Food Only)  
Eligibility Requirements: (Need Picture ID or Medi-Cal card)  
Fees: None

The Stockton Salvation Army assists needy families with emergency food, clothing, and furnishings when their homes have been destroyed by fire.

Salvation Army also provides assistance with paying for PG&E bill through its REACH Program (limited funding available). Salvation Army has a youth center for children to participate in organized sports and leagues.

**San Joaquin AIDS Foundation**
4330 N. Pershing, Ste. B-3  
Stockton, CA 95207  
Phone: 209 476-8533  
Fax: 209 476-8142  
Website: [www.sanjoaquinaidsfoundation.org](http://www.sanjoaquinaidsfoundation.org)

Office Hours: M-F 9:00am-5:00pm  
Eligibility Requirements: Must be HIV-positive for case management services.  
Fees: None.

Provides case management and outreach. Offers free and anonymous HIV testing and one-on-one HIV presentation classes.
San Joaquin County Aging and Community Services
102 S. San Joaquin Street
PO Box 201056
Stockton, CA 95201-3006

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Call
Fees: None.

Designated the Area Agency on Aging # 11 (AAA), provides many services to the elderly in accordance to mandates set forth in the federal Older Americans Act (OAA) and the state’s Older Californians Act (OCA). Also offers programs and services to serve the disabled and low-income population of San Joaquin County.

Direct Service Programs include: Adult Protective Services (APS), Ombudsman Program, In-Home Supportive Services (IHSS), Case Management, Family Caregiver Support Program, and the Information and Assistance Program.

Area Agency on Aging Contracted Services include: Alzheimer’s Day Care, Adult Day Support, Caregiver Support and Training, Homemaker and Personal Care Services, Medication Management, Falls Prevention, Health Insurance Counseling & Advocacy Program (HICAP), Legal Assistance, Nutrition Training, Congregate meals, Home-Delivered Meals, and Supplemental Food.

San Joaquin County (BHS)
Behavioral Health Services
1212 N. California Street
Stockton, CA 95202

Office Hours: M-F 8:00am-5:00pm; 24 hour crisis response.
Eligibility Requirements: Vary upon type of service.
Fees: Vary; Medi-Cal accepted.

Provides emergency, inpatient and outpatient behavioral health counseling and services including Adult Day Health Care, throughout San Joaquin County with offices in Lodi, Manteca and Tracy.

San Joaquin County Behavioral Health Services – Lodi Clinic
1029 W Tokay St, Ste. 5
Lodi, CA 95240

Phone: 209 331-2070
Fax: 209 331-2077
Website: www.sjcbehav.org
Office Hours: M-F 8:00am-5:00pm (Closed 12:00–1:00pm)
Eligibility Requirements: Vary upon type of service.
Fees: Vary; Medi-Cal accepted.

Children and Adult outpatient program that provides psychiatric evaluation, medication support services, psycho-education, case management and group therapy.

San Joaquin County Behavioral Health Services – Tracy Clinic
241 E 10th St, Ste. D
Tracy, CA 95376

Phone: 209 831-5941
Fax: 831-8664
Website: www.sjcbhs.org

Office Hours: M-F 8:00am-5:00pm (Closed 12:00 – 1:00pm)
Eligibility Requirements: Vary upon type of service.
Fees: Vary; Medi-Cal accepted.

Adult outpatient program that provides psychiatric evaluation, medication support services, psycho-education, short-term individual therapy and short-term group therapy for pons living in the south county area.

San Joaquin County Behavioral Health Services Activity Center
1658 S Airport Way
Stockton, CA 95206

Phone: 209 468-2285
Fax: 209 468-3116
Website: www.sjcbhs.org

Office Hours: M-F 8:00am-4:30pm
Eligibility Requirements: 18 years of age or older and diagnosed with a developmental disability
Fees: Paid for by Valley Mountain Regional Center when referred by that agency

We are an Adult Day Care Program licensed by the State of California Department of Community Care Licensing and vendors by Valley Mountain Regional Center to provide support, training, supervision and community opportunities to adults with developmental disabilities.

San Joaquin County (BHS) Substance Abuse Services - Central Intake
620 N Aurora Street
Stockton, CA 95202

Phone: 209 468-2005
Fax: 209 468-9611
Website: www.sjcbhs.org
Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Vary upon type of service.
Fees: CALL FOR FEES; Medi-Cal accepted.
Provides substance abuse treatment and services throughout San Joaquin County.

San Joaquin County Clerk/Recorder’s Office Phone: 209 468-3939
44 N. San Joaquin St, Ste. 260                  Fax: 209 468-8040
Stockton, CA 95201                             Website: www.sjgov.org/recorder

Office Hours: M-F 8:00am-4:30pm
Eligibility Requirements: None.
Fees: Vary.

The Recorder is responsible for recording births, deaths, marriages, transfers of title to property and many important personal declarations. The County Clerk files and records fictitious name statements, issues marriage licenses, assists in passport applications, maintains all case files and court records, and processes legal documents.

San Joaquin County Commission on Aging Phone: 209 468-2202
102 S. San Joaquin Street                    Fax: 209 468-2207
Stockton, CA 95201                            Website: www.sjchsa.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements:
Fees: None.

Advises the San Joaquin County Board of Supervisors on matters related to senior citizens. Also acts as the Advisory Council to the San Joaquin County Aging and Community Services Division (Area Agency on Aging # 11). Provides a forum for seniors and those interested in senior needs and concerns. The commission meets on the 1st Monday of each month.

San Joaquin County Community Development Department Phone: 209 468-3124
1810 E. Hazelton Ave                          Fax: 209 468-3163
Stockton, CA 95205                            Website: www.sjgov.org/commdev

Office Hours: M-F 8:00am-5:00pm
Fees: Payments may be deferred or amortized at 2% interest
Eligibility Requirements: 1. You must have owned your home for the past year; 2. Your household income must not exceed 80% of the County median (call for details); 3. You may have no more than one existing mortgage on your home; and 4. You must have enough equity to allow for the cost of the repairs.

Offers the Home Rehabilitation Program, a creative financing program that assists property owners in making residential building improvements. It offers low interest amortized and deferred payment loans.

The program is designed to make needed renovations affordable for low income homeowners as well as offering a range of services to help make property improvements as easy as possible. County loans are secured by second deeds of trust.

Loans are processed on a first come, first served basis unless it is an emergency; and the homeowner must occupy the home as their principal residence while they own it.

San Joaquin County  
District Attorney’s Office  
222 E. Weber Ave, Room 202  
Stockton, CA 95202

Phone: 209 468-2400  
Fax: 209 465-0371  
Website: www.sjgov.org/da

Office Hours: M-F 8:00am-5:00pm  
Eligibility Requirements: Prosecutes defendants  
Fees: None.

The District Attorney is the public prosecutor for violation of state laws and local ordinances in all courts in the county; legal advisory to the Grand Jury; investigates and prosecutes welfare fraud, abuse and consumer fraud. The Family Support Division seeks parent support of dependent children.

San Joaquin County District Attorney’s  
Elder Fraud Line  
222 E Weber  
Stockton, CA 95202

Phone: 209 468-2488  
Fax: 209 468-2521  
Website: http://www.sjgov.org/da/main.asp

Office Hours: M-F 8:00am-5:00pm  
Eligibility Requirements: Must be a Victim of Elder Fraud  
Fees: None
Fraud and economic crimes are growing in San Joaquin County. Older adults are frequent targets of crimes such as identity theft, telemarketing fraud, door-to-door scams and street cons.

The District Attorney’s Office presents a Power Against Fraud seminar with an interactive quiz to test your knowledge of fraud. You will learn simple, but effective crime prevention steps to build your power against fraud. Contact the District Attorney’s Office for additional information.

San Joaquin County District Attorney’s Office
Victim Witness Program
222 E Weber, Room 245
Stockton, CA 95202

Phone: 209 468-2500
Fax: 209 465-0371
Website: www.sjgov.org/da/main.asp

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Must be a Victim of or a Witness to a Crime
Fees: None

The District Attorney’s Victim-Witness program provides a variety of services for crime victims and witnesses to make their experience with the criminal justice system less traumatic and easier to understand. This involves assistance during the investigation and court proceedings and help in making claims for compensation under the California Victims of Crime Program.

San Joaquin County Fair
San Joaquin Fairgrounds
Stockton, CA 95206

Phone: 209 466-5041
Fax: 209 466-5739
Website: www.sanjoaquinfairgrounds.com

Office Hours: M-F 8:00am-4:30pm
Eligibility Requirements: 55 years or older for free admission.
Fees: call for info

The San Joaquin County Fair offers top-name entertainment, exhibits, displays, and carnival rides and games (for the grandchildren).

San Joaquin County Health Care Service
500 W. Hospital Road
French Camp, CA 95231

Phone: 209 468-6000
Fax: 209 468-6600
Website: www.sjhealthcare.com

Office Hours: M-F 8:00-5:00pm
Eligibility Requirements: None.
Fees: Vary.
San Joaquin County Health Care Services provides health services to the general public. Services include: San Joaquin General Hospital, Behavioral Health and Substance Abuse Services, Public Health Services, Emergency Medical Services and the Health Plan of San Joaquin.

San Joaquin County Human Services Agency (HSA)
333 E. Washington Street
Stockton, CA 95202

Phone: 209 468-1000
Website: www.sjhsa.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Vary.
Fees: None.

Provides state and federally mandated social services and benefits to citizens of San Joaquin County.

Programs serve a diverse clientele including adults, children, the elderly, the disabled, and the under-employed. Programs include CALWorks, CALFresh, General Relief, and Medi-Cal.

San Joaquin County
In Home Support Service (IHSS)
102 S. San Joaquin Street
PO Box 201056
Stockton, CA 95201-3006

Phone: 209 468-1104
Fax: 209 932-2663
Website: www.sichsa.org

Office Hours: M-F 8:00am-5:00pm
Fees: None.

Eligibility requirements: an individual must meet the following criteria,

1. 65 yrs. or older, legally blind, or permanently disabled.
2. Must be Medi-Cal eligible.
3. Monthly income cannot exceed SSI/SSP standards (if your income is over this amount, you may be eligible for the program with a Medi-Cal share of cost.
4. Unable to live safely in your own home without help.
San Joaquin County Law Library Phone: 209 468-3920
First Floor-Kress Legal Center Fax 209 468-9968
20 N. Sutter St.
Stockton, California 95202

Office Hours: Open to the public, M-Thu 8-5 and F 8-4:30
Eligibility Requirements: None.
Fees: None

San Joaquin County Parks Phone: 209 953-8800
And Recreation Department or 209 331-7400
11793 N. Micke Grove Road Fax: 209 331-2012
Lodi, CA 95240 Website: www.sjparks.com

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None.
Fees: Vary.

The Parks and Recreation Division is responsible for the development and maintenance of all regional, community and neighborhood parks and facilities in San Joaquin County.

San Joaquin County Public Phone: 209 468-3740
Conservator’s Office Fax: 209 468-3751
1212 N. California Street Email: shughes@sjcba.org
Stockton, CA 95201

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: Individuals with mental illness, victims of elder abuse, or individuals unable to care for self-due to Alzheimer’s or Dementia.

Fees: Conservatorship: $750.00 per year (or 3/4 of a percent if estate over $100,000). Sub-payee services are charged on a sliding scale. Investigates and determines if conservatorship and payee ship are necessary. Marshals and manages client’s benefits and estate. Monitors client’s care.

San Joaquin County Public Defender Phone: 209 468-2730
102 S. San Joaquin Street Fax: 209 468-2267
Stockton, CA 95202 Website: www.sjgov.org/pubdefender
Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None.
Fees: None.

Represents people who are financially unable to obtain a private defense lawyer when charged with the commission of any contempt or offense triable in the San Joaquin Superior Courts. Has responsibility to represent indigents in some civil matters.

San Joaquin County Public Health Services  Phone: 209 468-3400
1601 E. Hazelton Ave  Fax: 209 468-3823
Stockton, CA 95205  Website: www.sjcphs.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None
Fees: Various Fees for Clinical Services

San Joaquin County Public Health Services (PHS) is the local health department operated by the County of San Joaquin.

PHS conducts various programs in disease control and maternal, child and adolescent health. Clinical services include adult and travel immunizations, HIV testing and counseling, and testing and treatment for sexually transmitted diseases.

San Joaquin County Superior Court  Phone: 209 992-5555
222 E. Weber Ave, Room 303  Fax: 209 468-0539
Stockton, CA 95202  Website: www.sjcourt.org

Office Hours: Stockton M-F 800am-4:00pm-Lodi, Manteca, Tracy
Eligibility Requirements: None.
Fees: Vary.

Serves the citizens of San Joaquin County through its various courts, which include: civil, criminal, domestic violence, drug court, family law, juvenile, probate, small claims, unlawful detainer, and traffic.

The Superior Court has jurisdiction over all felonies, misdemeanors, civil cases of all amounts, small claims, traffic, cases involving title and possession of real property, dissolution of marriage and child custody, probate, conservatorship, mental health, and juvenile proceedings.

These proceedings are conducted at the Stockton Courthouse, Juvenile Justice Center in French Camp, and branch courts in Lodi, Manteca, and Tracy.
San Joaquin County Veterans Services  Phone: 209 468-2916
105 S. San Joaquin Street  Fax: 209 468-2918
Stockton, CA 95202  Website: www.sigov.org/veterans
(See Also: California Department of Veterans Affairs)

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Veterans, their dependents, and Veterans survivors.
Fees: None.

Provides services to veterans of all wars by assisting them in securing benefits to which they may be entitled.

Advises, counsels and files claims for veterans and their dependents or beneficiaries for benefits provided by federal and state programs. Arranges for hospitalization in veterans’ facilities.

San Joaquin Delta College  Phone: 209 954-5151
5151 Pacific Ave  Fax: 209 954-5622
Stockton, CA 95207  Website: www.deltacollege.edu

Office Hours: M-F 8:00am-4:30pm
Eligibility Requirements: Membership in the Stockton Institute for Continued Learning (SICL) is open to all older adults in the San Joaquin Delta College community.
Fees: Vary

Community Education is part of the College’s Business Development & Training Network, which includes SICL, a learning in retirement program for older adults, the Small Business Development Center, and Contract Education. Provides a vast array of opportunities for personal growth, professional development, skill improvement, cultural enrichment, and recreational enjoyment. Examples of SICL classes: art, bridge, computers and digital photography, Spanish, exploring other cultures, music, gardening and landscaping, travel presentations and tours.

San Joaquin Delta College Worknet  Phone:209 954-5151 Ext:6300
De Ricco Student Services Bldg.  Website: www.sjcworknet.org
Stockton, CA 95207

Office Hours: M-F 8:00am-4:30pm
Eligibility Requirements: One must be old enough to look for Work
Fees: None
Services Available: Your direct link to job placement and referrals, unemployment insurance, disability insurance, employment and training, labor market information, payroll taxes, and more!

Assists Employers, Job Seekers, People with Disabilities, Senior Workers, Veterans, Workforce Community, and Youth meet their Employment Needs.

San Joaquin Dental Group  Phone: 209 940-7200
230 N. California Street  Fax: 209 940-7255
Stockton, CA 95202 Website: www.communitymedicalcenters.org

Office Hours: M, W 9:00am-6:00pm, T, TH, F 8:00am-5:00pm
Eligibility Requirements: None.
Fees: Sliding scale. Medi-Cal and private insurance accepted.

Offers dental care for low-income people of all ages. If client is 21 or under will accept Medi-Cal. if client is over 21 only accepts certain emergency cases with swelling or severe tooth ache requiring tooth pulling. No fillings, cleaning, exams or X-rays.

San Joaquin Dental Referral Service  Phone: 209 466-6606
1310 E Swain Rd #2
Stockton, CA 95210

Office Hours: M-F 8:30am-5:30pm
Eligibility Requirements: None.
Fees: None.

This is a phone referral service only. Offers new-patient referrals, to doctors who are on their list.

San Joaquin Dental Society  Phone: 209 951-1311
7849 N. Pershing Ave  Fax: 209 951-1321
Stockton, CA 95207 Website: www.sjds.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None.
Fees: None.

Provides emergency and new-patient information and referral to Dental Society members.
San Joaquin Fair Housing  Phone: 209 451-3471
436 N El Dorado St.  Fax: 209 451-3476
Stockton, CA 95202  Website: www.sjfairhousing.com
Email: info@sjfairhousing.com

Office Hours: M-F 9:00am – 5:00pm
Eligibility Requirements: Very Low to Medium Income.
Fees: None.

Tenant and Landlord rights and responsibilities mediation services to intervene legal services or rent average, repairs, etc.
Evaluation and enforcement based on all fair housing issues.

San Joaquin General Hospital  Phone: 209 468-6000
500 W. Hospital Road  Fax: 209 468-6600
French Camp, CA 95231  Website: www.sigeneralhospital.com

Office Hours: 24-hour hospital and emergency services.
Eligibility Requirements: None.
Fees: Vary. Medi-Cal Accepted.

San Joaquin General Hospital provides acute care, ancillary and specialty services including radiology, mammography, surgery, short stay surgery, rehabilitation therapy, and intensive care. Outpatient services include prenatal, pediatrics, chemotherapy, dental clinic, a dialysis clinic, and general medicine.

San Joaquin Medical Society  Phone: 209 952-5299
3031 West March Ln, Ste. 222  Fax: 209 952-5298
Stockton, CA 95219  Website: www.sjcms.org

Office Hours: M-F 8:30am-5:00pm
Eligibility Requirements: None.
Fees: Vary. Medi-Cal Accepted.

The Medical Society promotes the science and art of medicine, the care and well-being of patients, the protection of the public health, and the betterment of the medical profession. All members of the medical society agree to abide by the principles of medical ethics. The Medical Society has a Physician Locator Service that helps find Physicians who accept Medi-Cal.

San Joaquin Regional Transit District (RTD)  Phone: 209 943-1111
And Dial-A-Ride  Toll Free: 800 469-8674
421 E Weber Avenue  Fax: 209 948-8516
Stockton, CA 95202  Website: www.sanjoaquinrtd.com
Office Hours: M-F 8:00am-5:00pm Closed on Holidays
Fees: Vary.

Offers public transportation services throughout San Joaquin County. Services include regular fixed route bus services (Stockton Metro, Metro Express, Intercity, Hopper, and San Joaquin Commuter). Route schedules and times vary. Call or visit RTD’s website for more details.

RTD also offers Dial-A-Ride paratransit, curb-to-curb service countywide for persons who, due to a disability, are unable to get to or from the fixed route bus stops. Eligibility: Must be disabled and have ADA certification through RTD to access Dial-A-Ride services.

San Joaquin Valley Dental Group Phone: 209 940-7200
230 N. California Street Fax: 209 940-7255
Stockton, CA 95202

Office Hours: M,W 9:00am-6:00pm; T,TH,F 8:00am-5:00pm
Eligibility Requirements: None.
Fees: Sliding scale, accepts Medi-Cal and private insurance.
Offers dental care for low-income people of all ages.

Second Harvest Food Bank Phone: 209 239-2091
704 Industrial Park Drive Fax: 209 239-2086
Manteca, CA 95337 Website: www.localfoodbank.org

Office Hours: M-F 8:00am-4:30pm
Eligibility Requirements: Must go through one of their programs.
Fees: Non-Profit
Call for a referral. We offer 3 programs.

Senior Community Services Employment Phone: 209 468-3700
Program (SCSEP) Fax: 209 932-2644
102 S San Joaquin St Website: www.sichsa.org
Stockton, CA 95202

Senior Community Services Employment Program (SCSEP)
Eligibility Requirements: Low-income seniors age 55 and older.

A program of the San Joaquin County Aging and Community Services Division, SCSEP offers a participant center program, designed to provide useful work experience opportunities for economically disadvantage persons.
Services provided facilitate the transition of job ready participants into unsubsidized employment in the public and private sectors of business and industry.

Participants experience individualized skill assessment; brush-up courses for basic skills training; job participation; job search.

Senior Legal Hotline, California  
444 N 3rd St, Suite 312  
Sacramento, CA 95814  
Phone: 800 222-1753  
Admin: 916 551-2145  
Fax: 916 551-2197  
Website: www.seniorlegalhotline.org

Office Hours: M-F 9:00am-12:00pm 1:00pm-4:pm; to 7:00pm Thurs  
Eligibility Requirements: Seniors 60 years of age and older.  
Fees: None. Donations are welcome. Only accepts Sacramento Clients.

The California Senior Legal Hotline offers free legal advice, written information, referrals, and other brief services in all areas of civil law, including: Social Security/SSI, Medi-Cal/Medicare, wills, trusts, probate, family law, power of attorney, age discrimination, consumer issues, housing, elder abuse, and grandparent rights. Also, phone mediation services when requested by an eligible client.

Senior Peer Counseling Center  
1201 N El Dorado St.  
Stockton, CA 95202  
Phone: 209 953-5550  
Fax: 209 953-5555  
Website: www.sjcbhs.org

Office Hours: M-F 8:00am-5:00pm  
Eligibility Requirements: Mental health diagnosis / Referred by doctor / 55 years old and older.  
Fees: None.

A program of San Joaquin County Behavioral Health Older Adult Services, provides supportive counseling by specially trained peers to older adults age 55 and older.

Seniors On The Move  
232 West Larch Road Suite H  
Tracy, CA 95304  
Toll Free: 866 876-6935  
Fax: 209 833-6709  
Website: www.seniorsonthemoveinc.com
Office Hours: Mon-Fri 8:30am-5:30pm  Sat 8:30am -12:00pm
Eligibility Requirements: Specializes in Moving California Seniors
Fees: Call for Estimate

Seniors On-The-Move Inc. is a moving company that provides a variety of services to senior citizens throughout the state of California. We have chosen to serve the senior population as our ministry in life.

We walk the extra mile by providing those additional services that make a big difference in someone’s moving experience.

Service First of Northern California  Phone: 209 644-6300
102 W Bianchi Rd  Fax: 209 644-6333
Stockton, CA 95203  Website: www.servicefirstnc.org

Office Hours: 8:00am-5:00pm
Eligibility Requirements: Call for Eligibility
Fees: Vary

Offers an Aquatic Therapy Program, devised to help a client regain mobility and strength to improve overall health and maintain independence.

This program offers group therapy sessions designed to include; stretching, strengthening, stabilization, and low impact aerobics. Offers an Eldercare Program.

Offers an Outpatient drug program using Prop 36. These services are covered by most insurance, which can included Veterans Benefits.
Obtain a prescription from you doctor for aquatic therapy services and contact our facility to schedule for an assessment and in-pool orientation.

Sheriff’s Team Active Retired Seniors (STARS)
7000 S. Michael N. Canlis Blvd.  Phone: 209 468-4469
French Camp, CA 95231  Website: www.sjgov.org/sheriff

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Seniors age 55 and older.
Fees: None.

San Joaquin County Sheriff’s Team Active Seniors (STARS) provides volunteer crime prevention activities to assist sheriff deputies in daily routine patrol.

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Activities include patrol of rural areas, traffic patrol, You Are Not Alone (YANA) House Checks, and special events coverage.

**Sherwood Mall**  
5308 Pacific Ave  
Stockton, CA 95207  
Phone: 209 952-6277  
Fax: 209 952-6282  
Website: [www.sherwoodmall.com](http://www.sherwoodmall.com)

Office Hours: M-F 8:00am-5:00pm  
Eligibility Requirements: None  
Fees: None

Offers the Mall Walker Program for seniors, and retail shopping.  
Doors open at 6:30am; exercise M, W, F at 8:30am.

**Social Security Administration-Stockton**  
4747 Feather River Dr.  
Stockton, CA 95219  
Phone: 877 803-6314  
Toll Free: 800 772-1213  
TTY: 209 946-6253  
Fax: 209 946-6029  
Website: [www.ssa.gov](http://www.ssa.gov)

Office Hours: M-F 9:00am-4:00pm Note: 800 Phone Line Open  
(7:00am  7:00pm)  
Wednesday 9:00am-12:00pm  
Eligibility Requirements: Varies depending on type of benefit.  
Fees: None.

Administers and assists with claims for social security retirement payments (SSA) and Medicare health insurance entitlement, survivor benefits, disability retirement benefits, and Supplemental Security Income (SSI) benefits.

**Social Security Administration-Lodi**  
1110 W Kettleman Lane, Ste. 3  
Lodi, CA 95240  
Phone: 888 257-2641  
Toll Free: 800 772-1213  
TTY: 800 325-0778  
Website: [www.socialsecurity.gov](http://www.socialsecurity.gov)

Office Hours: M,T,Thu, F 9:00am-4:00pm Note: 800 Phone Line Open  
(7:00am  7:00pm)  
Wednesday 9:00am-12:00pm

Eligibility Requirements: Varies depending on type of benefit.  
Fees: None.
Administers and assists with claims for social security retirement payments (SSA) and Medicare health insurance entitlement, survivor benefits, disability retirement benefits, and Supplemental Security Income (SSI) benefits.

**Social Security Administration-Manteca**
510 Commerce Street
Manteca, CA 95336
Website: [www.socialsecurity.gov](http://www.socialsecurity.gov)
Phone: 866 320-2567
Toll Free: 800 772-1213
TTY: 209 825-4722
Fax: 209 825-5952

Office Hours: M,T,Thu,F 9:00am-4:00pm Note: 800 Phone Line Open (7:00am  7:00pm) Wednesday 9:00am-12:00pm

Eligibility Requirements: Varies depending on type of benefit.
Fees: None.

Administers and assists with claims for social security retirement payments (SSA) and Medicare health insurance entitlement, survivor benefits, disability retirement benefits, and Supplemental Security Income (SSI) benefits.

**St. Joseph’s Behavioral Health Center**
2510 N. California Street
Stockton, CA 95204
Website: [www.stjosephscanhelp.org](http://www.stjosephscanhelp.org)
Phone: 209 461-2000
Fax: 209 467-8107

Office Hours: 24 hours a day, 7 days a week
Eligibility Requirements: Vary
Fees: Private insurance and private pay accepted.

St. Joseph’s Behavioral Health Center provides comprehensive behavioral health services for psychiatric and chemical dependency disorders. Inpatient, outpatient, and Adult Day Health Care and treatment programs are available.

**St. Joseph’s Interfaith Caregiver Program**
1800 N. California Street
Stockton, CA 95204
Website: [www.stjosephscare.org](http://www.stjosephscare.org)
Email: Katherine.Hamilton@chw.edu

Phone: 209 461-5112
Fax: 209 461-5085

Office Hours: M-T 10:00am-4:00pm
Eligibility Requirements: Seniors age 60 and older.
Fees: None.
Provides free services for seniors through volunteer caregivers: transportation to medical appointments, shopping and errands-friendly visiting, respite care, telephone reassurance, possible companion services, minor home repair, and yard clean up.

St. Joseph’s Medical Center
1800 N. California Street
Stockton, CA 95204
Phone: 209 943-2000
Fax: 209 461-6881
Website: www.stjosephscares.org

Office Hours: 24-hour emergency assistance.
Eligibility Requirements: None.
Fees: Vary; Medi-Cal and private insurance accepted.

St. Joseph’s Medical Center is an acute care facility providing diagnostic and treatment services as well as emergency and critical care services. Programs include physical therapy, occupational health, Adult Day Health Care, and outpatient surgery.

St. Mary’s Dining Room
More Than Meals
545 W. Sonora Street
Stockton, CA 95203
Phone: 209 467-0703
Fax: 209 467-7795
Website: www.stmaryinterfaith.com

Office Hours: M-T 8:00am-4:00pm
Eligibility Requirements: Homeless working poor, and families.
Fees: None.

St. Mary’s Interfaith Dining Room & Community Services is a nonprofit organization, serving the working poor and homeless of San Joaquin County by offering a variety of free services. Services include Medical and Dental Clinics, Counseling, Education and Employment Services, Clothing Room, Dining Room, and Pre-Vocational Training once a month. Other services include a Homeless Court held last Friday of the month from 3:00pm to 5:00pm.

 Allows anyone to clear up old traffic tickets, minor criminal charges, and old fines. Also offers referrals regarding medical and dental health plans for children under 18 years of age, as well as for anyone who does not have a social security number.

State of California Attorney General’s Office
PO Box 944255
Sacramento, CA 94244
Phone: 800 952-5225
Fax: 916 323-5341
Website: www.aog.ca.gov
Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None.
Fees: None.

The Attorney General works to protect consumers through the Consumer Law Section of the California Department of Justice and responds to consumer complaints through the Public Inquiry Unit.

The Consumer Law Section prosecutes scam artists and fights deceptive trade practices that range from the use of misleading national sweepstakes mailers to undelivered vacation promises by sellers of travel. The Public Inquiry Unit responds to consumer inquiries and serves as a central clearinghouse for consumer complaints sent to the California Department of Justice.

**State of California (CCLD) Community Care**  
Phone: 916 263-4700  
Fax: 916 263-4744  
Website: [www.ccld.ca.gov](http://www.ccld.ca.gov)

Licensing Division  
2525 Natomas Park Dr. Ste. 270  
Sacramento, CA 95833  
Office Hours: M-F 8:00am-4:30pm  
Eligibility Requirements: None.  
Fees: None.

Community Care Licensing for Amador, Calaveras, San Joaquin, Sacramento (Southern Part), Stanislaus, and Tuolumne counties. Licenses for Board and cares RCFE's.

State of California Department of Health and Care Service  
Phone: 916 464-4430  
Fax: 916 323-1270  
Website: [www.dhcs.ca.gov](http://www.dhcs.ca.gov)

Health and Care Service  
1501 Capitol Ave #4510  
Sacramento, CA 95814  
Office Hours: M-F 8:00am-4:30pm  
Eligibility Requirements: None.  
Fees: None.

Provides information and referral for the general public to alcohol and drug treatment programs in their area, and offers a comprehensive alcohol and drug information clearinghouse and resource center library.

State of California Department of Fair Housing and Employment  
Phone 916 478-7251  
Website: [www.dfeh.ca.gov](http://www.dfeh.ca.gov)

Fair Housing and Employment  
2218 Kausen Drive, Suite 100  
Elk Grove, CA 95758  
Website: [www.dfeh.ca.gov](http://www.dfeh.ca.gov)
Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None.
Fees: None.

Enforces California’s comprehensive employment, housing, public accommodations and public service non-discrimination laws, as well as the State’s bias-related hate violence law.

State of California Department of Fish & Game
2109 Arch Airport Rd Website: www.wildlife.ca.gov
Stockton, CA 95206

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Elderly, disabled, blind, those who use a mobility related device, and those who are developmentally disabled.
Fees: Reduced fee fishing license vary based on income and disability.

Reduced fee fishing license for those over 65 years with a reduced income and a free fishing license for those who are disabled.

State of California Department of Motor Vehicles (DMV) Phone: 209 234-3420
55 S Lincoln Street Fax: 209 473-6511
Stockton, CA 95203 Website: www.dmv.ca.gov

Office Hours: M,T,TH,F 8:00am - 5:00pm; W 9:00am-5:00pm
Eligibility Requirements: Vary.
Fees: Vary.

The DMV registers vehicles in California and licenses their drivers. Other major DMV functions include: recording ownership (certificate of title) of the vehicles DMV registers, maintaining driving records (accidents and convictions) of licensed drivers, issuing identification cards for individuals, registering and recording ownership of vessels, licensing and regulating driving and traffic violator schools and their instructors, and investigating consumer complaints.

DMV also offers varied Saturday hours and locations in Lodi, Manteca, and Tracy.

State of California Department of Rehabilitation Phone: 209 473-5900
1507 East March Lane Suite A Website: www.dor.ca.gov
Stockton, CA 95210
Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Clients must be a disabled person.
Fees: None.

Assists individuals with disabilities to obtain and retain employment and maximize their ability to live independently in their communities. Services include counseling, guidance and referral services; transportation services; vocational and other training; books, supplies, tools, equipment; assistive technology assistance.

State of California Disability Insurance (SDI) Phone: 800 480-3287
3127 Transworld Drive, Suite 150 TTY: 800 563-2441
Stockton, CA 95206 Website: www.edd.ca.gov

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Clients must be a disabled person.
Fees: Vary

State Disability Insurance (SDI) is a public disability insurance program that pays a benefit every other week. Covered employees pay SDI premiums through payroll taxes. Self-employed people may participate by enrolling in elective coverage and pay premiums based on their profits from the previous year.

Who is covered by SDI? Most California employees are covered by SDI. Groups of employees that are not covered include:

Interstate Railroad workers
Some domestic workers
Most government employees
Some non-profit employees
Those who claim a religious exemption

State of California Franchise Tax Board Phone: 800 852-5211
3321 Power Inn Road, Suite 210 Website: www.ftb.ca.gov
Sacramento, CA 95826

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Vary.
Fees: Vary.

The Franchise Tax Board is the department that administers state personal income taxes and corporation taxes for the State of California. FTB offers tax relief programs for qualifying senior, blind or disabled persons.
Stockton Certified Farmer’s Market Assoc.  Phone: 209 943-1830
2707 E Fremont St, Ste. 9  Fax: 209 943-0160
Stockton, CA 95205  Website: www.stocktonfarmersmarket.org

Office Hours: T-Sun Various hours and locations.
Eligibility Requirements: None.
Fees: None.

Provides many benefits for small farmers, consumers, and the
community. Consumers can buy fresh produce directly from local area
farmers; also flowers & plants, arts & crafts, specialty items and a
variety of hot foods.

For convenience, markets are located in Downtown Stockton, North
Stockton, and Tracy.

Stockton Civic Theater  Phone: 209 473-2400
2312 Rosemarie Ln  Fax: 209 473-1502
Stockton, CA 95202  Website: www.sctlivetheatre.org
Office Hours: M-TH 9:00pm-3:00pm

Eligibility Requirements: None
Fees: Call for current ticket rates. Offers theatre productions and
entertainment for all ages.

Stockton Dial-A-Ride
(See San Joaquin Regional Transit District (RTD))

Stockton Emergency Food Bank  Phone: 209 464-7369
7 W. Scotts Ave  Fax: 209 464-0309
Stockton, CA 95203  Website: www.stocktonfoodbank.org

Office Hours: M-F 8:00am-3:30pm;
Pantry Hours: M-F 9:00am-12:00pm
Fees: None.
Eligibility Requirements: Must present picture ID for all in household.

The Stockton Emergency Food Bank and Family Services provides
families, children and seniors in the community with nutritional food
resources, nutrition and health education, and CalFresh assistance.
Provides emergency food to individuals and families, and food services to 15 satellite pantries throughout the County; to over fifty non-profit agencies and treatment centers, and to scores of public events related to healthy living and nutrition.

**Stockton Hearing and Speech**
3244 Brookside Road Suite 180
Stockton, CA 95219
Website: [www.stocktonhearingandspeechcenter.com](http://www.stocktonhearingandspeechcenter.com)

Office Hours: M-TH 8:30am-5:00pm; F 8:30am-12:00pm
Eligibility Requirements: Must be referred by primary care physician or ENT (ear, nose, and throat) specialist.


**Stockton Lupus Support Group**
421 S. Regent St.
Stockton, CA 95204

Render support, literature; meet with individuals and their families.

Offers educational and career technical education services to individuals who wish to earn a high school diploma or GED certificate, to improve computer skills, or to explore career education opportunities.

**Stockton School for Adults**
1525 Pacific Ave
Stockton, CA 95204
Website: [www.stockton.k12.ca.us](http://www.stockton.k12.ca.us)

Office Hours M-F 7:00am-4:00pm
Eligibility Requirements: Must be 18 years or older.

Offers education and career technical education services to individuals who wish to earn a high school diploma or GED certificate, to improve computer skills, or to explore career education opportunities.
Stockton Shelter for the Homeless  Phone: 209 465-3612
411 S Harrison St,  Fax: 209 939-9733
Stockton, CA 95203  Website: www.stocktonshelter.com

Office Hours: M-F 10:00am -7:00pm
Operates 24 hours a day, 7 days a week, 365 days a year

Eligibility Requirements: Homeless, single men and women, and families.
Fees: None.

The mission of this agency is to provide opportunities for homeless people to become self-supporting participants in the community.

Stockton Symphony Association  Phone: 209 951-0196
4629 Quail Lakes Dr.  Fax: 209 951-1050
Stockton, CA 95207  Website: www.stocktonsymphony.org

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: None.
Fees: Call for current ticket rates.

The Symphony offers a variety of concert series and events throughout the year.

Stockton-San Joaquin Community Housing Board (Fair Housing)  Phone: 209 451-3471
421 S El Dorado ST. Ste. 2B  Fax: 209 451-3476
Stockton, CA 95203  Website: www.sjfairhousing.com

Office Hours: M-F 9:00am-5:00pm, Closed 12:00pm-1:00pm
Eligibility Requirements: None.
Fees: None.

Provides numerous services including: Information on tenant and property owner rights and responsibilities, and mediation as an alternative to resolve housing issues for tenants, property management, and owners.
The mobile unit of the Stockton-San Joaquin Public Library, serves suburban sections of Stockton and outlying areas of Lathrop and Lockeford.

The Stockton-San Joaquin County Public Library is made up of the Cesar Chavez Central Library and three branch libraries in Stockton, CA, as well as libraries in Escalon, Linden, Manteca, Ripon, Thornton and Tracy.

There is a bookmobile service in the County and City of Stockton. The Library also provides Literacy Services, including a mobile family literacy unit.

The Library offers books, magazines, audio and video cassettes, compact discs, DVDs, eAudiobooks, books on tape, books on CD, government documents, electronic subscriptions and databases, and computers for word-processing and accessing the Internet.

Many of the Library’s materials can be borrowed for home use.
Stockton-San Joaquin Public Library  Phone: 209 937-8221
Linden Branch  866 805-READ(7323)
19059 E. Main Street
Linden CA 95326

Office Hours: Tue 3pm-8pm, Wed 1pm-6pm, Thu 12pm-5pm, Fri 10am-3pm, Sat 10am-3pm
Eligibility Requirements: Residents of San Joaquin County.
Fees: None.
See Library services available under Cesar Chavez Central Branch

Stockton-San Joaquin Public Library  Phone: 209 937-8221
Fair Oaks Branch  866 805-READ(7323)
2370 E Main St
Stockton, CA 95205

Office Hours: Mon 10am-6pm, Tue & Wed 1pm-6pm, Thurs & Fri 10am-3pm.
Eligibility Requirements: Residents of San Joaquin County.
Fees: None.
See Library services available under Cesar Chavez Central Branch

The Library offers books, magazines, audio and video cassettes, compact discs, DVDs, eAudiobooks, books on tape, books on CD, government documents, electronic subscriptions and databases, and computers for word-processing and accessing the Internet.

Stockton-San Joaquin Public Library  Phone: 209 937-8221
Manteca Branch  866 805-READ(7323)
320 W. Center
Manteca, CA 95336  Website: www.ssjcpl.org

Office Hours: Mon 12pm-8pm, Tue 10am-6pm, Wed 1pm-6pm, Th 10am-6pm, Fri, Sat 10am-5pm, Sun 12pm-5pm
Eligibility Requirements: Residents of San Joaquin County.

Fees: None.

See Library services available under Cesar Chavez Central Branch.

Stockton-San Joaquin Public Library  
Margaret K. Troke Branch  
502 W. Benjamin Holt Dr.  
Stockton, CA 95207  
Phone: 209 937-8221  
Website: www.ssjcpl.org

Office Hours: Tue 10am-6pm, Wed 1pm-6pm, Thu 12pm-8pm, Fri-Sat 11am-5pm,

Eligibility Requirements: Residents of San Joaquin County.

Fees: None.

See Library services available under Cesar Chavez Central Branch.

Stockton-San Joaquin Public Library  
Maya Angelou Southeast Branch  
2324 Pock Ln  
Stockton, CA 95205  
Phone: 209 937-8221  
Website: www.ssjcpl.org

Office Hours: Tue 3pm-8pm, Wed 1pm-6pm, Thu-Sat 12pm-5pm,

Eligibility Requirements: Residents of San Joaquin County.

Fees: None.

See Library services available under Cesar Chavez Central Branch.

Stockton-San Joaquin Public Library  
Ripon Branch  
333 W. Main Street  
Ripon, CA 95366  
Phone: 209 937-8221  
Fax: 209 599-5530  
Website: www.ssjcpl.org
Office Hours: Tue 10am-6pm, Wed 1pm-6pm, Thu 10am-6pm, Fri 10am-5pm, Sat 11am-5pm

Eligibility Requirements: Residents of San Joaquin County.
Fees: None.

See Library services available under Cesar Chavez Central Branch.

**Stockton-San Joaquin Public Library**  
**Thornton Branch**  
26341 N. Thornton Road  
Thornton, CA 95686  
Phone: 209 937-8221  
866 805-READ(7323)  
Website: [www.ssjcpl.org](http://www.ssjcpl.org)

Office Hours: Tues 12pm-6pm, Wed 1pm-7pm, Thu 12pm-6pm, Fri 10am-4pm, Sat 10am-4pm

Eligibility Requirements: Residents of San Joaquin County.
Fees: None.

See Library services available under Cesar Chavez Central Branch.

**Stockton-San Joaquin Public Library**  
**Tracy Branch**  
20 E. Eaton Ave  
Tracy, CA 95376  
Phone: 209 937-8221  
866 805-READ(7323)  
Website: [www.ssjcpl.org](http://www.ssjcpl.org)

Office Hours: Mon 10am-8pm, Tue 10am-7pm, Wed 1pm-6pm, Thu 10am-8pm, Fri 10am-5pm, Sat 10am-5pm, Sun 12pm-5pm

Eligibility Requirements: Residents of San Joaquin County.
Fees: None.

See Library services available under Cesar Chavez Central Branch.

**Stockton-San Joaquin Public Library**  
**Weston Ranch Branch**  
1453 W. French Camp Rd.  
Stockton, CA 95206  
Phone: 209 937-8221  
866 805-READ(7323)  
Website: [www.ssjcpl.org](http://www.ssjcpl.org)

Office Hours: Tue 1pm-6pm, Wed 1pm-6pm, Thurs 3pm-8pm, Fri 12pm-5pm

Eligibility Requirements: Residents of San Joaquin County.
Fees: None

See Library services available under Cesar Chavez Central Branch.
Stockton Worknet Center  Phone: 209 468-3500
56 S Lincoln St  Website: www.sjcworknet.org
Stockton, CA 95203

Office Hours: M-F 8:00am-4:30pm
Eligibility Requirements: Old enough to look for Work
Fees: None

Services Available:
- Free Internet email account to use for job searching
- Unemployment insurance information
- Assistance in locating child-care, transportation, legal, housing and other services you may need
- Veteran employment information
- Employment services for Migrant Farm Workers & Native Americans
- Employment & training programs for welfare targeted adult & youth
- Access to public housing and employment information

Stribley Community Center  Phone: 209 937-7351
1760 East Sonora Street  Fax: 209 937-5206
Stockton, CA 95205  Website: www.stocktongov.com

Office Hours: M-F 9:00am-1:00pm
Eligibility Requirements: Seniors age 50 and above.
Fees: Vary

Senior Meal program is available to all people 60 years of age and over. No lunch fees; Donations accepted.

Offers a variety of programs including dances, exercise, special celebrations, bowling, cards, billiards, travel, and games. Free social and support services are provided to interested seniors who are 50 years of age and over.

Sutter Hearing Aid Center  Phone: 209 466-2443
2087 Grand Canal Blvd #9  Fax: 209 466-2124
Stockton, CA 95207  Website: www.sutterhearingaidcenter.com

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: None. Fees: Free hearing tests. Fees vary for hearing aids.

Tests and fits hearing aids. Also has accessories for hearing aids along with a service of repairing all makes.
Sutter Tracy Community Hospital
1420 N. Tracy Boulevard
Tracy, CA 95376
Phone: 209 835-1500
Website: www.suttertracy.org

Office Hours: 24-hour emergency medical care.
Eligibility Requirements: None.
Fees: Vary.

Sutter Tracy Community Hospital is a full-service, acute care hospital
that offers an array of inpatient and outpatient services.

Taft Community Center
389 W. Downing Ave
Stockton, CA 95206
Phone: 209 468-4168
Fax: 209 468-4169
Website: www.sjchsa.org

Eligibility Requirements: Residents must reside within the service area
of the community center to be eligible for services.

Office Hours: M-F 8:00am-5:00pm
Application Process: Walk-in or call for intake
Fees: None, Contributions Accepted

Wheelchair accessible & public transportation stop near site
Congregate Meal Site, Must be a senior 60 years or over. No fee,
but Contributions Accepted

Provides a wide range of direct and referred services to individuals of
all ages. Services include: Education; Recreation; Emergency
Services; Nutrition; Employment; Housing; Health; Income
Management; Family-Based Case Management.

Thornton Community Center
26675 N. Sacramento Blvd.
Thornton, CA 95687
Phone: 209 794-1784
Fax: 209 794-2144
Website: www.sjchsa.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Residents must reside within the service area
of the community center to be eligible for services.
Fees: None.

Provides a wide range of direct and referred services to individuals of
all ages. Services include Education; Recreation; Emergency
Services; Nutrition; Employment; Housing; Health; Income
Management; Family-Based Case Management.
Tracy Interfaith Ministries  
311 West Grant Line Road  
Tracy, Ca 95376  
Phone: 209 836-5424  
Fax: 209 836-5096  
Website: www.tracyinterfaith.org

Office Hours: M-F 10:00am-2:00pm  
Eligibility Requirements: Must be in the Tracy Unified School District  
Fees: None

Primarily a Food Bank and Clothing Closet

Tracy Tracer Paratransit (Dial-A-Ride)  
50 E 6th  
Tracy, CA 95376  
Phone: 209 831-4287  
Fax: 209 794-8198  
Website: www.tracy.ca.us

Operating Hours: M-F 7:00 AM to 8:00 PM and Sat 9:00 AM to 7:00 PM. Does not operate on Sundays or most holidays.  
Fees: None.

Eligibility Requirements: Paratransit services are available to seniors (60 or older) and persons who, because of their disability or health-related condition;

(1) Cannot independently board, ride and/or disembark from an accessible fixed route transit bus.
(2) Cannot get to or from a boarding or disembarking location.

All paratransit customers must be certified as eligible by the City of Tracy. Call 209 831-4287 to receive a Certification Form.

All paratransit customers must be certified as eligible by the City of Tracy.

If you are a general public passenger whose destination begins or ends in an unincorporated area surrounding the City of Tracy, then Tracer paratransit service is available to you.

Tracy Seniors Association (TSA)  
1960 W Lowell Ave  
Tracy, CA 95376  
Phone: 209 815-1101  
Website: www.tracyseniors.org

Office Hours: Vary  
Eligibility Requirements: 55 years and older living in Tracy  
Fees: None
Tracy Senior’s Association, a Tracy non-profit, was formed to improve the overall experience of people 55 years and older living in the greater Tracy region by promoting health, wellness, and safety for our seniors.

If you are a senior and are at risk in your home, we provide a free-in-home safety assessment.

For those seniors that meet income and age requirements, we can provide free: Grab bars, additional night lighting for dark areas, railings and/or ramps. All seniors are eligible for: Vial of Life, Are You Okay? Flags for scooters.

**Tracy Volunteer Caregivers**  
1217 El Portal Street,  
Tracy, CA 95376  
Phone: 209 835-2772

**website:** [www.tracyvolunteercaregivers.org](http://www.tracyvolunteercaregivers.org)

Office Hours: Tue-Thu 9:00am-1:00pm  
Eligibility Requirements: Seniors and disabled.  
Fees: None.

Tracy Volunteer Caregivers is to provide volunteer practical social support to seniors, the chronically ill or disabled, their family members and caregivers,

All services are free of charge and are provided by trained and screened volunteers from the Tracy area. Our goal is to help people improve their quality of life and remain independent as long as possible.

Services include: friendly visiting, shopping, telephone reassurance, running errands, transportation and escort to appointments, cooking, yard work and minor house repairs, light housekeeping, community resources information.

**Tracy WorkNet Center**  
543 W Grant Line Rd  
Tracy, CA 95376  
Phone: 209 831-5002

**website:** [www.sjcworknet.org](http://www.sjcworknet.org)

Office Hours: M-F 8:00am-4:30pm  
Eligibility Requirements: One must be old enough to look for Work  
Fees: None

United Cerebral Palsy of San Joaquin, Calaveras and Amador Counties
333 W Benjamin Holt Dr. Ste. 1
Stockton, CA 95207
Phone: 209 956-0290
Fax: 209 956-0294
Website: www.ucpsj.org

Office Hours: M-F 7:30am-5:00pm
Eligibility Requirements: Have a disability like cerebral palsy, or a similar condition.
Fees: Usually free to user, call for specific information.

UCP is a nonprofit organization dedicated to enhancing the quality of life for children and adults with disabilities who reside in San Joaquin, Calaveras, and Amador County.

Services for adults include adult activity centers, adult day health care, adult day care, employment services, supported living, and assistive technology. Children services include early intervention and respite.

United Way of San Joaquin County
401 East Main Street
Stockton, CA 95202
Phone: 209 469-6980
Fax: 209 469-6992
Website: www.unitedwaysjc.org

Mailing Address:
P.O. Box 1585
Stockton, CA 95201-1585

Office Hours: M-F 8:00am–5:00pm
Eligibility Requirements: Help is provided through other non-profit agencies

United Way of San Joaquin County's mission is to improve the lives of people by mobilizing the caring power of communities.

Its annual campaign raises over $4 million, and since 1970, has provided more than $80 million for local nonprofit agencies.

To accomplish this, United Way of San Joaquin County works with over 500 employers in San Joaquin County to raise money through workplace giving campaigns, also working with volunteers and
University of Calif. Cooperative Extension    Phone: 209 953-6100
2101 East Earhart Ave, Ste. 200    Fax: 209 953-6128
Stockton, CA 95206     Website: http://cesanjoaquinc.ucdavis.edu

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None.
Fees: None.

Off-campus educational programs in agriculture, family and consumer sciences, 4H Youth, community development, and natural resource conservation and protection. Offers a nutrition education program for seniors which includes food buying, food safety, gardening and food needs for older adults.

University of the Pacific Osher Lifelong Learning Institute (OLLI@Pacific)    Phone: 209 946 7658
Mailing Address:
University of the Pacific/OLLI
3601 Pacific Avenue    Website: www.pacific.edu/cpce
Stockton, CA 95211    Email: emarciano@pacific.edu

Office Location:
1776 W March Lane, Suite 290
Stockton, CA 95207

Office Hours: M-F 8:30am – 5:00pm
Eligibility Requirements: Who Can Join: Everyone age 50 or better can become a member. Previous association with the university in not required, the only prerequisite for joining is a desire to learn.
Fees: OLLI@Pacific is a membership organization. Every OLLI member pays annual dues of $30 which enrolls them with basic membership for the fall through summer academic year.
Semester registration fees vary from $25 to $55 depending on your relationship with the university. Some programs or events may carry an additional fee due to special materials or costs.
Brief description: Curiosity never retires! Three semesters a year, OLLI@Pacific offers a wide variety of lectures, short courses, computer and art classes, a film series, excursions and much more for adults 50 or better fostering intellectual exploration and a sense of community.

These non-credit OSHER Lifelong Learning Programs are offered at 115 college and university campuses nationwide.
Office Hours: M-F 9:00am-5:00pm-Has other offices in Tracy, Manteca, and Lodi.
Eligibility Requirements: None.
Fees: Fees vary, some programs, if qualified are at no cost.

Individual, couples, family, and or group therapy dealing with sexual and physical abuse, domestic violence, marriage issues, drug and alcohol issues, anger management, and personal growth.

Valley Community Counseling Service – Manteca, Children’s Clinic
129 E Center St
Manteca, CA 95336

Phone: 209 239-5553
Website: www.sjcbhs.org

Office Hours: M-F 8:00am-5:00pm (Closed 12:00 – 1:00pm)
Eligibility Requirements: Vary upon type of service.
Fees: Vary; Medi-Cal accepted.

Provides behavioral health counseling and services for Children only (To 18 years old) throughout Manteca.

Valley Mountain Regional Center (VMRC)
702 N. Aurora St.
Stockton, CA 95202

Phone: 209 473-0951
Fax: 209 478-3539
Website: www.vmrc.net

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Child under the age of 3 at risk for developmental delays or problems; person over age 3 diagnosed with mental retardation, cerebral palsy, epilepsy, autism or similar condition.

Fees: None.

Provides a wide array of services to developmentally disabled individuals and their families.

NOTE: Refers clients for Adult Day Care and Adult Day Health Care. VMRC does NOT provide Adult Day Care or Adult Day Health Care directly to clients, AND you must be a client to receive a referral.
Van Buskirk Community Center  Phone: 209 937-7358  
734 Houston Ave  
Stockton, CA 95206  
Website: www.stocktongov.com/parks/centers/vanbuskirk.cfm

Office Hours: T-Thu 11:00am-8:00pm; SAT 9:00am-5:00pm  
Application Process: Walk-in or call for intake  
Fees: None, Contributions Accepted

Wheelchair accessible & public transportation stop near site

**Congregate Meal Site, Must be a senior 60 years or over. No fee, but Contributions Accepted**

Offers a variety of programs tailored to children, teens, adults and active seniors through cooperative alliances with neighborhood associations, law enforcement, public service agencies, and various community organizations.

**Veterans Administration-VA Stockton Clinic  Phone: 209 946-3400  
7777 South Freedom Drive  
French Camp, CA 95231  
Website: www.va.gov**

Office Hours: M-F 8:00am-4:30pm  
Eligibility Requirements: You may be eligible if you are a veteran, a veteran’s dependent, a surviving spouse, child or parent of a deceased veteran an active duty military service member, a member of the Reserve or National Guard.

Fees: None

What the VA Offers: Compensation, Pension, Health Care, Vocational Rehabilitation & Employment, Education & Training, Home Loans, Life Insurance, Dependents & Survivors Burial

**VIPS (Volunteers in Police Service)  Phone: 209 937-8477  
Stockton Police Department  
22 E Market St  
Email: police@ci.stockton.ca.us  
Stockton, CA 95202**

Office Hours: M-F 8:00am-5:00pm  
Eligibility Requirements: None.  
Fees: None.
The Stockton Police Department VIPS are adults, 40 years of age and older, who have an interest in helping their community improve the quality of life for all citizens of Stockton.

Anyone interested in becoming a volunteer In Police Service (VIPS) for the Stockton Police Department is encouraged to contact the VIPS Office at (209) 937-8477 or email at police@ci.stockton.ca.us.

VITAS Innovative Hospice Care Phone: 209 858-2409
16956 Harlan Rd Suite 2 F Fax: 209 858-4201
Lathrop, CA 95330 Referral Line: 800 93-4827 (800 93-VITAS)
Website: www.vitas.com

Office Hours: 24 X 7
Eligibility Requirements: Must be a Veteran
Fees: VITAS Accepts VA, Tricare, Medicare, Medicaid/Medi-Cal, private insurance and other forms of reimbursement for its services.

VITAS provides a special form of care for people during their last months of life. When medical treatments cannot cure a disease, VITAS can provide support to make life as comfortable and meaningful as possible.

Weatherization Program Phone: 209 468-0439
4139 Coronado Street Fax: 209 468-8069
Stockton, CA 95204 Website: www.sjchsa.org

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: To qualify, you, or one of the members of your family household must receive: Temporary Aid for Needy Families (TANF), Supplemental Security Income (SSI), and State Supplementary Program (SSP), Food Stamps, Veterans and Survivors Pension or your income must not exceed a certain amount.

Fees: None.

Offers home or duplex weatherization services such as minor home repair, glass replacement, attic ventilation, low-flow showerheads, ceiling insulation, evaporative cooler vent cover, door weather stripping, water heater blanket, duct wrap, switches & outlet gaskets, caulking, non-door weather strip...and more.
Office Hours: M-F 8:30am-5:00pm; 24 hours/7-day helpline and shelter. Eligibility Requirements: Men, women and children throughout San Joaquin County; survivors of domestic violence or sexual assault. Fees: None.

Provides crisis intervention and prevention services to survivors of domestic violence and sexual assault.

Offers free counseling, support groups, advocacy, court and hospital accompaniment, and shelter services.

The Seniors Against Investment Fraud (SAIF) Program is a statewide outreach campaign under the California Department Business Oversight.

The primary purpose of SAIF is to alert and educate Californians over the age of 50 about investment and telemarketing fraud crimes and how to avoid being victimized by scam artists.

**California Department of Business Oversight**
1515 K ST #200
Sacramento, CA 95814

Phone: 916 445-7205
Toll-Free: 1-866 275-2677
TTY: 1-800 735-2922
Website: [www.dbo.ca.gov](http://www.dbo.ca.gov)
Family Caregiver Support Program

Today more and more a facing the responsibility of caring for aging parents, adult relatives, or close friends and grandchildren.

It is a common misconception that most of the elderly who need care are in nursing homes. More than 7 million spouses, adult children, and other relatives, and friends are currently providing unpaid help to older adults.

If you are one of them, you know that for an older loved one can be very rewarding. It can also be very stressful, sometimes resulting in emotional burn out, physical exhaustion and financial burden.

The Family Caregiver Support program can assist eligible caregiver in the following ways:

• Case Management Services
• Caregiver Training
• Respite Care
• Information on and Access to Resources
• Minor Home Repair
• Legal Services
• Heavy Cleaning
• Other Supportive Services

If you meet one or more of the following criteria, you may benefit from these services:

• You are an adult Caregiver (18 and older), providing informal care to an older individual. This includes family or friends.
• If the individual, to whom you are providing care is over the age of 60 and frail.

Call today for more information 800 510-2020 or 209 468-1104
Resource Directory Survey

We appreciate your feedback on the San Joaquin County Aging and Community Services Resource Directory 2021-2022 Edition. Please complete the form below and return. Thank You.

How often do you use to the directory?
Many times  Once a day  Once a week  Once a month  Never

Please rate the organization of the directory.
Excellent  Good  Adequate  Needs Improvement

Please rate the clarity of the information.
Excellent  Good  Adequate  Needs Improvement

What I found useful about this directory: ____________________________
_________________________________________________________________
_________________________________________________________________
_________________________________________________________________

What I would like to see included in next year’s directory: __________
_________________________________________________________________
_________________________________________________________________
_________________________________________________________________

Please fax form to (209) 932-2663: ATTN: Information and Assistance
-Or-
Mail to:
San Joaquin County Aging and Community Services
Information and Assistance Program
PO Box 201056
Stockton, CA 95201-3006
E-mail: AgingInfo@sjgov.org
San Joaquin County Aging and Community Services
Information and Assistance Program

Resource Information Form

We ask that you please take a few moments to complete the attached form so that we may update our records, or add a new resource to the directory. Please include your organization’s brochure or other related materials. If you have any questions, please call Information and Assistance at (209) 468-1104. Thank you in advance for your response.

Name of Agency/Organization: ________________________________
Address: ______________________________________________________
Phone Number: ________________________________________________
Fax: __________________________________________________________
Website or E-mail Address: ______________________________________
Office Hours: __________________________________________________
Brief Description of Services: _____________________________________
_________________________________________________________________
_________________________________________________________________
Population Served ________________________________________________
Eligibility Requirements: _________________________________________
Fees: ____________________________________________________________

Please fax form to (209) 932-2663: ATTN Information and Assistance
-Or-
Mail to:
San Joaquin County Aging and Community Services
Information and Assistance Program
PO Box 201056
Stockton, CA 95201-3006

Email: AgingInfo@sjgov.org
Energy Programs

Home Energy Assistance Program · Energy Crisis Intervention Program
Weatherization Program
WHAT TYPES OF ASSISTANCE ARE AVAILABLE?

**Bill Payment Assistance:** HEAP (Home Energy Assistance Program) may pay a portion of your energy bill in the form of a dual or single party warrant or a direct payment to a utility company. The amount of assistance is based on household income and size, energy cost, and funding availability.

**Energy Crisis Assistance:** ECIP (Energy Crisis Intervention Program) is available to low-income households that are in an energy related crisis, such as receiving a 24 or 48 hour disconnect notice, or service termination by a utility company.

**Weatherization Assistance:** The Weatherization Program provides services designed to reduce heating and cooling costs and improve the energy efficiency of a home, while safeguarding the health and safety of the household. These services are provided FREE to qualifying households.

### WHO IS ELIGIBLE?

<table>
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<th>Gross Monthly Income</th>
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</table>
**HOW DO I APPLY?**

Contact HEAP/ECIP:

1-877-977-3988
Or (209) 468-3988

Contact Weatherization:

(209) 468-0439

**WHAT ELSE CAN I DO?**

- Ask about the CARE Program, which provides monthly gas/electric bill discounts to low-income households.

- Ask PG&E about additional discounts if someone in your household has medical needs that make high utility bills.
RSVP
Retired Senior Volunteers Program
To Join RSVP
Call: 209-468-2208 or email: rsvp@sjgov.org

Suspect Abuse?
By: Family, Friends or Others
Financial
Scams
Suspicious spending
Neglect
Self or by others
Mental or Physical

CALL
1-888-800-4800
or local
209-468-3780

In Facilities
Ombudsman
209-468-3785
or
800-231-4024
INDIGENT CREMATION

When a family is unable to pay for burial and meets income guidelines, arrangements can be made through the Coroner’s Office at 7000 Michael Canlis Boulevard, French Camp, CA.

They can be contacted for a screening appointment by calling (209) 468-4300 Monday – Friday from 8:00 AM to 5:00 PM or Sunday from 7:00 AM to 12:00 noon. Ashes will be released to the family after the cremation.

Funeral Homes

STOCKTON

Alternative Burial & Cremation - 445 N. American St. .......... 464-5329
Cano Funeral Home - 2164 Dr. Martin Luther King Blvd ....... 467-1177
Chapel of the Palms - 303 S. California St ..................... 465-0265
DeYoung Funeral Chapels - 601 N. California St ................. 466-8075
DeYoung Shoreline Funeral Chapel - 7676 Shoreline .......... 472-0335
Frisbee, Warren, & Carroll Mortuary – 809 N California St .... 464-4711
Jesse Cooley Funeral Service - 640 N. California St .......... 948-9750
Wallace & Martin Funeral Home - 445 N. American St ........ 466-6993
Bay Area Cremation & Funeral Services - 2455 Station Dr…… 938-3787

LODI

Cherokee Memorial Funeral Home – 831 Industrial Way ..... 334-9613
Donahue Funeral Home – 123 N. School St. ..................... 368-2444
Lodi Funeral Home – 725 S. Fairmont Ave. ...................... 369-3564
Rocha’s Mortuary – 215 S. School St… .......................... 368-5128

MANTECA

Fry P L & Son Funeral Service - 290 N. Union Road ... 239-1242
Park View Cemetery & Funeral Home
3661 E. French Camp Road ........................................ 982-1611
TRACY

Hotchkiss Mortuary, Inc. - 5 W. Highland Ave .......................... 835-4072
Fry Chapel - 550 S. Central Ave. (Facility has crematory)..... 836-1970

CEMETERIES

STOCKTON

Rural Cemetery 2350 Cemetery Ln ........................................ 465-5213
San Joaquin Catholic Cemetery – 719 E Harding Way .......... 466-6202
San Joaquin Monument Co.1806 N. Wilson Way ................. 462-2696

LODI

Cherokee Memorial Park–Hwy 99 at Harney Ln ....334-9613 944-9898
Lodi Memorial Cemetery – 5750 E Pine St ............................ 333-1347

MANTECA

Park View Cemetery & Funeral Home
3661 E French Camp Road ................................................... 982-1611
The following are definitions of care options:

**What is Home Health Care?**

Home Health Care, also referred to as Skilled Nursing or Paraprofessional Care, cover a broad range of services including: Physical Therapy, Occupational Therapy, Speech Therapy, Medical Social Work, and Respiratory Therapy.

Skilled nursing care is provided by a registered nurse (RN), nurse practitioner (NP), or a licensed practical nurse (LPN). Paraprofessional care is provided by home health aides, personal care assistants, physical therapy assistants, or certified occupational therapy assistants (COTA).

In order to be covered by health insurance, most services must be ordered by your physician and must be medically necessary to maintain or improve your health condition.

Home Health care services are usually provided on a visit basis rather than an hourly basis and for individuals who are homebound or have difficulty leaving their home to access services.

**What is Home Care?**

Home Care can include the following services: Housekeeping, Assistance with bathing and dressing, Preparation of nutritious meals, help with walking and getting in / out of bed, Medication reminders, Conversation and companionship, and Transportation to name a few.

Home Care services are generally not covered by insurances such as Medicare or HMO’s, however there are some private and long term care insurance policies that may cover services. Most agencies accept private payments from patients and families. Usually the agency bills the patient on a monthly basis.
# TEMPORARY SHELTERS

## STOCKTON

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Center for Positive Prevention Alternatives, Inc.</strong>&lt;br&gt;729 N. California St.</td>
<td>(209) 948-4357</td>
<td>Safe House: Teens 12 to 17 who are at risk of homelessness Transitional Living Program: 16 to 20</td>
</tr>
</tbody>
</table>
| **Gospel Center Rescue Mission (Men)**<br>445 S. San Joaquin Street | (209) 466-2138 • | • Emergency overnight shelter for single men only.  
• Drug program.                                     |
| **New Hope Shelter (Women)**<br>445 S. San Joaquin Street | (209) 466-2138 | • Emergency overnight shelter for single women and single women with children.  
• Drug Program.                                     |
| **Stockton Shelter For The Homeless**<br>611 W Church Street | (209) 466-2605 | • Single men only.  
• Opens daily at 4:00 pm.                            |
| **Stockton Shelter for Families**<br>411 S. Harrison Street | (209) 465-3612 | Single men with children, single women with children, families                                      |
| **Women’s Center Youth & Family Services**<br>620 N. San Joaquin Street | (209) 941-2611 | All victims of domestic violence and sexual assault                                                 |

## FRENCH CAMP

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Haven of Peace</strong>&lt;br&gt;7070 S. Harlan Road</td>
<td>(209) 982-0396</td>
<td>Women and children. No boys over 8 yrs. old allowed. Must help with chores &amp; attend religious sessions. Accepting Substance Abuse clients also.</td>
</tr>
</tbody>
</table>
## TEMPORARY SHELTERS

### Lodi

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lodi House</td>
<td>(209) 334-6346</td>
<td>Women and women with children. Boys up to age 12.</td>
</tr>
<tr>
<td>Salvation Army</td>
<td>(209) 367-9560</td>
<td>Single men, single women, women with children. No Boys over 10 years old.</td>
</tr>
</tbody>
</table>

### Manteca

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>HOPE Family Shelter</td>
<td>(209) 824-0658</td>
<td>Adults with children; couples must be married; Manteca area.</td>
</tr>
<tr>
<td>Raymus House</td>
<td>(209) 824-0658</td>
<td>Single mother’s shelter. No males.</td>
</tr>
</tbody>
</table>

### Tracy

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>McHenry House</td>
<td>(209) 835-2328</td>
<td>Homeless families; single women with children; single men with children</td>
</tr>
<tr>
<td>Company</td>
<td>Services</td>
<td>Notes</td>
</tr>
<tr>
<td>----------------------------------------------</td>
<td>--------------------------------------------------------------------------</td>
<td>----------------------------------------------------------------------</td>
</tr>
<tr>
<td>Active Life</td>
<td>Medical Supplies, Incontinence Supplies Lift</td>
<td>chair mechanisms, free delivery, Most Insurance accepted senior discounts</td>
</tr>
<tr>
<td>4217 Coronado Ave, Unit D</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Stockton CA</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Phone: 209 943-2118</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fax: 209 939-1212</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Toll Free: 1 800 319-2336</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Apria Healthcare</td>
<td>Durable Medical Equipment, beds, walkers, commodes, CPap, BiPap,</td>
<td>Most insurance Accepted, No Straight Medi-C</td>
</tr>
<tr>
<td>7514 Murray Dr</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Stockton CA</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Phone: 209 472-0270</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fax: 209 475-0885</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Numotion</td>
<td>Medi-Cal, Medicare, accepts some private insurance companies. Rehab</td>
<td>Wheelchairs Only by appointment.</td>
</tr>
<tr>
<td>3137 Tomahawk Drive</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Stockton CA</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Phone: 209 467-1173</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fax: 916 489-5949</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Catholic Charities</td>
<td>Installation of durables: i.e. grab-bars, rails, showerheads. Other</td>
<td>Other equipment: canes, walkers, smoke detectors, Donations</td>
</tr>
<tr>
<td>1106 N El Dorado St</td>
<td></td>
<td>suggested but not required</td>
</tr>
<tr>
<td>Stockton CA</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Phone: 209 444-5900</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fax: 209 444-5933</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ehlers Health Supply</td>
<td>Durable Medical Equipment, beds, walkers, commodes, CPap, BiPap, Oxygen/</td>
<td>Most insurance accepted, Medicare, Medi-Cal, scooters, electric</td>
</tr>
<tr>
<td>611 West Grider Way</td>
<td></td>
<td>Respiratory.</td>
</tr>
<tr>
<td>Stockton CA</td>
<td></td>
<td>scooters, electric lift chairs, wheelchairs.</td>
</tr>
<tr>
<td>Phone: 209 476-0812</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fax: 209 476-0403</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1076 Mellon Ave</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Manteca CA</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Phone: 209 239-1896</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fax: 1 888 245-2295</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lodi Memorial Home Med Equip</td>
<td>Durable Medical Equipment, Beds, Walkers, Commodes, Oxygen, Nutrition,</td>
<td>Medicare No straight Medi-Cal AseraCare Hospice and Health Plan of</td>
</tr>
<tr>
<td>1115 S, Fairmont Ave</td>
<td></td>
<td>San Joaquin</td>
</tr>
<tr>
<td>Lodi CA</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Phone: 209 339-7610</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fax: 209 339-7541</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pacific Pulmonary Services</td>
<td>Nebulizers and Oxygen only. Medi-care, Medi-Cal, Blue Cross, Blue</td>
<td>Shield, and several insurance companies. Call to verify.</td>
</tr>
<tr>
<td>2666 West Lane</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Stockton CA</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Phone: 209 463-1123</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fax: 209 463-1988</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Company</td>
<td>Services Provided</td>
<td></td>
</tr>
<tr>
<td>------------------------------</td>
<td>----------------------------------------------------------------------------------</td>
<td></td>
</tr>
<tr>
<td>Sierra-Pacific</td>
<td>Durable Medical Equipment, Beds, Walkers, Commodes, Nutrition. Medicare No straight Medi-Cal. Accepts some private insurance. HMO</td>
<td></td>
</tr>
<tr>
<td>4873 West Lane Ste C Stockton CA</td>
<td>Phone: 209 472-1136 Fax: 209 472-1138</td>
<td></td>
</tr>
<tr>
<td>Western Drug Medical Supply</td>
<td>Durable Medical Equipment, Beds, Walkers, Commodes, Electric Wheel Chair, Oxygen, CPap, BiPap. Accepts Medicare, Medi-Cal and most private insurance. Lift Chair Mechanisms All Major Credit Cards. HMO</td>
<td></td>
</tr>
<tr>
<td>4674 E. Waterloo Road</td>
<td>Phone: 209 931-5200 Fax: 209 931-5400</td>
<td></td>
</tr>
</tbody>
</table>

Inclusion of an agency does not imply endorsement of its services, nor does exclusion reflect an agency’s quality of service. You are encouraged to investigate for yourself.
## SUPPORT GROUPS
### Alzheimer’s Support Groups

<table>
<thead>
<tr>
<th>City</th>
<th>Days &amp; Time</th>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lodi</td>
<td>1st Mon 2:00 PM</td>
<td>Austin Gardens Alzheimer's Spec Care Unit</td>
<td>2150 W. Kettleman Lane</td>
<td>209-333-8033</td>
</tr>
<tr>
<td>Lodi</td>
<td>4th Thu 6:00 PM</td>
<td>Austin Gardens Alzheimer's Spec Care Unit</td>
<td>2150 W. Kettleman Lane</td>
<td>209-333-8033</td>
</tr>
<tr>
<td>Manteca</td>
<td>3rd Sat 1:00 PM</td>
<td>Merrill Gardens</td>
<td>430 N. Union Rd</td>
<td>209-823-0164</td>
</tr>
<tr>
<td>Manteca</td>
<td>3rd Wed 12:00 Noon</td>
<td>Prestige Senior Living</td>
<td>1130 Empire Ave.</td>
<td>209-239-4531</td>
</tr>
<tr>
<td>Modesto</td>
<td>Every Mon 9:30 AM</td>
<td>Alzheimer's Aid Society Office</td>
<td>700 McHenry Ave #B</td>
<td>209-238-0538</td>
</tr>
<tr>
<td>Sacramento</td>
<td>2nd and 4th Tues 10:00 AM</td>
<td>Alzheimer's Aid Society Office</td>
<td>2641 Cottage Way, # 4</td>
<td>916-483-4002</td>
</tr>
<tr>
<td>Stockton</td>
<td>2nd Tue 10:30 AM</td>
<td>Somerford Place</td>
<td>3530 Deer Park Dr</td>
<td>209-951-6500</td>
</tr>
<tr>
<td>Tracy</td>
<td>4th Thu 6:00 PM</td>
<td>Astoria Gardens (Cross Street - Coral Hollow)</td>
<td>1960 West Lowell</td>
<td>209-833-2200</td>
</tr>
</tbody>
</table>
# Transportation Agencies List

The following is a list of public and private agencies and companies that provide Non-Emergency Medical and Personal Transportation. Reservations are suggested by some, and required by others. Transportation provided to limited service areas. **Inclusion of an agency does not imply endorsement of its services, nor does exclusion reflect an agency’s quality of service. You are encouraged to investigate for yourself.**

<table>
<thead>
<tr>
<th>Company Name</th>
<th>Service Area/Reservation Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>AA City Cab and Shuttle</td>
<td>San Joaquin County. No reservation requirement. No wheelchair access. 24X7</td>
</tr>
<tr>
<td>2162 Lydia Bradley St Stockton, CA 95206</td>
<td></td>
</tr>
<tr>
<td>209 957-6190</td>
<td></td>
</tr>
<tr>
<td>American Cancer Society</td>
<td>San Joaquin County. Transportation provided to individuals diagnosed with cancer for cancer related medical appointments only. Reservations are required; min. 1 week in advance.</td>
</tr>
<tr>
<td>207 E. Alpine Avenue Stockton, CA 95204</td>
<td></td>
</tr>
<tr>
<td>800 227-2345</td>
<td></td>
</tr>
<tr>
<td>AMR (American Medical Response)</td>
<td>Accepts Medi-Cal</td>
</tr>
<tr>
<td>4701 Stoddard Rd Modesto, CA 95356</td>
<td>Operates 24 X 7</td>
</tr>
<tr>
<td>800 913-9113</td>
<td></td>
</tr>
<tr>
<td>Covenant Transportation</td>
<td>Accepts Medi-Cal, Reservation Required</td>
</tr>
<tr>
<td>7 W. Acacia Street, Ste 1B Stockton, CA 95202</td>
<td></td>
</tr>
<tr>
<td>209 473-7051</td>
<td></td>
</tr>
<tr>
<td>e-Trans</td>
<td>Escalon with deviation to Modesto. Call for route information. Reservation required; min. 15 minutes in advance.</td>
</tr>
<tr>
<td>1854 Main Street Escalon, CA 95320</td>
<td></td>
</tr>
<tr>
<td>209 541-6645 <a href="http://www.cityofescalon.org">www.cityofescalon.org</a></td>
<td></td>
</tr>
<tr>
<td>Health Access Van A Community Partnership</td>
<td>South Stockton: South of Charter Way Only. Offers Door to Door and Route Service Pick-up. Call for specific route locations. Reservation required; min. 24 hours’ in advance. Sponsored by El Concilio</td>
</tr>
<tr>
<td>308 N. California Street Stockton, CA 95202</td>
<td></td>
</tr>
<tr>
<td>209 644-2612</td>
<td></td>
</tr>
<tr>
<td>Kumar Transportation</td>
<td>Accepts Medi-Cal, Blue cross if a dialysis patient. 8am – 5pm. Please call for Saturday appointments.</td>
</tr>
<tr>
<td>1395 Kimiy St Stockton, CA 95206</td>
<td></td>
</tr>
<tr>
<td>209 234-0377</td>
<td></td>
</tr>
<tr>
<td>Lodi Grapeline Dial-A-Ride Services</td>
<td>Lodi, Arbor Mobile, Villa Cerezos mobile home parks and areas. Reservation required. Call for details.</td>
</tr>
<tr>
<td>24 S. Sacramento Street Lodi, CA 95240</td>
<td></td>
</tr>
<tr>
<td>209 333-6806</td>
<td></td>
</tr>
<tr>
<td>Manteca Transit (MV Transit)</td>
<td>Open Mon - Fri 6:00am - 7:00pm A General Public Dial-A-Ride service will be available on Sat. Call Main No. for info</td>
</tr>
<tr>
<td>Manteca, CA 209 239-9236</td>
<td></td>
</tr>
<tr>
<td>Noja Transport</td>
<td>Services all of San Joaquin County Reservations Required Accepts Medi-Cal</td>
</tr>
<tr>
<td>209 740-3943</td>
<td></td>
</tr>
<tr>
<td>Green Taxi Stockton, CA 209 688-2020</td>
<td>Manteca, French Camp, Lathrop, Stockton</td>
</tr>
<tr>
<td>Company Name</td>
<td>Service Area/Reservation Requirements</td>
</tr>
<tr>
<td>-----------------------------------------------------------------------------</td>
<td>--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Medi-Van (Stanislaus Regional Transit)</td>
<td>Transports between San Joaquin and Stanislaus County, Call 24 hours in advance. Medi-Cal Accepted.</td>
</tr>
<tr>
<td>1216 Doker Dr, Modesto, CA 95351</td>
<td></td>
</tr>
<tr>
<td>Noja Medical Transport</td>
<td>Accepts Medi-Cal</td>
</tr>
<tr>
<td>157 S Caballo St, Mountain house CA, 95391, 209 834-1001</td>
<td></td>
</tr>
<tr>
<td>Priority One</td>
<td>Accepts Medi-Cal with PCS form</td>
</tr>
<tr>
<td>1 800 600-3350</td>
<td></td>
</tr>
<tr>
<td>Rainbow Transportation</td>
<td>Accepts Medi-Cal</td>
</tr>
<tr>
<td>10203 Riverpark, Stockton CA, 95209, 209 477-6130, Cell 209 649-5620</td>
<td></td>
</tr>
<tr>
<td>Rajs Transport</td>
<td>Accepts Wheelchair bound clients No Gurney Bound Clients Accepts Medi-Cal</td>
</tr>
<tr>
<td>639 Riley Ford Lane, Stockton, CA 95206, 209 983-1681</td>
<td></td>
</tr>
<tr>
<td>Red Top Taxi</td>
<td>Manteca, Tracy. No reservation required, but recommended for out-of-town travel.</td>
</tr>
<tr>
<td>Manteca, CA, 209 239-7179</td>
<td></td>
</tr>
<tr>
<td>Valley Traspor Service, Inc.</td>
<td>Services San Joaquin and Stanislaus Co.</td>
</tr>
<tr>
<td>6500 Lindbergh Street, Stockton, CA 95206, 209 462-8700</td>
<td></td>
</tr>
<tr>
<td>Rural General Public</td>
<td>The service area includes the entire San Joaquin County, including Ripon, Thornton, Lockeford, and Linden. Zones have been established to assure accessibility to basic services such as shopping, public hospitals, and connections to Metro Stockton, (Stockton Metropolitan Area) and intercity fixed routes.</td>
</tr>
<tr>
<td>Dial-A-Ride (DAR)</td>
<td></td>
</tr>
<tr>
<td>San Joaquin RTD</td>
<td></td>
</tr>
<tr>
<td>421 Weber Avenue, Stockton, CA 95202, Toll Free: 800 469-8674, Toll Free: 800 How-To-Ride 209 955-8400 Reservations</td>
<td></td>
</tr>
<tr>
<td>San Joaquin Co. Veteran’s Service Office</td>
<td>VA Livermore Only. Reservation Required. Pick-up in front of office on San Joaquin St.</td>
</tr>
<tr>
<td>105 S. San Joaquin Street, Stockton, CA 95202, 209-468-2916</td>
<td></td>
</tr>
<tr>
<td>Stockton Metro Area Dial-A-Ride (SMA – ADA)</td>
<td>Dial-A-Ride is a curb to curb service operation in the Stockton Metropolitan Area. This service is available 7 days, 365 days a year by appointment only. Each passenger is given five minutes to board the bus once the driver arrives. Due to the special requirements of the service, passengers may be picked up as much as 20 minutes before or after their scheduled times.</td>
</tr>
<tr>
<td>San Joaquin RTD</td>
<td></td>
</tr>
<tr>
<td>421 Weber Avenue, Stockton, CA 95202, Toll Free: 800 469-8674, Toll Free: 800 How-To-Ride 209 955-8400 Reservations</td>
<td></td>
</tr>
</tbody>
</table>
### Transportation Companies (Continued)

<table>
<thead>
<tr>
<th>Company Name</th>
<th>Service Area/Reservation Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stockton VA Clinic – Clinic Towers</td>
<td>VA Livermore and Palo Alto Only. Reservation Recommended. Pick-up at Clinic Towers SJGH.</td>
</tr>
<tr>
<td>Located at San Joaquin General Hospital</td>
<td></td>
</tr>
<tr>
<td>500 W. Hospital Road</td>
<td></td>
</tr>
<tr>
<td>French Camp, CA 95231</td>
<td></td>
</tr>
<tr>
<td>209-946-3400 Clinic</td>
<td></td>
</tr>
<tr>
<td>650-493-5000 x 62468 or 22253</td>
<td></td>
</tr>
<tr>
<td>Reservations and general information</td>
<td></td>
</tr>
<tr>
<td>Tracer – Fixed Route and Para-Transit</td>
<td>Tracy Only. The Tracer Transportation Services are provided by the City of Tracy and MV Transportation, Inc. (under contract with the City of Tracy). Must be ADA certified for para-transit. Call for application. Call for fare options.</td>
</tr>
<tr>
<td>MV Transportation - Tracy Division</td>
<td></td>
</tr>
<tr>
<td>520 North Tracy Boulevard</td>
<td></td>
</tr>
<tr>
<td>Tracy, California 95376</td>
<td></td>
</tr>
<tr>
<td>209-831-4287</td>
<td></td>
</tr>
<tr>
<td>Vantage Transports</td>
<td>San Joaquin County. Out of town service available. Reservation required; 1 week in advance preferably; min. 48 hour in advance. Accepts Medi-cal.</td>
</tr>
<tr>
<td>460 W Larch Rd ste 12</td>
<td></td>
</tr>
<tr>
<td>Stockton, CA 95210</td>
<td></td>
</tr>
<tr>
<td>209-475-0708</td>
<td>Fax: 209 475-0709</td>
</tr>
<tr>
<td>Vince’s Transportation, LLC</td>
<td>San Joaquin County. Out of town service available. Reservation required; min. 24 hours in advance. Accepts Medi-cal</td>
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<tr>
<td>1711 Pecos Circle</td>
<td></td>
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<tr>
<td>Stockton, CA 95209</td>
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</tr>
<tr>
<td>209-473-0803</td>
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<tr>
<td>VM Transport, Inc.</td>
<td>San Joaquin County. Out of town service available. Reservation required; 48 hours in advance. Accepts Medi-cal</td>
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<td>PO Box 540</td>
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<tr>
<td>French Camp, CA</td>
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<tr>
<td>209-603-2583</td>
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<tr>
<td><a href="http://www.vmtransport.blogspot.com">www.vmtransport.blogspot.com</a></td>
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<tr>
<td>Central One Mobility</td>
<td>Accepts Medi-Cal, Reservations required Stockton, French Camp, Lodi</td>
</tr>
<tr>
<td>5250 Claremont Ave. Ste 214</td>
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<tr>
<td>Stockton, CA 95207</td>
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<tr>
<td>209 475-7953</td>
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<tr>
<td>209 808 8140 cell</td>
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</table>

Information printed in this listing is provided voluntarily by the agencies and companies listed herein. Inclusion of an agency does not imply endorsement of its services, nor does exclusion reflect an agency’s quality of service. You are encouraged to investigate, for yourself, an agency’s services prior to determining whether to access them. Information provided in this listing has been confirmed to the best of our ability.
RESIDENTIAL CARE FACILITIES for the ELDERLY
SAN JOAQUIN COUNTY

The following is a list of Residential Care Facilities for the Elderly, (Board and Care List). Please contact the agency for availability of space

~ STOCKTON ~

<table>
<thead>
<tr>
<th>SERVICE CODES:</th>
<th>~ STOCKTON ~</th>
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<tbody>
<tr>
<td>A -Alzheimer’s/Dementia</td>
<td>A GOOD SAMARITAN HOME – Olivia</td>
</tr>
<tr>
<td>AL-Alternative Language</td>
<td>10599 Davis Rd – 95209</td>
</tr>
<tr>
<td>ALWP - Assisted Living Waiver Program</td>
<td>406-6610</td>
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<td>6 Beds</td>
</tr>
<tr>
<td></td>
<td>A GOOD SAMARITAN HOME- Barbados</td>
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<tr>
<td></td>
<td>5315 Barbados Drive- 95210</td>
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<tr>
<td>ABBEY COVEY CARE HOME</td>
<td>ARLYN’S GUEST HOME</td>
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<tr>
<td>3519 Novara Way – 95212</td>
<td>1633 s Stockton St-95206</td>
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<td>227-5899</td>
<td>944-9366</td>
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<td>3318 Brookside Road – 95219</td>
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<td>473-1300</td>
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<td>ALCOR GUEST HOME II</td>
<td>CAMLU RETIREMENT COMMUNITY</td>
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<td>5555 Patti Lynn Way – 95212</td>
<td>6037 N. Pershing – 95207</td>
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<tr>
<td>478-9804</td>
<td>951-2030 Fax: 951-3036 (O2, R, W)</td>
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<td>96 Beds</td>
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<tr>
<td>A - Alzheimer’s/Dementia</td>
<td>(West living Management, Inc.) 10711 Thornton Road – 95209</td>
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<td>476-1500 (A, AL, R, SU, W) 128 Beds</td>
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<td>Program</td>
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<td>DANE’S GUEST HOME</td>
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<td>204 AND 206 Arc Avenue – 95210</td>
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<td>DELTA SENIOR CARE HOME</td>
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<td>2305 Lido Circle – 95207 957-3990</td>
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<td>DELTA AT THE SHERWOODS</td>
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<td>1215 w. Swain Rd-95207 42 Beds</td>
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<td>DULAY GUEST HOME #4</td>
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<td>653 Chicago Avenue – 95206 465-8713</td>
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<td>2324 Lever Blvd. – 95206 464-4743 (A, AL, R, SU, SSI, W)</td>
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<td>1482 Lloyd Thayer Cir. – 95206 (409) 595-5066</td>
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<td>J &amp; M CARE HOME</td>
<td>5766 Fred Russo Drive – 95212</td>
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<td>LINCOLN MANOR</td>
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<td>OUR LADY PERPETUAL HELP CARE HOME</td>
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<td>PEEBLES FAMILY CARE HOME</td>
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<tr>
<td>A - Alzheimer’s/Dementia</td>
<td>SU - Secured Unit</td>
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<tr>
<td>AL - Alternative Language</td>
<td>R - Respite</td>
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<td>ALWP - Assisted Living Waiver Program</td>
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<th>ADDRESS</th>
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<td>SONIA’S CARE HOME</td>
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<td>951-7140</td>
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<td>951-2257</td>
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<td>466-2116 (A, SU, W) ALWP</td>
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<td>STACIE’S CHALET- STOCKTON</td>
<td>517 E. Fulton – 95204</td>
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<td>466-2116</td>
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<td>951-5677 (A, AL, O2, R, SU, W)</td>
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<td>TENDER LOVING CARE GUEST HOME</td>
<td>2829-2831 Pixie Drive – 95203</td>
<td>12 Beds</td>
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<td>943-7558</td>
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<td>3909 Upton Court 95206</td>
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<td>373-6438</td>
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<td>WAGNER HEIGHTS RESIDENTIAL (A)</td>
<td>2435 Wagner Heights Road - 95209</td>
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<td>477-5353 (O2, AL, W) ALWP</td>
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<td>ZOSING’S CARE HOME</td>
<td>2777 Wisteria Lane - 95212</td>
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<td>955-1033 (AL, O2, R, SSI, W)</td>
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## LODI

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<td>A</td>
<td>Alzheimer's/Dementia</td>
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<td>Secured Unit</td>
<td>O2</td>
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<tr>
<td>AL</td>
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<td>R</td>
<td>Respite</td>
<td>SSI</td>
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<tr>
<td>ALWP</td>
<td>Assisted Living Waiver Program</td>
<td>W</td>
<td>Wheelchair</td>
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<th><strong>ARBOR PLACE RESIDENTIAL CARE</strong></th>
<th><strong>ASHLEY PLACE</strong></th>
<th><strong>BROOKDALE LODI</strong></th>
<th><strong>GOLDEN PINE GUEST HOME</strong></th>
<th><strong>HOME SWEET HOME</strong></th>
<th><strong>MARY FRANCIS HAT RESIDENTIAL</strong></th>
<th><strong>RIVER FOUNTAINS OF LODI</strong></th>
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</thead>
<tbody>
<tr>
<td>17 Louie Avenue – 95240</td>
<td>1321 S. Fairmont Avenue – 95240</td>
<td>2220 W. Kettleman Lane – 95242</td>
<td>314 W. Pine Street – 95240</td>
<td>1330 W. Walnut – 95240</td>
<td>14381 E. Sargent – 95240</td>
<td>311 W. Turner Road – 95240</td>
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<tr>
<td>76 Beds ALWP</td>
<td>145 Beds Fax: 365-7958</td>
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<td>11 Beds</td>
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<tr>
<th><strong>BROOKDALE KETTLEMAN LANE</strong></th>
<th><strong>former Austin Gardens</strong></th>
<th><strong>former Chancellor Place</strong></th>
<th><strong>Home Sweet Home</strong></th>
<th><strong>Gentlecare Home</strong></th>
<th><strong>Mary Francis Hat Residential</strong></th>
<th><strong>River Fountains Of Lodi</strong></th>
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<tr>
<td>333-8033</td>
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<td>369-7272</td>
<td>334-9846</td>
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<td>334-3763 ALWP</td>
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## ESCALON

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<th>GOLDEN ACRES HOME &amp; CARE</th>
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<td>16460 S Escalon Bellota Rd-95320</td>
<td>1101 N. California Street - 95320</td>
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<tr>
<td>838-0888 (pending)</td>
<td>838-3405 (SSI, W)</td>
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<td>MAGNOLIA RANCH RCFE</td>
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<td>25820 Magnolia Avenue – 95320</td>
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<td>838-6592 (A, O2)</td>
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## FRENCH CAMP

<table>
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<tr>
<td>AL-Alternative Language</td>
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<tr>
<td>ALWP - Assisted Living Waiver Program</td>
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<td>SSI-Soc. Sec. Inc.</td>
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## GOLDEN MEMORIES

<table>
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<tr>
<th>ASSISTED LIVING</th>
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<tbody>
<tr>
<td>10350 McKinley Ave- 95231</td>
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<tr>
<td>650 773-7916</td>
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## SUNRISE HOMES

| 8100 S. Bright Road - 95231 |
| 234-2550 |
| 15 Beds |

## LATHROP

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<td>AL-Alternative Language</td>
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<tr>
<td>ALWP - Assisted Living Waiver Program</td>
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<td>SSI-Soc. Sec. Inc.</td>
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## HOME SWEET HOME FOR THE ELDERLY

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<th>STONEBRIDGE CARE FACILITY</th>
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<tbody>
<tr>
<td>14110 Jasper St. – 95330</td>
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<tr>
<td>983-5177 (SSI, W)</td>
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<tr>
<td>555 Deerwood Avenue – 95330</td>
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<tr>
<td>(510) 386-1026</td>
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~ MANTECA ~

<table>
<thead>
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<tbody>
<tr>
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<td>SU - Secured Unit</td>
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<tr>
<td>AL - Alternative Language</td>
<td>R - Respite</td>
</tr>
<tr>
<td>ALWP - Assisted Living Waiver Program</td>
<td>O2 - Oxygen</td>
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<tr>
<td></td>
<td>SSI - Soc. Sec. Inc.</td>
</tr>
<tr>
<td></td>
<td>W - Wheelchair</td>
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<td>COMMONS AT UNION RANCH</td>
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<td>430 N. Union Road – 95337</td>
<td>2241 N. Union Street - 95336</td>
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<td>84 Beds</td>
<td>108 Beds</td>
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<td>DIAMOND CARE FOR SENIORS</td>
<td>JAS GUEST HOME</td>
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<td>738 Chesire Ct. – 95336</td>
<td>119 N. Lincoln Avenue – 95336</td>
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<td>580-8980 (pending)</td>
<td>239-5500 (A, AL, O2, W)</td>
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<td>PRESTIGE ASST. LIVING @ MANTECA</td>
<td>REMOLONA FAMILY GUEST HOME</td>
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<td>1130 Empire Avenue – 95336</td>
<td>360 Button Avenue – 95336</td>
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<tr>
<td>(800) 483-3048</td>
<td>823-9122 (A, AL, O2, R, SSI, W)</td>
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~ RIPON ~

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<td>SSI - Soc. Sec. Inc.</td>
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<td></td>
<td>W - Wheelchair</td>
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<tr>
<td>BETH HAVEN</td>
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<tr>
<td>368 S Wilma Ave – 95366</td>
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<tr>
<td>599-7670 Fax: 599-7717</td>
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<tr>
<td>SU</td>
<td>Secured Unit</td>
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<tr>
<td>O2</td>
<td>Oxygen</td>
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<tr>
<td>R</td>
<td>Respite</td>
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<tr>
<td>SSI</td>
<td>Soc. Sec. Inc.</td>
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<tr>
<td>W</td>
<td>Wheelchair</td>
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<table>
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<tr>
<th>Location</th>
<th>Address</th>
<th>Beds</th>
<th>Code(s)</th>
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<tbody>
<tr>
<td>ASTORIA GARDENS</td>
<td>1960 West Lowell - 95376</td>
<td>77</td>
<td>(A, AL, O2, R, SU, W)</td>
</tr>
<tr>
<td>BAYVIEW</td>
<td>1071 4th Ave - 95376</td>
<td>63</td>
<td>(A, AL, O2, R, SU, W)</td>
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<tr>
<td>BRADY'S RESIDENTS</td>
<td>1910-Chase Rd - 95376</td>
<td>76</td>
<td>(A, AL, O2, R, SU, W)</td>
</tr>
<tr>
<td>BROOKDALE TRACY</td>
<td>355 W. Grant Line Road – 95376</td>
<td>180</td>
<td>(A, AL, O2, R, SU, W)</td>
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<tr>
<td>CLARENCE BROMELL RES CARE</td>
<td>500 Clarence Bromell St – 95377</td>
<td>6</td>
<td>(A, AL, O2, R, SU, W)</td>
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<tr>
<td>GAVERO'S CARE HOME</td>
<td>334 REDWOOD AVE.</td>
<td>6</td>
<td>(A, AL, O2, R, SU, W)</td>
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<tr>
<td>GOLDEN VALLEY RCFE</td>
<td>625 Sequoia Blvd. 95376</td>
<td>6</td>
<td>(AL)</td>
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<tr>
<td>GRACE MANOR</td>
<td>641 Tracey Jean Court – 95377</td>
<td>6</td>
<td>(A, AL, R, SU, W)</td>
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<tr>
<td>OASIS COMMUNITY-DELPHINUM</td>
<td>1461 Joseph Menusa Ln. - 95377</td>
<td>6</td>
<td>(A, AL, R)</td>
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<tr>
<td>RM UGALE CARE HOME</td>
<td>110 E. Mt. Diablo Ave -95376</td>
<td>6</td>
<td>(A, AL, R)</td>
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Inclusion of an agency does not imply endorsement of its services, nor does exclusion reflect an agency’s quality of service. You are encouraged to investigate for yourself.
SKILLED NURSING FACILITIES (SNF’s)
(Convalescent Hospitals) / Rehabilitation Facilities
SAN JOAQUIN COUNTY

The following is a list of Convalescent Hospitals, Skilled Nursing Facilities and Rehabilitation Facilities for San Joaquin County. Please contact the agency for availability of space

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<th>Phone Numbers</th>
<th>Fax Numbers</th>
<th>Type</th>
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<tr>
<td>CREEKSIDEN CARE CENTER</td>
<td>9107 N Davis Rd 95209</td>
<td>209 478-6488  Fax: 209 952-1782</td>
<td>75/SNF</td>
<td></td>
</tr>
<tr>
<td>LINCOLN SQUARE POST ACUTE CARE (aka: Delta Valley SNF)</td>
<td>1032 N Lincoln St 95203</td>
<td>209 477-0271  Fax: 209 466-5355</td>
<td>68/SNF</td>
<td></td>
</tr>
<tr>
<td>GOLDEN LIVING CENTER OF STOCKTON-HYPANA</td>
<td>4545 Shelly Crt, 95207</td>
<td>209 477-0271  Fax: 209 477-1764</td>
<td>119/SNF</td>
<td></td>
</tr>
<tr>
<td>GOOD SAMARITAN CONV HOSPITAL</td>
<td>1630 N Edison St  95204</td>
<td>209 948-8762  Fax: 209 948-3459</td>
<td>98/SNF</td>
<td></td>
</tr>
<tr>
<td>LA SALETTE REHAB/CONV HOSPITAL</td>
<td>537 E Fulton  95204</td>
<td>209 466-2066  Fax: 209 466-5945</td>
<td>122/SNF</td>
<td></td>
</tr>
<tr>
<td>PLYMOUTH SQUARE SNF</td>
<td>1319 N Madison  95202</td>
<td>209 466-4341  Fax: 209 466-8853</td>
<td>38/SNF</td>
<td></td>
</tr>
<tr>
<td>WAGNER HEIGHTS CONV HOSP</td>
<td>9289 Branstetter Pl 95209</td>
<td>209 477-5252  Fax: 209 474-0569</td>
<td>150/SNF</td>
<td></td>
</tr>
<tr>
<td>WINDSOR ELMHAVEN CARE CNTER</td>
<td>6940 Pacific Ave  95207</td>
<td>209 477-4817  Fax: 209 477-0522</td>
<td>128/SNF</td>
<td></td>
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<tr>
<td>CRESTWOOD MANOR</td>
<td>1130 Monaco Crt  95207</td>
<td>209 478-2060  Fax: 209 478-3175</td>
<td>190/SNF</td>
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<tr>
<td>GOLDEN LIVING-CHATEAU</td>
<td>1221 Rosemarie Ln  95207</td>
<td>209 477-2664  Fax: 209 957-7783</td>
<td>99/SNF</td>
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<tr>
<td>GOLDEN LIVING-PORTESID</td>
<td>2740 N California St – 95204</td>
<td>209 466-3522  Fax 209 463-6910</td>
<td>99/SNF</td>
<td>ALZH. LOCKED</td>
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<tr>
<td>MEADOWOOD</td>
<td>3110 Wagner Heights Rd 95209</td>
<td>209 956-3444  Fax: 209 956-3454</td>
<td>100/SNF</td>
<td>MEADOWOOD</td>
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<tr>
<td>VALLEY GARDENS HEALTH CARE</td>
<td>1517 Knickerbocker Dr 95210</td>
<td>209 957-4539  Fax: 209 957-5831</td>
<td>120/SNF</td>
<td></td>
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<tr>
<td>RIVERWOOD HEALTHCARE</td>
<td>5320 Carrington Cir 95210</td>
<td>209 473-3004  Fax: 209 957-8140</td>
<td>99/SNF</td>
<td></td>
</tr>
<tr>
<td>WINDSOR HAMPTON CARE CENTER</td>
<td>442 E Hampton  95204</td>
<td>209 466-0456  Fax: 209 466-8140</td>
<td>120/SNF</td>
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<tr>
<td>900 N Church St 95240</td>
<td>950 South Fairmont 95240</td>
</tr>
<tr>
<td>209 333-1222 Fax: 209 333-1816</td>
<td>209 368-0693 Fax: 209 339-9759</td>
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<tr>
<td>152/SNF</td>
<td>59/SNF</td>
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<table>
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<tr>
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<tr>
<td>1334 S Ham Ln 95240</td>
<td>321 W Turner Rd 95240</td>
</tr>
<tr>
<td>209 334-3825 Fax: 209 368-7714</td>
<td>209 334-3760 Fax: 209 334-1071</td>
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<tr>
<td>74/SNF</td>
<td>89/SNF ALZH. LOCKED</td>
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<thead>
<tr>
<th>VIENNA CONVALESCENT / REHABILITATION HOSPITAL</th>
<th>MANTECA CARE AND REHAB.</th>
</tr>
</thead>
<tbody>
<tr>
<td>800 South Ham Ln 95240</td>
<td>410 Eastwood 95336</td>
</tr>
<tr>
<td>209 368-7141 Fax: 209 368-2163</td>
<td>209 239-1222 Fax: 209 239-4919</td>
</tr>
<tr>
<td>150/SNF</td>
<td>172/SNF</td>
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<tr>
<th>KAISER MANTECA- SUBACUTE</th>
<th>ST. JUDE’S CARE CENTER</th>
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<tr>
<td>1777 W Yosemite 95336</td>
<td>469 E North St 95336</td>
</tr>
<tr>
<td>209 825-3625 Fax: 209 825-3627</td>
<td>209 823-1788 Fax: 209 823-1799</td>
</tr>
<tr>
<td>21/SUB 4/DP</td>
<td>99/SNF ALZ. LOCKED</td>
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<th>BETHANY HOME</th>
<th>TRACY CONVALESCENT HOSPITAL</th>
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<tr>
<td>930 W Main St 95366</td>
<td>545 W Beverly Pl 95376</td>
</tr>
<tr>
<td>209 599-4221 Fax: 209 599-7332</td>
<td>209 835-6034 Fax: 209 832-7330</td>
</tr>
<tr>
<td>92/SNF</td>
<td>59/SNF</td>
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<th>TRACY CONVALESCENT HOSPITAL</th>
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<tbody>
<tr>
<td>2586 Buthman Rd 95376</td>
<td>545 W Beverly Pl 95376</td>
</tr>
<tr>
<td>209 832-2273 Fax: 209 832-0743</td>
<td>209 835-6034 Fax: 209 832-7330</td>
</tr>
<tr>
<td>99/SNF</td>
<td>59/SNF</td>
</tr>
</tbody>
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San Joaquin County – Long-Term Care Ombudsman Program

A Long-Term Care Ombudsman is an advocate for residents living in nursing homes and / or residential care facilities for the elderly.

Ombudsman representatives are trained to:

- Receive & investigate complaints on behalf of residents including allegations of abuse or neglect.
- Visit facilities regularly to resolve complaints / concerns.
- Witness Advanced Health Care Directives & Property Transfers for residents in nursing homes.
- Work with licensing agencies and community partners to resolve problems.
- Provide information to residents, families and facility staff.
- Provide education to community groups.
- Offer in-service training to facility staff.
- Work with resident and family councils.

If you have a complaint or concern regarding a Long-Term Care Facility, an Ombudsman representative is available to help.

Phone: (209)468-3785
Crisis Line at (800) 231-4024
Website: www.sjchsa.org
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Are you wondering who can help you?

Start with your local 2-1-1.
Someone will assist you in finding the right program or Service to meet your need.

WWW.211.org

2-1-1 San Joaquin

211 San Joaquin (211SJ) is a collaborative effort of health and human service providers, state legislators, local government representatives and county residents.

Its purpose is to make it easy for people to find the help they need, when they need it.

For the individual/families - 211SJ provides a much easier way to find information regarding available services, using an online database or by calling 2-1-1 and speaking with a trained Resource and Referral Specialist. It connects people to services 24 hours a day/7 days a week. Language barriers are overcome by the use of Language Line for translation services in over 200 languages.